



Dayananda Sagar College of Arts, Science, and Commerce

Internal Quality Assurance Cell

Student Grievance Redressal Cell (Samraksha)

Report of the Guest Talk on "Ethical Grievance Redressal mechanisms for students"

Department*: MBA

Date of Report: 22/09/2025

SL No.	Particulars	Event related Details			
1.	Event*	Guest Talk			
2.	Title of the Event	Guest Talk on "Ethical Grievance Redressal mechanisms for students"			
3.	Date of Conduction	16/09/2025	4.	Time: 10.00AM to 12.00PM	
5.	Venue	Room No. 505, 5 th Floor, Building No. 13			
6.	Resource Person 1 Details (Profile to be enclosed)	Name Designation Mobile No.	Dr. Chetan TR Associate Professor 9945904997	Organization Specialization Email ID	Jain University Marketing and HR Chetan.tr@jainuniversity.ac.in
7.	Topics Covered	Understanding Student Rights and Institutional Responsibilities Steps and Procedures in Grievance Redressal Promoting Ethical Culture and Psychological Safety on Campus			
8.	Resource Person 2 Details (Profile to be enclosed)	Name Designation Mobile No.	NA	Organization Specialization Email ID	
9.	Topics Covered	NA			
10.	No. Faculty Participants (Enclose a copy of names with signatures)	Internal:		External:	
11.	No. Student Participants (Enclose a copy of names with signatures)	Internal:	42	External:	
12.	Faculty Coordinator/s	Full Name Department Designation	Dr. Ameer Asra Ahmed MBA-BU Associate Professor		
13.	Student Coordinator/s	Full Name Department Designation	Ms. Vyshnavi Sudhan (P03CJ24M015182) MBA BU 2 nd Semester Student		
14.	Total Expenditure (Details to be enclosed)	NA	15	Sponsors and Amount (if any)	NA
16.	Agenda of the Event (Attach a copy)	NA	17.	Provide the link of the report uploaded on College Website	



	Social Media Links (Provide the links of the report uploaded on Social Media)	https://www.facebook.com/photo/?fbid=1408603477550632&set=pcb.1408603774217269	19.	Report sent to Newspapers? If yes, provide cuttings/images:	NA
20.	Certificates Printed? (Attach a copy**)	No	21.	Feedback Collected? (Attach a copy**)	Yes
22.	Attendance Sheet Attached?*	Yes	23	Photographs of the Event (About 5 relevant, clear, and appropriate photos with precise caption. The jpg files need to be attached)	Yes
24.	Summary of the Event (Around 100 words)	A Guest Talk on "Ethical Grievance Redressal Mechanisms for Students" was successfully conducted for the 2nd semester MBA A section students on 16 th September 2025. The Guest Talk on "Ethical Grievance Redressal Mechanisms for Students" focused on fostering a transparent, fair, and ethical environment within educational institutions. The session began by highlighting the importance of understanding student rights and institutional responsibilities in maintaining trust and integrity on campus. It emphasized that ethical grievance redressal goes beyond procedural formality—it reflects the institution's commitment to justice, accountability, and student well-being. The resource person explained the structure and functioning of grievance redressal committees, outlining the steps involved in filing, reviewing, and resolving complaints. The importance of maintaining confidentiality, impartiality, and timely resolution was stressed as essential elements of an effective system. The talk also explored how promoting an ethical culture contributes to psychological safety, encouraging students to voice their concerns without fear of bias or retaliation. Practical examples were shared to illustrate how empathy and professionalism can strengthen institutional credibility and student confidence. Overall, the session provided valuable insights into developing robust grievance mechanisms that integrate ethical decision-making, procedural clarity, and emotional sensitivity, thereby ensuring that students feel heard, respected, and supported in their academic journey.			

[Signature]

Event Coordinator

[Signature]

Director

[Signature]
24/9/25

IQAC Coordinator

[Signature]

Principal

Principal
Dayananda Sagar College of Arts,
Science & Commerce
Kumara swamy Layout, Bengaluru - 560 111



Photos of the Event



Figure 1 – Dr. Chetan briefing students about the purpose of a University Ombudsman system



Figure 2- Dr. Chetan TR briefing students about the challenges of implementing grievance redressal mechanisms



Figure 3 – Students sharing their perspective towards grievance redressal systems in colleges



Figure 4 – Dr. Chetan TR presenting about Common Student Grievances





Figure 5 – Dr. Ameera Asra Ahmed thanking the speaker and handing over the honorarium



Speaker Profile

Dr. Chetan T. R., PhD in Marketing, is an Associate Professor at JAIN University, specializing in Marketing, International Business, and Entrepreneurship. Recognized with the Best Faculty Award at Jain University, he uses case-based, interdisciplinary, and culturally relevant teaching to help students understand and apply concepts. His research covers marketing, ethics, mindset change, time management, and sustainability, emphasizing ethical leadership and grievance redressal. Active in university committees, he bridges student issues with administration, enhancing conflict resolution and fairness. He mentors students in setting goals, fostering growth, and making ethical decisions. His lectures integrate sustainability, innovation, and ethics with current marketing and international business challenges. Using AI and modern methods, he creates engaging learning experiences and promotes globally relevant, ethical knowledge. He sees grievance redressal as key to leadership and mentors MBA students to build trust and integrity, nurturing ethical leaders for complex environments, focusing on holistic growth and sustainability.



DAYANANDA SAGAR COLLEGE OF ARTS, SCIENCE AND COMMERCE

Shavige Malleshwara Hills, Kumaraswamy Layout, Bangalore-560082

Internal Quality Assurance Cell (IQAC)

GRIEVANCE REDRESSAL CELL (SAMRAKSHA)

Department of MBA-BU

Guest Talk on

“Ethical Grievance Redressal Mechanisms for students”

Attendance Sheet

Coordinator: Dr. Ameer Asra Ahmed

DATE: 16-09-2025

TIME: 10:00 AM-12:00 PM

Sl. No.	USN	STUDENT NAMES	Signature
1	P03CJ24M015125	Poiganku. P	Poiganku P
2	P03CJ24M015099	NISHIKA. B.D	Nishika
3	P03CJ24M015098	Shreyas hari hara Prasad	Shreyas
4	P03CJ24M015219	Nishchitha K.C.	Nishchitha
5	P03CJ24M015072	Sakana. A	Sakana
6	P03CJ24M015191	Bhagyashree. Ganji	Bhagyashree
7	P03CJ24M015193	Sowmya. K.	Sowmya
8	P03CJ24M015243	Ankita. A.	Ankita
9	P03CJ24M015203	Karishma Taj R	Karishma
10	P03CJ24M015062	Himavathi N	Himavathi
11	P03CJ24M015009	K. Rashi	K. Rashi
12	P03CJ24M015006	Leivelli M. d.	Leivelli
13	P03CJ24M015073	Lisha M	Lisha
14	P03CJ24M015063	Anusha. R	Anusha
15	P03CJ24M015034	Thamija. M R	Thamija
16	P03CJ24M015192	Tejashwini. V. Telagavi	Tejashwini
17	P03CJ24M015002	Yashwanth Sinshe	Yashwanth
18	P03CJ24M015132	Vyshnavi Sudhan	Vyshnavi
19	P03CJ24M015184	Meghana MS	Meghana
20	P03CJ24M015067	Adil. Meyer	Adil
21	P03CJ24M015244	Ghoshal Chandra	Ghoshal
22	P03CJ24M015102	Sandeep. M	Sandeep
23	P03CJ24M015032	Growtham. G	Growtham
24	P03CJ24M015107	Charishma Suresh. P	Charishma
25	P03CJ24M015011	Mani-raj. K.V.	Mani-raj

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26	P03CJ24M015105	Yogendra . B.N	<u>Yue</u>
27	P03CJ24M015053	Santosh	<u>Santosh</u>
28	P03CJ24M015210	Subramani . T	<u>Sub</u>
29	P03CJ24M015205	Karthik Gunda.M.	<u>Karthik</u>
30	P03CJ24M015187	Dinaya . M	<u>Dinaya</u>
31	P03CJ24M015188	Sindhu Singh . S	<u>Sindhu</u>
32	P03CJ24M015068	Lakshmi . M	<u>Lakshmi</u>
33	P03CJ24M01564	Pootheek Shetty	<u>Pootheek</u>
34	P03CJ24M015055	MADAN . S	<u>Madan</u>
35	P03CJ24M015056	Bhany Akash Shenoy	<u>Bhany</u>
36	P03CJ24M015036	Vikash . M . S	<u>Vikash</u>
37	P03CJ24M015147	Nagaxai Naik	<u>Nagaxai</u>
38	P03CJ24M015081	T.P Hanok	<u>T.P Hanok</u>
39	P03CJ24M0151	Ashwatham. Chavadi	<u>Ashwatham</u>
40	P03CJ24M015075	Ravon . S. Motekar	<u>Ravon</u>
41	P03CJ24M015138	Likith . K	<u>Likith</u>
42	P03CJ24M015003	MD Usman	<u>MD Usman</u>
43	P03CJ24M015031	Bhavana . ST	<u>Bhavana</u>
44	P03CJ24M015050	Balava prahlu . K.	<u>Balava</u>
45	P03CJ24M015183	bro Parvan Jashua	<u>Parvan</u>
46	P03CJ24M015052	NAVEED . M	<u>Naveed</u>
47	P03CJ24M015142	Darshan B P	<u>Darshan</u>
48	P03CJ24M015071	Vineet Santosh Vernekar	<u>Vineet</u>
49	P03CJ24M015181	Vinayak . V. kalyan akutti	<u>Vinayak</u>
50	P03CJ24M015027	Surya	<u>Surya</u>
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Signature



Dayananda Sagar College of Arts, Science, and Commerce

Internal Quality Assurance Cell

Student Grievance Redressal Cell (Samraksha)

Guest Talk on “Ethical Grievance Redressal Mechanisms for Students”

Department: MBA

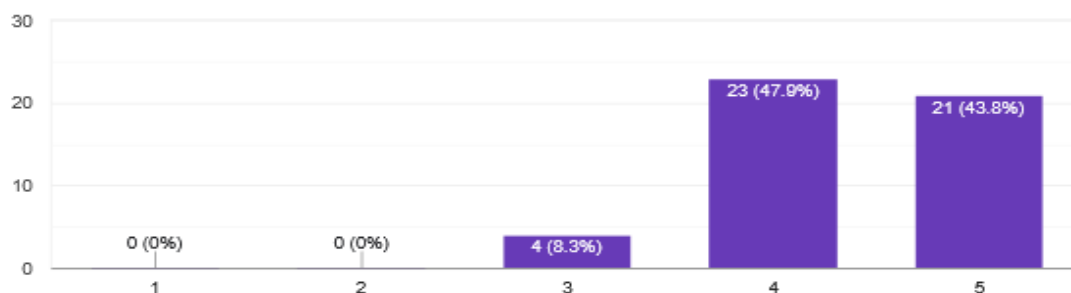
Date of Event: 16/09/2025

Feedback Analysis

How would you rate the overall usefulness of this event in enhancing your learning and personal development?

[Copy chart](#)

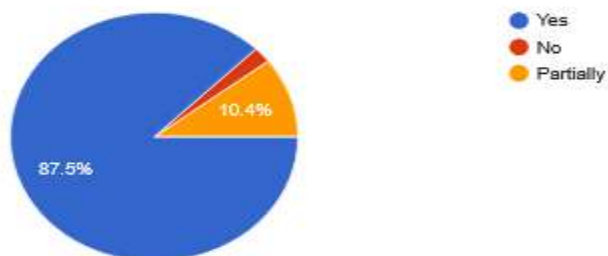
48 responses



Were the objectives of the event clearly met?

[Copy chart](#)

48 responses



How likely are you to recommend participation in such events to your peers?

[Copy chart](#)

48 responses

