

BANGALORE UNIVERSITY

<u>Master of Commerce</u> <u>M.Com (Degree) Regular</u> (CBCS – Semester Scheme) <u>New Syllabus: 2024-25</u>

(Revised Syllabus as on BOS held on 02nd November 2024)

Chairperson – BOS

Prof. R. Sarvamangala

DEPARTMENT OF COMMERCE JNANABHARATHI CAMPUS, BENGALURU - 560056

<u>REGULATIONS PERTAINING TO MASTER OF COMMERCE (M.Com.) COURSE UNDER</u> <u>CBCS SYSTEM FROM 2024-25 ONWARDS</u>

1. <u>Objective:</u>

The broad objective of the Master of Commerce course is to impart to the Students, professional education and training in various aspects of business and its environment and provide them with opportunities to develop managerial and analytical skills in order to meet the challenges of business at the national and global level. The platform will also enrich the students to cope up with recent changes in business world.

2. Eligibility for Admission:

A candidate who has passed the B.Com./B.B.A./BMS Degree examination of this University or of any other University recognized as equivalent thereto and has secured not less than 50% of the marks in the aggregate in all the Commerce subjects of Business Education in all the years shall be eligible for admission to the course. In case of SC/ST/CAT-1 students and PWD Students, there will be relaxation of 5% in the minimum required percentage of marks.

3. <u>Duration of the Course:</u>

The course of study for M.Com., degree shall extend over a period of two years divided into 4 (four) semesters. Each Semester will be of 16 weeks or more duration with a minimum of 90 actual working days.

4. <u>Scheme of Instruction:</u>

- 1. In each semester there will be six to seven papers (including practicals)
- 2. There will be 24 to 27 contact hours per week. This includes practicals.

5. Attendance:

Each course (theory/practical) shall be treated as an independent unit for the purpose of attendance. A student shall attend a minimum of 75% of the total instruction hours in a course (theory/practical) including tutorials and seminars in each semester. There shall be no provision for condonation of shortage of attendance and a student who fails to secure 75% attendance in a course, shall be required to repeat that semester.

6. Medium of Instruction:

The medium of instruction shall be English. However, a candidate will be permitted to write the examination either in English or in Kannada.

7. <u>Registering for the Examination:</u>

A candidate shall register for all the papers of a semester when he appears for the examination of that semester for the first time.

8. <u>Scheme of Examination</u>:

8.1 There shall be a University examination at the end of each semester. The maximum marks for the university examination in each paper shall be 100 as shown below:

Particulars	Course	Duration	Internal Assessment	Theory Examination	Total Marks
Subject without Practicals	M.Com	2 years, (4 Semesters)	30	70	100

8.2 For subjects having practical examination (Advanced Research Methodology) theory examination will remain for 70 Marks, but in the place of Internal Assessment, Practical examination will be conducted, the marks allotment is as follows:

٠	End Semester Practical Examination	10 Marks	
•	Record	10 Marks	
•	Viva-Voce Examination	05 Marks	
•	Attendance	05 Marks	
	Total Marks	30 Marks	
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- 8.3 Each semester will normally have six (Hardcore) and one (soft core) paper and each shall be for 100 marks.
- 8.4 (i) The composition of theory and internal assessment marks for each paper will be 70 and 30 respectively.
 - ii. Duration of examination per theory paper of 70 marks shall be for 3 hours, for practicals it will be $1^{1/2}$ (one and half) hours for each batch.
 - iii. Practical records will be evaluated as part of the practical examination.
 - iv. In case of practical examinations, students will be assessed on the basis of knowledge of processes, skills operations involved, results/calculations and reporting.
 - v. Practical examination will be conducted by the Board of Examiners with Pre-Approved Panel of Examiners.
- 8.5 Every theory paper shall ordinarily consist of two/three sections, developed to test conceptual skills, understanding skills, comprehension skills, articulation, and application skills in the question paper's composition in examinations.
- 8.6 (i) In case of theory papers the various components of internal assessment will be as follows:
 - a) Assignment 5 Marks
 - b) Attendance 5 marks (75% => 80% 1 Mark, 80% > 85% 2 Marks, 85% > 90% 3 Marks, 90% to 95% 4 Marks, 95% => 5 Marks)
 - c) Internal Test 20 Marks

(The test shall be for $1^{1/2}$ hour duration carrying 40 marks. The marks scored by the candidate shall be later reduced to 20 marks).

- (ii) The Departmental Council / College / Centre shall notify in the first week of each semester, scheme of internal assessment, containing the details of tests, assignments, and seminars.
- (iii) Co-ordination Committee: In order to monitor IA tests there shall be Co-ordination Committee consisting of the following:
 - 1. Chairman BOS: Chairman
 - 2. Two Senior Faculty Members
 - 3. Two members from affiliated colleges as recommended by the BOS
 - 4. For **Advanced Research Methodology** Subject, A Viva-Voce and Practical Exam for 30 marks will be conducted by the Board of Examiners.
- (iv) At least one week prior to the last working day, I.A. marks secured by the candidates shall be displayed on the notice board.
- (v) The Departmental Council / College / Centre may decide to give test/seminar to candidates who absent themselves for the above, only if the Council is convinced that the absence of the candidate is on valid grounds. However, the Council will allow the candidate to avail of this provision within the duration of that semester.
- (vi) The statement of internal assessment shall be sent to the Registrar (Evaluation) one week prior to the commencement of that particular semester examination.

8.5 Question Paper Pattern:

Section – A:

Answer any Seven Questions out of Ten. Each Question Carries Two Marks (7x2=14)

Section – B:

Answer any Four Questions out of Six. Each Question Carries Five Marks (4x5=20)

Section – C:

Answer any Two Questions out of Four. Each Question Carries Twelve Marks (2x12=24)

Section – D: (Compulsory Skill-based Question on Subject / Paper)

Skill-based Question (1x12=12)

8.6.a MOOC Course & Certification Programme:

A. The student has to undergo a certification course in any MOOC platform such as SWAYAM, NPTEL, AICTE, CEC of 8 Weeks / 12 Weeks / 16 Weeks Programme at the beginning of the 1st semester, submit the certificate at the end of 2nd Semester examinations, which is compulsory.

B. Certification Programme: The student must undergo a Skill-based Training Certification Course from FKCCI / MSME / SME / KSSIC / KASSIA / BCIC and submit the certificate within 3rd Semester examinations to the Head of the department of PG Studies. The allotment of the skill-based training program is at the beginning of the 3rd semester, and proper time allocation in the college timetable.

8.6.b Industrial Visit

Note: During **3**rd **Semester** Compulsorily Students should undergo Industrial Visit to enhance the Practical Knowledge and Industrial Visit Report should be prepared and Submitted to the College.

8.6.c Dissertation:

Each student will choose business research project/live business problem in a business organization, Institution or Industry, and prepare a dissertation report. He/she will formulate it as a research/consultancy problem, work under the guidance of a faculty member on it during IV semester and submit a report. The report will be evaluated for 70 marks. Project Dissertation guidance for a faculty member will involve a workload of 4 hours per week in a semester. Dissertation guidance of 8 students by a faculty member will be equivalent to the teaching of one paper per semester. Viva-voce examination will be conducted for 30 marks by BOE.

The Research Supervisor should have a Ph.D. degree / a minimum of 10 Years of Research Experience with atleast 10 Publications in UGC Recognized Journals.

9. Board of Examiners and Valuation of Answer Scripts:

- 9.1 There shall be a Board of Examiners for scrutinizing and approving the question papers and scheme of valuation.
- 9.2 About 50% of the examiners appointed for setting of question papers and valuation work in each semester shall be external.
- 9.3 Each written paper shall be valued by one internal examiner and one external examiner.
- 9.4 If the difference in marks between two valuation is more than 15%, the Chairman, BOE shall arrange for third valuation by examiners from the approved panel of examiners.
- 9.5 In case of two valuations, the average of the two valuations and if there are three valuations, the average of the nearest two valuations shall be taken for declaring results. The candidates not satisfied with the results may apply for photocopies of the answer scripts and / or challenge valuation (**If University Regulations Permits**).

10. Classification of Successful candidates:

Minimum for a pass in each paper shall be 40% in Semester paper and 50% in aggregate of all the papers in that semester.

The results of successful candidates at the end of each semester shall be declared on the basis of Percentage of Aggregate Marks and in terms of Grade Point Average (GPA) and alpha – sign grade. The results at the end of the fourth semester shall also be classified on the basis of Percentage of Aggregate Marks and on the basis of the Cumulative Grade Point Average (CGPA) obtained in all the four semesters and the corresponding overall alpha – sign grade. An eight-point grading system, alpha – sign grade as described below shall be adopted.

First Class with Distinction	70% and above (A+, A++ or O)
First Class	60% and above but less than $70%$ (A)
High Second Class	55% and above but less than 60% (B+)
Second Class	50% and above but less than 55% (B)
Pass Class	40% and above but less than 50% (C)

<u> Eight Point Alpha – Sign Grading Scale:</u>

Grade Point Average	<4	4-<5	5-<5.5	5.5-<6	6-<7	7-<8	8-<9	9-10
Alpha-Sign Grade:	D	С	В	B+	А	A+	A++	0

The Grade Point Average (GPA) in a Semester and the Cumulative Grade Point Average (CGPA) at the end of fourth semester shall be computed as follows:

Computation of Grade Point Average (GPA):

The grade points (GP) in a course shall be assigned based on the basis of actual marks scored in that course as per the table below. They shall be generally percentages divided by 10. The Grade Point Weights (GPW) shall then be calculated as the product of the grade points earned in the course and the credits for the course. The total GPW for a semester is obtained by adding the GPW of all the courses of the semester.

ILLUSTRATION 1 (26 Credits)

Papers	P1	P2	P3	P4	P5	P6	P7	Total
Max. marks	100	100	100	100	100	100	100	700
% Marks Obtained	77	73	58	76	64	66	82	496
Grade Points Earned (G.P.)	7.7	7.3	5.8	7.6	6.4	6.6	8.2	-
Credits for the Course (C)	4	4	4	4	4	4	2	26
Total GPW = GP x C	30.8	29.2	23.2	30.4	25.6	26.4	16.4	182
Semester Aggregate Marks	:	496 /	700 =	70.86%	, D		1	1

Semester Aggregate Marks : 49 Classification of Result : Fi

First Class with Distinction

The GPA shall then be computed by dividing the total GPW of all the courses of study by the total credits for the semester, GPA = Total GPW / Total Credits = 182 / 26 = 7.0

Semester Alpha Sign Grade: A+

ILLUSTRATION 2 (24 Credits)

Papers	P1	P2	P3	P4	P5	P6	Total
Max. marks	100	100	100	100	100	100	600
% Marks Obtained	67	73	78	76	84	88	466
Grade Points Earned (G.P.)	6.7	7.3	7.8	7.6	8.4	8.8	-
Credits for the Paper	4	4	4	4	4	4	24
$Total GPW = GP \times C$	26.8	29.2	31.2	30.4	33.6	35.2	186.4

Semester Aggregate Marks: 466 / 600 = 77.67%

Classification of Result: First Class with Distinction

GPA = Total GPW / Total Credits = 186.4 / 24 = 7.77

Semester Alpha Sign Grade: A++

11. Calculation of Cumulative Grade Point Average (CGPA):

The Cumulative Grade Point Average (CGPA) at the end of the fourth semester shall be calculated as the weighted average of the semester GPW. The CGPA is obtained by dividing the total of GPW of all the four semesters by the total credits for the programme.

ILLUSTRATION I

Semester	Ι	II	III	IV	Total
Total Marks per Semester	700	700	600	600	2600
Total Marks Secured	496	560	466	510	2032
Semester Alpha Sign Grade	A+	A++	A+	A++	-
Semester GPA	7.0	8.0	7.77	8.5	-
Semester Credits	26	26	24	24	100
Semester GPW	182	208	186.5	204	822.9

Aggregate Percentage of Marks = 2032 / 2600 = 78.15 %

Classification of Result: First Class with Distinction

Cumulative Grade Point Average (CGPA)

= Total of Semester GPW / Total Credits for the programme = 780.5 / 100 = 7.805

Programme Alpha Sign Grade: A++

These are the sample illustrations of computing semester grade point averages and cumulative grade point average and the alpha – sign grades assigned.

12. MINIMUM FOR A PASS:

- 12.1 A candidate shall be declared to have passed the PG program if he/she secures at least a CGPA of 4.0 (Course Alpha-Sign Grade C) in the aggregate of both internal assessment and semester end examination marks put together in each unit such as Theory Papers / Practical's / Project Work / Dissertation / Viva-Voce.
- 12.2 The candidates who pass all the semester examinations in the first attempts are eligible for ranks provided they secure at least CGPA of 6.0 (or Alpha-Sign Grade A).
- 12.3 The results of the candidates who have passed the fourth semester examination but not passed the lower semester examinations shall be declared as NCL (Not Completed Lower semester examinations). Such candidates shall be eligible for the degree only after completion of all the lower semester examinations.
- 12.4 A candidate who passes the semester examinations in parts is eligible for only Class / CGPA and Alpha-Sign Grade but not for ranking.

12.5 There shall be no minimum in respect of internal assessment. However minimum pass in each paper shall be 40% in semester end exam (25 Marks out of 70 Marks) and 50% aggregate of all papers in that semester including practical paper.

- 12.6 A Candidate who fails in any of the unit / dissertation / viva-voce shall reappear in that unit / dissertation / viva-voce and pass the examination subsequently.
- **13.** CARRY OVER PROVISION: Candidates who fail in a lower semester examination may go to the higher semesters and take the examinations.

14. **REJECTION OF RESULTS:**

- i. A candidate who fails in one or more papers of a semester may be permitted to reject the result of the whole examination of that semester. **Rejection of result paper wise shall not be permitted**. A candidate who rejects the results shall appear for the examination of that semester in the subsequent examination.
- ii. Rejection shall be exercised only once in each semester and the rejection once exercised shall not be revoked.
- iii. Application for rejection along with payment of the prescribed fee shall be submitted to the Registrar (Evaluation) through the department/college together with the original statement of marks within 30 days from the date of publication of the result.
- iv. A candidate who rejects the result is eligible for only class and not for ranking.

15. IMPROVEMENT OF RESULTS:

- i) A candidate who has passed in all the papers of a semester may be permitted to improve the result by reappearing for the whole examination of that semester.
- ii) The reappearance could be permitted twice during double the period without restricting it to the subsequent examination only. The regulation governing maximum period for completing various degree/ diploma programme notified by the University from time to time shall be applicable for improvement of results also.
- iii) The student could be permitted to apply for the improvement examination 45 days in advance of the pertinent semester examination whenever held.
- iv) If the candidate passes in all the subjects in reappearance, higher of the two aggregate marks secured by the candidate shall be awarded for that semester. In case the candidate fails in the reappearance, candidate shall retain the first appearance result.
- v) A candidate who has appeared for improvement is eligible for class only and not for ranking. Internal assessment marks shall be shown separately in the marks card. A candidate who has rejected the result or who, having failed, takes the examination again or who has appeared for improvement shall retain the internal assessment marks already obtained.

A candidate who fails in any of the semester examinations may be permitted to take the examinations again at a subsequent appearance as per the syllabus and scheme of examination in vogue at the time the candidate took the examination for the first time. This facility shall be limited to the following two years.

16. POWER TO REMOVE DIFFICULTIES

i) If any difficulty arises in giving effect to the provisions of these regulations, the Vice-Chancellor may by order make such provisions not inconsistent with the Act, Statutes, Ordinances or other Regulations, as appears to be necessary or expedient to remove the difficulty. ii) Every order made under this rule shall be subject to ratification by the Appropriate University Authorities.

17. UPDATION OF SYLLABUS - The BOS has to revise the syllabus from time to time based on current trends and updations where ever it is necessary. The suggestions of faculties of commerce, considered for revision and updation of the syllabus with prior approval of BOS- PG Commerce, Faculty of Commerce and the Academic Council of the University.

Paper	Subjects	Instruction	Duration of Exam		Marks		Credits
Code	Subjects	Hrs/Week	(Hrs)	IA	Exam	Total	Creuits
1.1	Monetary System	4	3	30	70	100	4
1.2	International Business Environment	4	3	30	70	100	4
1.3	Principles and Practices of Business Decisions	4	3	30	70	100	4
1.4	Information Technology for Business	4	3	30	70	100	4
1.5	Managerial Finance	4	3	30	70	100	4
1.6	Global Talent Management	4	3	30	70	100	3
1.7	SOFT CORE Corporate Communication Skills	3	3	30	70	100	2
1.8	Skill Based Certification Programme	-	-	50	-	50	1
	I SEMESTER TO	TAL OF CRI	EDITS				26

M.Com (MASTER OF COMMERCE) - COURSE MATRIX

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Note: Skill-based Certification Programme: The student must undergo a Skill-based Training Certification Course from FKCCI / MSME / SME / KSSIC / KASSIA / BCIC/DIC or any other reputed organisation and submit the certificate within the 1st Semester examinations to the Head of the department of PG Studies. The allotment of the skill-based training program is at the beginning of the 1st semester by doing an MOU (memorandum of understanding) with the industry in consultation with BOS and panel members. In consultation with BOS, the department should make a provision in the 1st semester time table and allow the students to attend the Skill-based Training Certification Programme from an industry.

Paper	Subjects	Instruction	Duration		Marks		Credits
Code	Subjects	Hrs/Week	of Exam (Hrs)	IA	Exam	Total	Creans
2.1	Modern Indian Banking	4	3	30	70	100	4
2.2	Risk Management & Derivatives	4	3	30	70	100	4
2.3	Advanced Research Methodology	4	3	30 (P*)	70	100	4
2.4	Digital Marketing	4	3	30	70	100	4
2.5	Emerging Trends in Entrepreneurship	4	3	30	70	100	4
2.6	Indian Ethos and Leadership	4	3	30	70	100	3
2.7	SOFT CORE Artificial and Business Intelligence	3	3	30	70	100	2
2.8	Certification Programme	-	-	50	-	50	1
	II SEMESTER TO	OTAL OF CR	EDITS				26

II SEMESTER M.Com. (MASTER OF COMMERCE)

<u>Note 1:</u> Certification Programme: The student has to Register in any MOOC platform such as SWAYAM, NPTEL, AICTE, CEC INFOSYS SPRING BOARD etc at the beginning of the 1st semister itself and has to undergo a certification course of 8 Weeks / 12 Weeks / 16 Weeks with a minimum duration of 30 hours Programme ,submit the certificate at the end of 2nd Semester examinations compulsorily

Note 2: * Practical Examination will be conducted by the Board of Examiners.

III SEMESTER M.Com. (MASTER OF COMMERCE)

Paper	Subjects	Instruction	Duration of Exam		Credits		
Code	Subjects	Hrs/Week	(Hrs)	IA	Exam	Total	Credits
3.1	Intellectual Property Rights	4	3	30	70	100	4
3.2	Logistics and Supply Chain Management	4	3	30	70	100	4
3.3	Corporate Reporting Practices-I	4	3	30	70	100	4
3.4	Strategic Cost Management – I	4	3	30	70	100	4
3.5	Corporate Tax Planning	4	3	30	70	100	4
3.6	Open Elective	4	3	30	70	100	4
	III SEMESTER T	OTAL OF CR	EDITS				24

GROUP-I: ACCOUNTING & TAXATION

Note: During 3rd Semester Compulsorily Students should undergo Industrial Visit to enhance the Practical Knowledge and Industrial Visit Report should be prepared and Submitted to the College.

III SEMESTER M.Com. (MASTER OF COMMERCE)

GROUP-I: FINANCE & BANKING

Paper	Subjects	Instruction	Duration of Exam			Credits	
Code	Subjects	Hrs/Week	(Hrs)	IA	Exam	Total	Credits
3.1	Intellectual Property Rights	4	3	30	70	100	4
3.2	Logistics and Supply Chain Management	4	3	30	70	100	4
3.3	Financial Markets & Services	4	3	30	70	100	4
3.4	Financial Planning	4	3	30	70	100	4
3.5	Innovation in Banking & Technology	4	3	30	70	100	4
3.6	Open Elective	4	3	30	70	100	4
	III SEMESTER T	OTAL OF CR	EDITS				24

Note: During 3rd Semester Compulsorily Students should undergo Industrial Visit to enhance the Practical Knowledge and Industrial Visit Report should be prepared and Submitted to the College.

IV SEMESTER M.Com. (MASTER OF COMMERCE)

Paper	Subjects	Instruction	Duration	Marks			Credits
Code	Subjects	Hrs/Week	of Exam (Hrs)	IA	Exam	Total	Creuits
4.1	Business Analytics	4	3	30	70	100	4
4.2	Forensic Accounting & Auditing	4	3	30	70	100	4
4.3	Corporate Reporting Practices-II	4	3	30	70	100	4
4.4	Strategic Cost Management - II	4	3	30	70	100	4
4.5	Customs Duty and GST	4	3	30	70	100	4
4.6	Dissertation / Project	4		Viva - Voce 30	70	100	4
	IV SEMESTER T	OTAL OF CR	EDITS				24

GROUP-II: ACCOUNTING & TAXATION

IV SEMESTER M.Com. (MASTER OF COMMERCE)

GROUP-II: FINANCE & BANKING

Paper	PaperSubjectsInstructionDurationMarks				Credits		
Code	Subjects	Hrs/Week	(Hrs)	IA	Exam	Total	Creatis
4.1	Business Analytics	4	3	30	70	100	4
4.2	Forensic Accounting & Auditing	4	3	30	70	100	4
4.3	Forex Management	4	3	30	70	100	4
4.4Security Analysis & Portfolio Management433070100							4
4.5Strategies for Banking Risk and Marketing Management433070100						4	
4.6Dissertation / Project4 $Viva - Voce \\ 30$ 70100						4	
IV SEMESTER TOTAL OF CREDITS						24	

Total Credits – M.Com. Programme

1 st Semester M.Com.	:	26 Credits
2 nd Semester M.Com.	:	26 Credits
3 rd Semester M.Com.	:	24 Credits
4 th Semester M.Com.	:	24 Credits
Total Credits	:	100 Credits

Name of the Program: Master of Commerce				
Name	of the Course: 1.1 MONE	TARY SYSTEM		
Course Credits	No. of Hours per Week	Total No. of Teaching Hours		
4 Credits	4 Hrs	60 Hrs		
	-	course, the Students will be able to		
_		sent in India and other countries. The		
_	to the depth of the Domes	stic and International Monetary system		
and practices in general.				
Syllabus:				
2		Meaning, Definition, Evolution: Stages		
		Approaches, Types of Money, Role of		
		nd Near Money, Time Value of Money,		
1		f Money - Quantity Theory of Money:		
		nce Theory, Income Theory of Money,		
		of the Quantity Theory of Money,		
Keynesian Theory of Money, M		on, History, Gresham's Law, Types of		
-	6	per Currency and Virtual Currency:		
-		: Meaning, Types, Features, Functions,		
		indards, Working of Gold Standard:		
		duction to Paper Currency Standard:		
_		of Note Issue, Method of Note Issue,		
	_	to SDR or Paper Gold: Meaning &		
		et of Currencies, IMF Quota - SDR, SDR		
allocations & Interest Rate.				
Module 3: International Monetary System: Meaning & Definition, History, Evolution - Bimetallism before 1875, Classical Gold Standard 1876 – 1913, Interwar Period 1914 – 1944, Bretton Woods System 1945 – 1973 (IMF & World Bank), Flexible Exchange Rate Regime (1972 to Present), Smithsonian Agreement, Triffin's Paradox, Nixon Shock; Characteristics & Importance. Introduction to Flexible Exchange Rate Regime: Meaning & Definition, Characteristics, Functions, Pros & Cons of Fixed & Flexible Exchange Rate Regime, Fixed v/s Flexible Exchange Rate Regime, Current Exchange Rate Regime and Exchange Rate Management in India. Module 4: International Financial System: Meaning & Definition, International Financial				
System v/s International Monetary System, Evolution, Components of International Financial System. Introduction to International Financial Markets: Meaning & Definition, Participants, Elements, Forex Market, Euro Currency Market, Euro Bond Market, Depository Receipts - ADRs, GDRs & IDRs; Bond Market - Masala Bonds, Green Masala Bonds, Samurai Bond, Yankee Bond, Panda Bonds and others.				
Module 5: Balance of Payment & Balance of Trade (BOP & BOT): Introduction to BOP &				
BOT: Meaning & Definition, Features, Components, Structure of BOP, BOP v/s BOT,				
Equilibrium & Disequilibrium in BOP, Types and Causes of Disequilibrium in BOP, Methods to				
Correct Disequilibrium in BOP, Devaluation and Depreciation of Currency – Recent Trends.				
Capital Account & Current Account: Meaning, Structure, Convertibility, Capital Account v/s Current Account.				
Suggested Books/Articles/Links for References:				
1. K. N. Verma, Monetary		Company		
2. P. Agarwal, Internationa	-			
_	_			
 V.K. Bhatta, International Financial Management Anmol publication Pvt. Ltd. New Delhi. K.K. Dewet, Modern Economic Theory, Shyam Lal chaintable Trust, Ramnagar, New Delhi. 				
5. Apte P.G: International Financial Management, TMH				
1				

- 6. Lavi Maurice: International Finance, Mc Graw Hill
- 7. Dr. P. C. Jain & Dr. S. S. Verma, Money and Financial System, Sahitya Bhavan Publications
- **8.** L. Randall Wray, Modern Money Theory: A Primer on Macroeconomics for Sovereign Monetary Systems, Palgrave Macmillan.
- 9. M C Vaish, Monetary Theory, Vikas Publishing
- **10.** Dr. S K Singh & Dr. Madhulika Singh, Applied Money and Banking, Sahitya Bhavan Publications.
- **11.** Robert E. Wright, NYU, Money and Banking , Saylor Foundation.

Name of the Program: Master of Commerce				
Name of the Course: 1.2 INTERNATIONAL BUSINESS ENVIRONMENT				
Course Credits	No. of Hours per Week	Total No. of Teaching Hours		
4 Credits	4 Hrs	60 Hrs		
Course Outcomes: On success	ful completion of the cours	e, the Students will be able to learn		
nature, scope and structure of	Global Business Environm	ent, and understand the influence of		
various environmental factors	on global business operati	ions.		
Syllabus:				
Module 1: International Business & Environment: Importance, nature and scope of International business; Modes of entry into International Business; globalization process and managerial implications; multinational corporations and their involvement in global Business: Issues in foreign investments, technology transfer, pricing and regulations. Introduction to Economic environment – political and regulatory environment – demographic environment – social, cultural and technological environment.				
Module 2: International Eco	nomic Environment: Regi	ional integration and trade blocks –		
Types of integration – theory integration of developing of agreements – quota agreement	v of customs union, Europ countries – ASEAN ,SAA nts – Cartels – Bi-lateral & onetary Funds (IMF) – Wo	pean union – regional groupings – ARC, SAPTA, global commodity & Multi-lateral contracts– Economic rld Bank, Asian Development Bank,		
Module 3: International Tra	de and Investment Envir	ronment: Government Influence on		
Trade: Trade in merchandise – Trade in services – Global sourcing – degree of dependence – balance of payments – trade and BOP of India. Cultural contacts of global management – Understanding the role of culture – communicating across cultures – cross cultural negotiations and decision making. Types and significance of foreign investments – factors affecting global investment – growth and dispersion of FDI – cross border mergers and acquisitions – foreign investment in India – The New Policy – EURO/ADR issues – M & A – Indian companies going global.				
 Module 4: Multi National Corporation: Definition and Meaning – Importance and dominance of MNCs – Code of conduct – MNCs in India Transnational Companies and Global Companies–Their nature, Transfer of Technology – global competitiveness – indicators of competitiveness -competitive advantage of nations – Technology and Global competitiveness. global Operations – Global supply chain management – global manufacturing strategies – factors affecting global HRM and staffing policy – global negotiations – global asset protection –Protection of IPRs. Module 5: Social Responsibilities and Ethics: Social Responsibilities and Ethics, MNE Social Responsibilities – philanthropic Responsibility, Ethical Responsibility, Legal Responsibility, Economic Responsibility, Foreign Corrupt Practices Act, Cases. 				
Suggested Books/Articles/Links for References:				
 P Subba Rao, International Business, Himalaya Publications O P Agarwal, International Business, Himalaya Publications Aswathappa. K., International Business, Tata McGraw Hill Darrell Mahoriy, etal, International Business, Longman. Charles W.L. Hill, International Business, McGraw – Hill. John D. Daniels, etal, International Business, Pearson Education. Don Ball and Wendell McCulloch, International Business, McGraw – Hill. A.V. Vedipurishwar, The Global CEO, Vision Books. 				
9. Dr. Ansarul Haque, Dr. S. Porkodi, International Business Environment, Global				

- **9.** Dr. Ansarul Haque, Dr. S. Porkodi, International Business Environment, Global Academic Publishers & Distributors, 2nd Edition, 2015
- 10. J. Stewart BlackAnant K. Sundaram, The International Business Environment 1^{st}

Edition, Pearson, 2015

- 11. Aniket Shonak, International Business Environment, Straight Forward Publishers (P) Ltd., 2011
- **12.** Bennet, Roger, International Business, Financial Times, Pitman Publishing, London.
- **13.** Bhattacharya, B., Going International: Response Strategies of the Indian Sector, Wheeler Publishing, New Delhi.
- 14. Czinkota, Michael R., et. al., International Business, the Dryden Press, Fortworth
- **15.** Hill, C., Cronk,T., & Wickramasekera, R. (2011). Global Business Today: An Asia Pacific Perspective. 2nd Edition. McGraw-Hill
- **16.** Danoes, John D. and Radebaugh, Lee H., International Business: Environment and Operations, Addison Wesley, Readings.
- **17.** HILL Charles W.L. (2011), International Business: Competing in the Global Marketplace (8/E.), McGraw-Hill

Name of the Program: Master of Commerce

Name of the Course: 1.3 PRINCIPLES AND PRACTICES OF BUSINESS DECISIONS

Name of the Course: 1	5 PRINCIPLES AND PRAC	LICES OF BUSINESS DECISIONS		
Course Credits	No. of Hours per Week	Total No. of Teaching Hours		
4 Credits	4 Hrs	60 Hrs		
Course Outcomes: To famili	iarise students with key	macro-economic variables and their		
behaviour, and enable them to	critically evaluate differen	t economies and to enable students to		
integrate macroeconomic analy	vsis into business decisions.			
Syllabus:				
		o economics, macroeconomics, and its		
		of managerial economics. Objectives of		
0		s of the firm. Resources and Goals of an		
		Aixed Economy. National Income and		
		nd related aggregates, problems in		
computation of national incom				
	-	anches – Principle of maximum social		
		ion – direct and indirect taxes – impact		
	· · · · · ·	nption and distribution side of economy		
	-	spenditure – causes for growth – effects		
	1	rrowing – methods of debt redemption		
- debt trap - budget - types an Modulo 2: Domand Analysis		dividual and market demand functions;		
-		demand – its meaning and importance;		
		Jsing elasticity in managerial decisions;		
		Consumer Choice, Sovereignty, Cardinal		
—		led preference and theory of consumer		
		ner durable and non-durable products;		
Demand forecasting techniques		· · · · · · · · · · · · · · · · · · ·		
	-	production with one and two variable		
	-	ion of production function; cost theory		
		run cost functions – their nature, shape		
and inter-relationship; Law of 1	returns to scale; numerical	problems and case studies.		
		nts of pricing policy, pricing methods:		
Marginal Cost Pricing, Targ	et Rate Pricing, Product	Line Pricing, administered pricing,		
competitive bidding, dual pricing, transfer pricing. Price discrimination: requirements, types				
and dumping strategies. Pricing over product life cycle: skimmed pricing, penetration pricing,				
product –line pricing and price leadership. Impact of pricing on business decisions.				
Suggested Books/Articles/Links for References:				
1. M.L. Seth Monetary Economics, Vikas Publishing				
2. M.C. Vaish – Micro and Macro Economics, Vikas Publishing				
3. KPM Sundaram – Indian Economy, S. Chand Publishing				
4. Maheshwari K.L. & Varshney R.L – Managerial Economics, Sultan Chand & Sons				
5. M.L. Seth – Macro Economic Theory – Vikas Publishing				
6. I.C. Dhingra – Indian Economy, Sultan Chand & Sons.				
7. Suraj B. Gupta, Monetary Economics, S. Chand & Company.				
8. P.L Mehta; Managerial Economics, Sultan Chand & Sons, New Delhi.12				
9. 2R.L Varshney and K.L Maheshwari; Managerial Economics, Sultan Chand & Sons, Delhi.				

10. Karma Pal : Managerial Economics, Excel Books.

- 11. H.L Ahuja; Business Economics, S. Chand & Company Ltd., New Delhi
- 12. S.K. Chakapaborti, Macroeconomics, HPH
- **13.** Gupta G. S. Macroeconomic theory- Tata Mc-Graw Hill publications
- 14. Dr. M. Muniraju, Macro Ecnomics for Business Decisions, HPH,
- 15. Samuelson, Paul Economics, Tata Mc-Graw Hill publications
- 16. Dornbush R & Fisher S Macroeconomics Tata Mc-Graw Hill publications
- **17.** Blanchard O. J & Stanley Fischer Lectures on Macro-economics Tata Mc Graw Hill publications
- 18. Misra & Puri, Indian Economics, HPH
- 19. Dwivedi D N Managerial Economics Vikas publications
- **20.** J. K. Bhagawathi Economics of Underdeveloped Countries All India Traveler Book Seller Publishing Company.
- **21.** A. K. Agarwall Indian Economics Problems of Development and planning D.K Publishers.
- 22. V. K. R. V. Rao National Income of India 1950 to 1980 Sage Publishers
- 23. Bimal Jalan India's Economic Crisis, Oxford, IBM.
- 24. Rangarajan C. Principles of Macro Economics, Tata McGraw Hill Pub co.
- 25. Vaish M. C Macro Economic Theory Willey Eastern
- 26. Jha. R Contemporary Macroeconomic Theory and Policy
- 27. Schultze C. L National Income Analysis
- 28. Bramhananda P R & V R Panchamukhi Development process of Indian Economy Survey (Various issues) – Ministry of Finance Government of India Publications, New Delhi.
- 29. Sheth M. L Macroeconomic theory S.Chand, New Delhi.
- **30.** Bhole. L.M, Financial Institutions and Markets, Tata McGraw Hill.
- **31.** Frank R.H: Principles of Macroeconomics, Tata McGraaw Hill.
- 32. Colander: Macroeconomics TMH.
- 33. Fischer and Blanchard: Lecturer and Macroeconomics PHI.
- 34. Turnovsky: Methods of Macroeconomics Dynamis, PHI.

 Recent Cyber Attacks, Major types of Security Problems/Common Threats – E-Commerce and Security – Security for Internet Trading – Electronic Security Challenges. Introduction to Encryption: Elements & Methods of Encryption, Secret key, Private & Public key, Digital Signature, Digital Certificates. Modern Cryptography: Types, Tools & Applications, VPNs, SSL Protocol, Firewalls. Module 4: IT Act of 2000 (Amendment in 2008 & 2018): Introduction to Cyber Laws, Evolution & Need of Cyber Laws, Internet Frauds, Features, Objectives, Applicability & Non-applicability, Sections of IT Act ((Amendment) Act, 2018.), Section 43(A) (SPDI – Sensitive Personal Data), ISO 27001 guidelines, How to prevent Cyber Crimes?, Some Pioneering Indian Case Studies, E-Transition Challenges for Indian Companies. Module 5: EDI: Electronic Data Interchange (EDI): Meaning & Definition, History & Evolution, 	Name of the Program: Master of Commerce					
4 Credits4 Hrs60 HrsCourse Outcomes: On successful completion of the course, the students will be able to understand E-Commerce Business Models, Security Threats & Protections as well as application of Technology in every corner of the business in the world.Syllabus:Module 1: Introduction to E-Commerce: Introduction, E-Commerce – Definition, History of E- commerce, Online Extension of a BAM Model, Transition to E-Commerce – Cutting Edge Technologies, Strengths, Weakness, Opportunities and Challenges of E-Commerce, Components of E-Business, E-Commerce Business models – B2C, B2B, C2B, C2C, B2G, C2G, Brokerage, Advertising, Infomediary, Merchant, Manufacturer (Direct), Affiliate, Community, Subscription, Utility. Ecommerce Business Revenue Models & Types, Impact of E-Commerce on business, Successful Business Models in India.Module 2: Hardware and Software for E-Business: Web Servers – Browsers – Server Software requirements, Brief on Shopping Cart, Point of Sale, Wireless Payment Device, Strategies for Web Auction, Virtual Communities, Web Portal. Electronic Retailing and Malls. Electronic Shopping -Process, Electronic Catalogues, Interactive Advertising and Marketing.Module 3: Privacy & Technology: Introduction to Internet – Cyber Crimes & Types, Recent Cyber Attacks, Major types of Security Problems/Common Threats – E-Commerce and Security – Security for Internet Trading – Electronic Security Challenges. Introduction to Encryption: Elements & Methods of Encryption, Secret key, Private & Public key, Digital Signature, Digital Certificates. Modern Cryptography: Types, Tools & Applications, VPNs, SSL Protocol, Firewalls.Module 4: IT Act of 2000 (Amendment in 2008 & 2018): Introduction to Cyber Laws, Evolution & Need of Cyber Laws, Internet Frauds, Features, Objectives, Applicability & Non-appl	Name of the Course	Name of the Course: 1.4 INFORMATION TECHNOLOGY FOR BUSINESS				
 Course Outcomes: On successful completion of the course, the students will be able to understand E-Commerce Business Models, Security Threats & Protections as well as application of Technology in every corner of the business in the world. Syllabus: Module 1: Introduction to E-Commerce: Introduction, E-Commerce – Definition, History of E-commerce, Online Extension of a BAM Model, Transition to E-Commerce – Cutting Edge Technologies, Strengths, Weakness, Opportunities and Challenges of E-Commerce, Components of E-Business, E-Commerce Business models – B2C, B2B, C2B, C2C, B2G, C2G, Brokerage, Advertising, Infomediary, Merchant, Manufacturer (Direct), Affiliate, Community, Subscription, Utility. Ecommerce Business Revenue Models & Types, Impact of E-Commerce on business, Successful Business Models in India. Module 2: Hardware and Software for E-Business: Web Servers – Browsers – Server Software - Web Authoring Tools - Database System - World Wide Web – Domain Name – Hardware requirements, Brief on Shopping Cart, Point of Sale, Wireless Payment Device, Strategies for Web Auction, Virtual Communities, Web Portal. Electronic Retailing and Marketing. Module 3: Privacy & Technology: Introduction to Internet Security – Secure Transactions – Computer Monitoring – Privacy Issues – Privacy on the Internet – Cyber Crimes & Types, Recent Cyber Attacks, Major types of Security Problems/Common Threats – E-Commerce and Security – Security for Internet Trading – Electronic Security – Secure Transactions to Encryption: Elements & Methods of Encryption, Secret key, Private & Public key, Digital Signature, Digital Certificates. Modern Cryptography: Types, Tools & Applications, VPNs, SSL Protocol, Firewalls. Module 4: IT Act of 2000 (Amendment in 2008 & 2018): Introduction to Cyber Laws, Evolution & Need of Cyber Laws, Internet Frauds, Features, Objectives, Applicability & Non-applicability, Sections of IT Act ((Amendment) Act, 2018), Section 43(A) (SPDI –	Course Credits No. of Hours per Week Total No. of Teaching Hours					
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 Subscription, Utility. Ecommerce Business Revenue Models & Types, Impact of E-Commerce on business, Successful Business Models in India. Module 2: Hardware and Software for E-Business: Web Servers – Browsers – Server Software – Web Authoring Tools - Database System - World Wide Web – Domain Name – Hardware requirements, Brief on Shopping Cart, Point of Sale, Wireless Payment Device, Strategies for Web Auction, Virtual Communities, Web Portal. Electronic Retailing and Malls. Electronic Shopping - Process, Electronic Catalogues, Interactive Advertising and Marketing. Module 3: Privacy & Technology: Introduction to Internet Security – Secure Transactions – Computer Monitoring – Privacy Issues – Privacy on the Internet – Cyber Crimes & Types, Recent Cyber Attacks, Major types of Security Problems/Common Threats – E-Commerce and Security – Security for Internet Trading – Electronic Security Challenges. Introduction to Encryption: Elements & Methods of Encryption, Secret key, Private & Public key, Digital Signature, Digital Certificates. Modern Cryptography: Types, Tools & Applications, VPNs, SSL Protocol, Firewalls. Module 4: IT Act of 2000 (Amendment in 2008 & 2018): Introduction to Cyber Laws, Evolution & Need of Cyber Laws, Internet Frauds, Features, Objectives, Applicability & Non-applicability, Sections of IT Act ((Amendment) Act, 2018.), Section 43(A) (SPDI – Sensitive Personal Data), ISO 27001 guidelines, How to prevent Cyber Crimes?, Some Pioneering Indian Case Studies, E-Transition Challenges for Indian Companies. Module 5: EDI: Electronic Data Interchange (EDI): Meaning & Definition, History & Evolution, 	Components of E-Business, E	-Commerce Business mod	lels – B2C, B2B, C2B, C2C, B2G, C2G,			
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 Module 2: Hardware and Software for E-Business: Web Servers – Browsers – Server Software – Web Authoring Tools - Database System - World Wide Web – Domain Name – Hardware requirements, Brief on Shopping Cart, Point of Sale, Wireless Payment Device, Strategies for Web Auction, Virtual Communities, Web Portal. Electronic Retailing and Malls. Electronic Shopping - Process, Electronic Catalogues, Interactive Advertising and Marketing. Module 3: Privacy & Technology: Introduction to Internet Security – Secure Transactions – Computer Monitoring – Privacy Issues – Privacy on the Internet – Cyber Crimes & Types, Recent Cyber Attacks, Major types of Security Problems/Common Threats – E-Commerce and Security – Security for Internet Trading – Electronic Security Challenges. Introduction to Encryption: Elements & Methods of Encryption, Secret key, Private & Public key, Digital Signature, Digital Certificates. Modern Cryptography: Types, Tools & Applications, VPNs, SSL Protocol, Firewalls. Module 4: IT Act of 2000 (Amendment in 2008 & 2018): Introduction to Cyber Laws, Evolution & Need of Cyber Laws, Internet Frauds, Features, Objectives, Applicability & Non-applicability, Sections of IT Act ((Amendment) Act, 2018.), Section 43(A) (SPDI – Sensitive Personal Data), ISO 27001 guidelines, How to prevent Cyber Crimes?, Some Pioneering Indian Case Studies, E-Transition Challenges for Indian Companies. Module 5: EDI: Electronic Data Interchange (EDI): Meaning & Definition, History & Evolution, 			els & Types, Impact of E-Commerce on			
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 Signature, Digital Certificates. Modern Cryptography: Types, Tools & Applications, VPNs, SSL Protocol, Firewalls. Module 4: IT Act of 2000 (Amendment in 2008 & 2018): Introduction to Cyber Laws, Evolution & Need of Cyber Laws, Internet Frauds, Features, Objectives, Applicability & Non-applicability, Sections of IT Act ((Amendment) Act, 2018.), Section 43(A) (SPDI – Sensitive Personal Data), ISO 27001 guidelines, How to prevent Cyber Crimes?, Some Pioneering Indian Case Studies, E-Transition Challenges for Indian Companies. Module 5: EDI: Electronic Data Interchange (EDI): Meaning & Definition, History & Evolution, 		-				
 Protocol, Firewalls. Module 4: IT Act of 2000 (Amendment in 2008 & 2018): Introduction to Cyber Laws, Evolution & Need of Cyber Laws, Internet Frauds, Features, Objectives, Applicability & Non-applicability, Sections of IT Act ((Amendment) Act, 2018.), Section 43(A) (SPDI – Sensitive Personal Data), ISO 27001 guidelines, How to prevent Cyber Crimes?, Some Pioneering Indian Case Studies, E-Transition Challenges for Indian Companies. Module 5: EDI: Electronic Data Interchange (EDI): Meaning & Definition, History & Evolution, 						
 Module 4: IT Act of 2000 (Amendment in 2008 & 2018): Introduction to Cyber Laws, Evolution & Need of Cyber Laws, Internet Frauds, Features, Objectives, Applicability & Non-applicability, Sections of IT Act ((Amendment) Act, 2018.), Section 43(A) (SPDI – Sensitive Personal Data), ISO 27001 guidelines, How to prevent Cyber Crimes?, Some Pioneering Indian Case Studies, E-Transition Challenges for Indian Companies. Module 5: EDI: Electronic Data Interchange (EDI): Meaning & Definition, History & Evolution, 		Modern Cryptography: Ty	pes, Tools & Applications, VPNs, SSL			
 & Need of Cyber Laws, Internet Frauds, Features, Objectives, Applicability & Non-applicability, Sections of IT Act ((Amendment) Act, 2018.), Section 43(A) (SPDI – Sensitive Personal Data), ISO 27001 guidelines, How to prevent Cyber Crimes?, Some Pioneering Indian Case Studies, E-Transition Challenges for Indian Companies. Module 5: EDI: Electronic Data Interchange (EDI): Meaning & Definition, History & Evolution, 	Protocol, Firewalls.					
Sections of IT Act ((Amendment) Act, 2018.), Section 43(A) (SPDI – Sensitive Personal Data), ISO 27001 guidelines, How to prevent Cyber Crimes?, Some Pioneering Indian Case Studies, E- Transition Challenges for Indian Companies. Module 5: EDI: Electronic Data Interchange (EDI): Meaning & Definition, History & Evolution,	Module 4: IT Act of 2000 (Amendment in 2008 & 2018): Introduction to Cyber Laws, Evolution					
 ISO 27001 guidelines, How to prevent Cyber Crimes?, Some Pioneering Indian Case Studies, E-Transition Challenges for Indian Companies. Module 5: EDI: Electronic Data Interchange (EDI): Meaning & Definition, History & Evolution, 	& Need of Cyber Laws, Internet Frauds, Features, Objectives, Applicability & Non-applicability,					
Transition Challenges for Indian Companies. Module 5: EDI: Electronic Data Interchange (EDI): Meaning & Definition, History & Evolution,	Sections of IT Act ((Amendment) Act, 2018.), Section 43(A) (SPDI - Sensitive Personal Data),					
Module 5: EDI: Electronic Data Interchange (EDI): Meaning & Definition, History & Evolution,	ISO 27001 guidelines, How to prevent Cyber Crimes?, Some Pioneering Indian Case Studies, E-					
Uses, EDI Standards, EDI Working Concept, Implementation difficulties of EDI, Financial EDI,						
EDI and Internet, EDI services, ANSI X12 and EDIFACT.						
Suggested Books/Articles/Links for References:						
1. Raydu – E Commerce, HPH						
2. Suman. M – E Commerc & Accounting - HPH						
3. Kalakota Ravi and A. B. Whinston : Frontiers of Electronic Commerce, Addison Wesley						
4. Watson R T : Electronic Commerce – the strategic perspective. The Dryden press						
5. Amrutha Gowry & Soundrajana, E – Business & Accounting, SHBP.						
6. C.S.V Murthy- E Commerce, HPH						
7. Agarwala K.N and Deeksha Ararwala: Business on the Net – Whats and Hows of E-						
Commerce						
8. P. Diwan / S. Sharma – E – Commerce						

- 9. Srivatsava: E.R.P, I.K. International Publishers
- **10.** Bharat Bhasker, Electronic Commerce Frame work technologies and Applications, 3rd Edition. Tata McGraw-Hill Publications.
- **11.** Kamlesh K. Bajaj and Debjani Nag, Ecommerce- the cutting edge of Business, Tata McGraw-Hill Publications.
- **12.** Kalakota et al, Frontiers of Electronic Commerce, Addison Wesley.
- 13. E- Commerce Strategies, Technology and applications (David) Tata McGraw-Hill
- 14. Introduction to E-commerce (Jeffrey) Tata- McGraw-Hill
- 15. E-Business and Commerce- Strategic Thinking and Practice (Brahm) Biztantra.
- 16. Deepak Bharihoke- "Fundamentals of Information Technology".

Name of the Program: Master of Commerce

Name of the Course: 1.5 MANAGERIAL FINANCE

Course Credits	No. of Hours per Week	Total No. of Teaching Hours
4 Credits	4 Hrs	60 Hrs

Course Outcomes: On successful completion of the course, the Students will be able to understand the advanced tools and techniques used in evaluating projects for financial decisions. The theories on financial management concepts will help the students to attain a greater anatomy on effective financial decision making in business.

Syllabus:

Module 1: Introduction to Finance: Introduction to Finance: Concept, Meaning, Principles & Types of Finance, Functions of Finance, Financing Decisions, Factors influencing Financial Decisions, Objectives of Corporate Financial Decisions. Introduction to Financial Management, Meaning & Definition, Evolution, Scope, Methods, Importance, Functional areas of Modern Financial Management, Financial Management Process. Planning and Policy; Approaches to Capital Structure: Net Income Approach, Net Operating Income Approach, The Traditional approach, Modigliani & Miller Approach - Concept & Problems. Optimal Capital Structure: Meaning & Concept, Trade-Off-Theory v/s Pecking Order Theory, EBIT – EPS Approach – Concept & Problems.

Module 2: Investment Decisions: Introduction to Investment Decisions: Meaning, Need and Factors, Efficient Investment Analysis. Introduction to Capital Budgeting Decisions – Meaning, Features, Process and Factors, Capital Budgeting Techniques: Traditional and Modern Techniques, Varying Opportunity Cost of Capital, NPV v/s IRR, Incremental IRR, Modified Internal Rate of Return (MIRR) – Concept, Evaluation Criteria & Problems, Fisher's Rate and Aggregate Capital Needs in Investment Decisions, Project Selection under Capital Rationing: Meaning, Types, Pros & Cons, Problems on Divisible & Indivisible Projects, Multi-Period Capital Rationing, Capital Budgeting under Inflationary Conditions.

Module 3: Risk Analysis in Capital Budgeting: Risk Analysis in Capital Budgeting – Meaning, Analysis of Risk and Uncertainty, Sources and Perspectives of Risk, Measurement of Risk, Nature of Risk in Capital Budgeting Decisions, Techniques for Risk Analysis: Risk Adjusted Discount Rate, Certainty Equivalent Method, Probability Method, Sensitivity Analysis, Scenario Analysis, Simulation Analysis, Hiller Model, Break-Even Analysis, Corporate Risk Analysis, Decision Tree Analysis – Sequential Investment Decisions, Market Risk Analysis – Concept & Problems, Backward Induction Method, Utility Theory and Capital Budgeting.

Module 4: **Corporate Restructuring:** Introduction to Corporate Restructuring: Mergers, Acquisitions, Takeovers, Spinoff, Synergies, Strategic Alliance, Joint Venture, Leveraged Buyouts, Management Buyouts (MBO) & Buy-in (MBI), Franchising, Intellectual Property Rights (IPRs), Sell-off, Demerger, Disinvestment v/s Divestment, Slump Sale, Reverse Merger, Equity Carveout – Concept & Types. Valuation under M&A: Discounted Cash Flow Method (DCF), Price-Earnings Ratio (P/E Ratio), EPS Approach, Enterprise-Value-to-Sales Ratio (EV/Sales), Replacement Cost Method – Concept & Problems.

Module 5: Dividend & Working Capital Decisions: Introduction to Dividend Decisions, Meaning & Definition, Forms of Dividend, Types of Dividend Policy, Significance of Dividend, Impact of Dividend Policy on Company, Factors affecting Dividend Policy, Dividend Decision Theories – Walter's Model, Gordon's Model, MM Theory – Concept, Assumptions, Formula, Criticisms & Problems. Introduction to Working Capital, Meaning & Definition, Types of Working Capital, Significance of Adequate Working Capital – Evils of Excess or Inadequate Working Capital – Determinants of Working Capital – Sources of Working Capital, Techniques for managing Working Capital – Concept & Problems.

Suggested Books/Articles/Links for References:

- 1. G. Sudarsana Reddy, Financial Management, HPH.
- 2. Khan & Jain, Financial Management, Tata McGraw Hill.
- 3. I.M. Pandey, Financial Management, Viaks Publishing House
- 4. Prasanna Chandra, Financial Management, Theory and Practice, Tata McGraw Hill
- 5. Schall & Haley, Financial Management, McGraw Hill, New york.
- 6. Sudhindra Bhat, Financial Management: Principles and Practice, Excel Books India
- 7. Patel Bhavesh, Fundamentals of Financial Management, Vikas Publications
- 8. Sharan, Fundamentals of Financial Management, Pearson Education India
- 9. Shri. Narendra Singh, Advanced Financial Management, HPH.
- **10.** Dr. B. G. Sathya Prasad & M. N. Arora, Management Accounting and Financial Management, HPH.

Name of the Program: Master of Commerce

Name of the Course: 1.6 GLOBAL TALENT MANAGEMENT

Name of the	Name of the Course: 1.6 GLOBAL TALENT MANAGEMENT				
Course Credits	No. of Hours per Week	Total No. of Teaching Hours			
4 Credits	4 Hrs	60 Hrs			
	-	course, the students will be able to			
		l application of Talent management in			
various multi-disciplinary area	as.				
Syllabus:	lant Managamant, Intrad	uction Tolont Monogoment Ouewiew			
	0	uction, Talent Management – Overview,			
		nent, Need of Talent Management, Key			
e e		people, Source of Talent Management,			
		Managing Talent, Building Blocks of			
C C		ent Management ,Role of HR in Talent			
	-	Effective Talent Management, Human			
Capital- Meaning, Definition as	nd Characteristics.				
Module 2: Talent Planning an	nd Acquisition:				
Talent Planning: Objectives of	of Talent Planning, Steps ir	n Strategic Talent Planning, Succession			
Planning Program, Innovative	talent planning, Current	Industry Practices for Strategic Talent			
Planning, Ensuring Leadership)				
Talent Acquisition: Introduct	tion, Talent Acquisition, Re	ecruiting Process, Strategic Trends in			
Talent Acquisition, Talent acqu	isition management solution	ons			
Module 3: Talent Engagement and Retention:					
Introduction, Concept of Talent Engagement, Retention, Employee Engagement and Retention,					
the Race for Talent: Retaining and Engaging Workers, Best Practices for Talent Engagement,					
Improving Employee Retentio	n				
Module4: Information	Technology and	HR Analytics in Talent			
Management: Introduction, Role of Information Technology in Talent Management Systems, Talent Management Information System, Creating Business Value through Information Technology, Five Steps to a Talent Management Information Strategy, HR Analytics for TM Processes, Design Development through Rapid Prototyping and Scaling, Implementation and Maintenance, Audit and Update.					
Module 5: Contemporary Talent Management Issues, Challenges, Best Practices and					
Innovation: Introduction, Organisational Issues, Talent Management Challenges, Best					
Practices of Talent Management, Talent Management in India, AI applications in Human					
Resource Management Practices, E-Frauds in Talent Acquisition, Development,					
Utilization and Seperation.					
Suggested Books/Articles/Links for References:					
Ravinder Shukla, Global India Publications, TALENT MANAGEMENT: Process of					
Developing and Integrating Skilled Workers					
Talent Development by Dave Collins; Aine MacNamara, Routledge					
	• Sloan, Hazucha, and Van Katwyk , Strategic management of global leadership talent				
Advances in global leadership					
Pascal, Talent manage	ement systems: Best pr	actices in technology solutions for			

recruitment, retention, and workforce planning.
Willam Barther (2020), AI Applications in HR Practices, Prentice Hall, NewYork.
Note: Latest edition of text books may be used.

Name of the Program: Master of Commerce

Name of the Course: 1.7 CORPORATE COMMUNICATION SKILLS

Course Credits	No. of Hours per Week	Total No. of Teaching Hours
2 Credits	3 Hrs	45 Hrs

Course Outcomes:

1. To sharpen the Analytical, written, non-verbal, Spoken Communication and interpersonal skills essential in organizations involving Decision making and implementation.

2. To demonstrate good team work and negotiation skills.

Syllabus:

Module 1: Introduction to Corporate Communication

Nature of Corporate Communication, Advantages of Corporate Communication, Corporate Communication for Managerial Functions, Networked Communications, Meta Communications system in Organization. Formal and Informal Communications in Organizations, Cost of poor Decisions and Communication gap. Importance of Corporate communication for value creation, Communication mechanism with stake holders- Corporate liasoning, The Role of C-Suite executives in Corporate Communication and Decisions.

Module 2: Public Speaking

Characteristics of effective speech, voice quality, rate of speaking, clear articulation, eye contact, use of expressions, and gestures and posture; Types of managerial speeches: speech of introduction, speech of vote of thanks, occasional speech, theme speech, formal speeches during meetings, Role of Public speaking for better navigation by executives and Managers in Organizational Hierarchy, Public speaking for developing leadership skills, Trouble shooters and corporate communications.

Module 3: Soft skills

How communication skills and soft skills are inter-related, Body language-posture, eye-contact, handling hand movements, gait - Voice and tone, Meeting and Boardroom Etiquettes - Guidelines for planning a meeting, Before the meeting, On the day of the Meeting, Guidelines for Attending the meeting, For the Chairperson, For attendees, For Presenters, Telephone Etiquette, Cell phone etiquette, Telephone etiquette guidelines, Mastering the telephone courtesy, Active listening, Putting callers on hold, Transferring a call, Screening calls, Taking a message, Voice Mail, Closing the call, When Making calls, Closing the call, Handling rude or impatient clients, Cross-cultural communication, cultural sensitivity, Cross-cultural issues which affect Communication across different Cultures, Culture and non-verbal communication, Effective intercultural communication, Business and social etiquette.

Module 4: Presentation skills of Executives and Employees

Principles of Effective Presentations, Planning, Structure and Delivery, Principles governing the use of Audio-visual media, Time management - Slide design and transition: representation of textual information into visuals for effectiveness of communication - Style and persuasiveness of the message - Adherence to the number of slides, Dynamics of group presentation and individual presentation.

Module 5: Technology in Corporate Communication.

Web /video conferencing, tele-meeting. Virtual Meeting Mechanisms-etiquette, personation skills, Work from home communications, E-Training and performance appraisal Physical Appearance; Communication Style; Content of Communication, Emerging Trends in Virtual Communication.

Suggested Books/Articles/Links for References:

1. Monipally MM, Busines Communication Strategies, McGraw Hill

2. Bovee, Till and Schatzman, Business Communication today, Pearson

3. Scot Ober, Contemporary Busines Communication, Biztantra

4. Parag Diwan, Business Communication, Excell books

5. Murphy, Effective Business Communication, McGraw-hill

6. Teaching and learning Resources;

http://eff.cls.utk.edu/fundamentals/eff standards.htm

http://www.ndted.org/teachingResources/ClassroomTips/Communication.htm

Name of the Program: Master of Commerce

Name of the Course: 2.1 MODERN INDIAN BANKING

Course Credits	No. of Hours per Week	Total No. of Teaching Hours
4 Credits	4 Hrs	60 Hrs

Course Outcomes: On successful completion of the course, the students will be able to understand the core banking services, prudential norms, new technologies and the latest transformation or reforms in Indian Banking Sector.

Syllabus:

Module 1: Introduction to Indian Banking: Introduction to Indian Banking: Phases of Indian Banking System, Introduction on SBI, Nationalized Banks, Private Banks, Local Area Banks, Small Finance Banks, Payment Banks, Foreign Banks, Cooperative Banks and Regional Rural Banks: Features, Functions & Objectives. Acts: Banking Regulation Act, 1949, Deposit Insurance and Credit Guarantee Corporation Act 1961, The Securitization and Reconstruction of Financial Assets and Enforcement of Securities Interest Act, 2002 (SARFAESI Act), Prevention of Money Laundering Act 2002, Banking Ombudsman Scheme – Introduction & Concept. Major Reforms in Banking Sector in India.

Module 2: Reserve Bank of India: Reserve Bank of India: History, Key Landmarks, Objectives, Organization Structure, Functions, recent measures by RBI. Introduction to Monetary Policy: Techniques of Monetary Policy – Qualitative & Quantitative (CRR, SLR, Repo, Reverse Repo, Bank Rate, MSF Rate, MCLR Rate, Liquidity Adjustment Facility, Open Market Operations, Marginal Stability Scheme), Monetary Policy and Indian Economy.

Module 3: Non-Performing Asset (NPA): Introduction to NPA: Meaning & Definition, Identification of NPA, Asset Classification & Guidelines by RBI, Provisioning – Asset Classification, Causes for NPA, Effects of NPA, Impact of NPA on Balance Sheet, Balance Sheet Cleaning, Monitoring of NPA, Measures to overcome NPA, Writing off of NPAs, NPA Management. NPA norms by RBI. IRAC Norms (i.e., Income Recognition and Asset Classification norms), Debt Recovery Tribunals, Willful Defaulters, Introduction to Credit Information Bureau (India) Limited (CIBIL), Insolvency and Bankruptcy Code (IBC), 2016.

Module 4: **BASEL Norms**: Introduction to BASEL, History of BASEL, BASEL: I, II and III – Objectives, Framework, Challenges, Pillars and Impact. BASEL Norms – Guidelines by RBI. Recession and Indian Banking Sector.

Module 5: Asset & Liability Management: Introduction, Meaning & Definition, Types and Characteristics of Assets & Liabilities, ALM Strategies, Risk Management Concepts, VAR Analysis, Back-testing and Stress Test for Banks, E-Frauds in banking System – Challenges and Solutions.

Suggested Books/Articles/Links for References:

- 1. Gorden and Natarajan: Banking Theory Law and Practice
- 2. Tannan M L: Banking Law and Practice in India
- 3. Vasant Desai, Bank and Institutional Management, HPH,
- 4. Muralisubbakrishna, Bank Credit Management,
- 5. O Payramval, Modern Banking of India.
- 6. Shekar K C: Banking Theory Law and Practice
- 7. S.P. Srivastava: Banking Theory Law and Practice
- 8. Kiran Prakashan: Banking and Financial Awareness
- 9. Moorad Choudhry: The Principles of Banking,

10. S Natarajan & Dr. R. Parameswaran, Indian Banking, Kindle Edition

Name of the Program: Master of Commerce					
Name of the Course: 2.2 RISK MANAGEMENT & DERIVATIVES					
Course Credits	No. of Hours per Week	Total No. of Teaching Hours			
4 Credits	4 Hrs	60 Hrs			
Course Outcomes: On succes	sful completion of the co	urse, the students will be able to			
understand the basic knowled	ge of risk, type of risks and	l tools of risk management. They can			
understand the role of derivativ	ves as financial instruments	to mitigate the risks in Business.			
Syllabus:					
Module 1: Introduction to	Risks: Introduction to R	isks: Meaning, Definition, Evolution,			
		ks to Business. Introduction to Risk			
	_	agement, Objectives, Process, Role of			
_		Management Techniques, Risk and			
		Management Practices in Business,			
Insurance, Banks and Finance,		-			
	6	k and Risk Management Models:			
	-	urces, Components, Classification of			
		o Credit Risk Management – Meaning,			
-		Risk Management, Functionality of			
-		nagement Models: Altman's Z Score			
		: Metrics Model, Credit Risk Rating			
Model, Credit Risk Score by CI					
	-	duction to Market Risk: Meaning &			
Definition, Types, Yield Curve & Types. Introduction to (Value at Risk) VaR Model: Meaning &					
Definition, Why VaR?, Calculation of VAR, Pros & Cons of VaR, Methods of VaR – Historical					
		ach, Quadratic Model, Monte Carlo			
	8	Problems. Introduction to Operations			
		s, Types & Causes of Operations Risk,			
ORM Process, Why ORM?, Risk		erivatives, Evolution of Derivatives,			
		Participants, Economic Benefits of			
C		rivatives Market in India, Types of			
Derivatives – Concept, Meaning	8				
		Futures Market: Meaning & Definition,			
_	-	-			
Evolution, Types, Features, Terminologies, Pros & Cons, Forwards v/s Futures, Margin & Types of Margin, Mark to Market – Concept & Problems, Cost of Carry Model – Concept &					
Problems, Clearing & Settlement of Future Contract. Introduction to Options Contract:					
Meaning & Definition, Evolution, Types, Features, Terminologies, Pros & Cons, Options					
Market Trading Mechanism, Futures v/s Options, Option Valuation: Binomial Option Pricing					
Model, Black-Scholes Option Pricing – Concept & Problems. Introduction to Swaps: Meaning &					
· · · · · · · · · · · · · · · · · · ·	Definition, Types, Features, Pricing of Swaps: Concept & Problems.				
Suggested Books/Articles/Links for References:					
1. P.K. Supta, Insurance &					
· ·	2. G. Koreshwar, Risk Management, HPH				
3. S.K. Poddar, Risk & Insurance Management, HPH					
4. John C. Hull, Risk Management & Financial Institutions, HPH					
	5. Robert W. Kolb, James A. Overdahl, Financial Derivatives: Pricing and Risk				
Management, John Wiley & Sons.					
6. Sundaram Janakiramanan, Derivatives and Risk Management, Pearson Education India					

- 7. Verma, Derivatives and Risk Management, Tata McGraw-Hill Education
- 8. KHATRI, DHANESH KUMAR, Derivatives and Risk Management, PHI Learning Pvt. Ltd.
- 9. Steve L. Allen, Financial Risk Management, Wiley
- 10. Philippa X. Girling, Operational Risk Management, Wiley

Name of the Program: Master of Commerce					
Name of the Cour	se: 2.3 ADVANCED RESI	EARCH METHODOLOGY			
Course Credits	Course Credits No. of Hours per Week Total No. of Teaching Hours				
4 Credits	4 Hrs	60 Hrs			
Course Outcomes: On success	ful completion of the cour:	se, the Students will be able to learn			
concepts, tools and technique	es of the methodology of	business research. It also gives an			
opportunity to do a research / o	consultancy project in futu	re.			
Syllabus:					
Module 1: Introduction to H	Research: Introduction to	Research: Meaning, Characteristics,			
Objectives, Motivation in Re	esearch, Types, Methods,	Significance, Process, Approaches,			
Criteria of Good Research. Con	ncept of Theory, Empirici	sm, Deductive and Inductive Theory.			
		ions and Ethical Issues in Research,			
		evel in National and International			
Publications, Problems encount					
		cting a Topic for Research, Types of			
-	6	ces of Research Problem, Techniques			
	· ·	and Evaluating Problem, Review of			
_		Gap Identification. Introduction to			
	0	Uses of Research Design, Features of			
		Concept, Pros & Cons. Qualitative,			
	6	ble Design, Complex Random Sample			
Designs, Variables in Research:					
		-			
Module 3: Scales of Measurement & Data Processing: Scales of Measurement: Types of Data Measurement Scale, Techniques of Data Scaling, Goodness of Measurement Scales, Deciding					
the Scale, Validating the Scale. Data Processing: Processing and Distribution - Field Work					
	e	and Tabulation of Data - Presentation			
	0	eaning, Types and Need. Sources of			
_	Data: Primary and Secondary Sources – Qualitative and Quantitative Methods of Data Collection, Constructing Questionnaire, Standardized Questionnaire, Questionnaire v/s				
Schedules.					
	oothesis: Introduction to	Sampling: Concepts of Population.			
	Module 4: Sampling & Hypothesis: Introduction to Sampling: Concepts of Population, Sample, Sampling Frame, Sampling Error, Sample Size, Characteristics of a good sample,				
Types of Sampling - Probability and Non-Probability, Determining Size of the Sample, Sample					
v/s Census, Introduction to Hypothesis: Meaning, Concepts & Types. Type I and Type II					
Errors, Level of Significance, Testing of Hypotheses: Concepts, Steps in Testing of Hypothesis,					
P – Value Approach.					
Module 5: Statistical Tests & Software's: Univariate and Multivariate Data Analysis,					
Descriptive vs Inferential Analysis - Descriptive Analysis of Univariate Data and Bivariate					
Data, Parametric and Non-Parametric Tests, Correlation Analysis, Multiple regression analysis,					
t-Test, Z-Test, F-Test, Chi-Square, ANOVA and Econometrics Model – Concept & Problems.					
Importance of Report Writing - Types of Reports, Footnotes and Bibliography, Reference					
Management Software like Zotero/Mendeley, Research Software like SPSS, AMOS, GRATEL,					
R TOOLS., PYTHON, etc.	ter of mendeley, Research	converte inte 5155, millos, dittille,			
• In the place of Internal Assessment, Practical Tests shall be conducted through					
Statistical software packages (SPSS, AMOS) for Research.					
Statistical Soltwart pat		Juli III			

Practical Examination will be conducted by the BOE. •

Suggested Books/Articles/Links for References:

- **1.** Moses, C.A. Survey Methods in Social Investigation.
- 2. Goode & Hatt, Methods in Social Investigation.
- 3. William Emory, Business Research Methods.
- 4. Vemon Colver & H.L. Balsleg, Business Research Methods.
- **5.** Krishnaswamy O.R, Methodology of Research in Social Sciences, Himalya Publishing house.
- 6. Kothari. C.R, Methodology of Research, Vikas Publishing House.
- 7. K.R. Sharma, Research Methodology, National Publishers, Jaipur.
- 8. Wilkinson & Bhandarkar, Methodology and Techniques of Social Research.
- 9. Cooper D.R and P.S. Schindler, Business Research Methods, Tata McGraw Hill.
- 10. C.S. Raydu, E-Business of E-Commerce, HPH
- 11. Dr. Usha Devi, Business Research Method, HPH
- **12.** J.K Sachdeva, Business Research Methodology,
- **13.** William Emory, Business Research Methods.
- **14.** Dr. O. R. Krishnaswami, "Business Research Methods", Himalaya Publishing House, 2020, Mumbai.
- 15. P.K. Mozi, Research Methodology, HPH
- 16. Dr. Usha Devi, Business Research Method, HPH

Name of the Program: Master of Commerce

Name of the Course: 2.4 DIGITAL MARKETING

Course Credits	No. of Hours per Week	Total No. of Teaching Hours
4 Credits	4 Hrs	60 Hrs

Course Outcomes: On successful completion of the course, the students will gain industry background knowledge to knowledgeably navigate Digital Marketing topics including Digital advertising, search, social media, and online privacy.

Syllabus:

Module 1: Introduction to Digital Marketing: Introduction, Meaning & Definition, History, Objectives, Features, Scope, Benefits and Problems, Techniques, Digital Marketing v/s Real Marketing. Landscape – Past – Today – Future; Internet Infrastructure Stack Business Models & Strategies: Strategic Planning – Strategy to Electronic Planning – Strategic Drivers of the Internet Economy – Business Models to Digital Business Models – E-Business Models–Performance Metrics – The Balanced Scorecard.

Module 2: Digital Marketing Environment: Product – Products on Internet – Creating Customer Value Online – Product Benefits – E-Marketing Enhanced Product Development – Price – Change in Pricing Strategies – Buyer and Seller Perspectives – Payment Options – Pricing Strategies – Distribution– Online Channel Intermediaries – Distribution Channel Length and Functions – Channel Management and Power – Distribution Channel Metrics – Promotion – Integrated Marketing Communication (IMC) – Internet Advertising – Marketing Public Relations – Sales Promotion Offers – Direct Marketing – Personal Selling – IMC Metrics-Search Engine Optimization (SEO) – Contents, Tools & Optimization. Content Management – SWOC.

Module 3: Research Environment: Data Driven Strategy – Marketing Knowledge Management – Monitoring Social Media – Technology-Enabled Approaches – Real-Space Approaches – Marketing Databases and Data Warehouses – Data Analysis and Distribution – Knowledge Management Metrics - Consumer Behaviour Online – Segmentation – Targeting – Differentiation – Positioning Strategies, Online Marketing Research Tools, Affiliated Marketing – Concept. Overview of Global E-Marketing Issues – Country and Market Opportunity Analysis – Technological Readiness Influences Marketing – Wireless Internet.

Module 4: **Customer Acquisition and Retention:** Profile of Consumers – Browsing Behaviour Model – Elements of Social Media – Social Media Strategies – Social Media Performance Metrics – Building Customer Relationships – Relationship Marketing – Stakeholders – Three Pillars of Relationship Marketing – Customer Relationship Management (CRM) – CRM Building Blocks – Ten rules for CRM Success – CRM Platforms, Strategies & Models. E-CRM System: Why & Uses, Website Solution Method, Web Analytics & Use of Google Analytics – Reports.

Module 5: Emerging Issues: Online Governance and ICANN – Jurisdiction – Fraud – Consumer Loyalty of Website-Services – The Quadratic Effect of Flow – Role of Technology Readiness in Developing Trust and Loyalty for E-Services in Developing. Access – The Digital Divide Ethical and Legal Issues – Privacy – Digital Property – Online Expression – Cyber Security –Cyber Crime. Email, Facebook, Instagram, LinkedIn and other Social Applications Marketing – Concept.

Suggested Books/Articles/Links for References:

- 1. KAUSHIK, A, Web Analytics 2.0 (1st ed.). Wyley Publishing, Inc.TK 5105.88817 K38i
- 2. KRUG, S, Don't make me think, Revisited (3nd ed.). New Riders Press TK 5105.888 K78
- **3.** HUNT, B. Convert! Designing websites to increase traffic and conversion (1st ed.). Wiley Publishing.TK 5105.888 H85

- **4.** BAILEY. M, Internet Marketing: An Hour a Day (1st ed.). Wiley Publishing. HF 5415.1265 B29
- 5. KERPEN, D. Likeable Social Media (1st ed.). McGraw-Hill HF 5415.1265 K47
- 6. RYAN, D. & JONES, C. (2012). Understanding Digital Marketing (2nd ed.). Kogan Page Publishers. HF 5415.1265 R93 2012
- **7.** STOKES, R. eMarketing. The essential guide to marketing in a digital world (5th. ed.). Retrieved from http://www.redandyellow.co.za/product/textbook-digital/
- 8. P E-Marketing, Judy Strauss and Raymond Frost, Prentice Hall, 6th Edition, 2013
- **9.** Internet Marketing: Integrating Online and Offline Strategies. M. L. Roberts and Debra Zahay, 3rd edition, Cengage Publishing.
- **10.** Digital Marketing: Strategy, Implementation and Practice, Chaffey D., Ellis-Chadwick, 5th Edition, F., Pearson.
- **11.** E Marketing The essential guide to online marketing, Rob Stokes, Flat world knowledge.
- **12.** E-marketing in Developed and Developing Countries: Emerging Practices, Hatem El-Gohary and Riyadh Eid, IGI Global.
- 13. The Essential Guide to Online Marketing, Rob Strokes, Quirk, ISBN: 9781936126323
- 14. The New Rules of Marketing and PR: How to Use Social Media, Blogs, News Releases, Online Video, and Viral Marketing to Reach Buyers Directly, David Meerman Scott, 2ndEdition.
- 15. E-Commerce: An Indian Perspective, P. T. Joseph, Prentice Hall, 4th Edition.
- **16.** Electronic Commerce: A Simplified Approach, Munesh Chandra Trivedi, Jaico Publishing House.
- **17.** Online Display Advertising: Targeting and Obtrusiveness, Marketing Science, Gold farband Tucker.

Name of the Program: Master of Commerce				
Name of the Course: 2.5 EMERGING TRENDS IN ENTREPRENEURSHIP				
Course Credits	No. of Hours per Week	Total No. of Teaching Hours		
4 Credits	4 Hrs	60 Hrs		
Course Outcomes: On successful completion of the course, the students will gain in-depth				
knowledge on venture creation and development of business plan. The students are exposed to				
successful entrepreneurship stories and encourage them to start their own enterprise.				
Syllabus:				
Module 1: Entrepreneurship: Introduction – Meaning & Definition of Entrepreneurship,				
Entrepreneur & Enterprise – Differences between Entrepreneurship, Entrepreneur & Enterprise				
- Functions of Entrepreneur - Types of Entrepreneurs - Role of Entrepreneur for Economic				
Development - Factors influencing Entrepreneurship - Pros and Cons of being an Entrepreneur				
- Differences between Manager and Entrepreneur - Qualities of an Entrepreneur - Types of				
Entrepreneurs. Entrepreneurship Development- Need – Problems – National and State Level				
Institutions, Recent Government policies and programmes in the promotion of entrepreneurial				
environment. Module 2: Entrepreneurship Development and Leadership: Types of start-ups;				
Entrepreneurial class theories; Entrepreneurial training; EDP programmes; Characteristics of				
entrepreneurial leadership, Components of entrepreneurial leadership; International				
Entrepreneurship- Opportunities and challenges; Entrepreneurial challenges; Source of				
innovative ideas; Entrepreneurship and creativity; Techniques for generating ideas, Impediments to creativity, Contemporary Entrepreneurship – Gig Economy Entrepreneurs,				
Niche Entrepreneurs, Digital Nomodism, Distruptive Technology Entrepreneurs and New age				
Entrepreneurs.				
Module 3: New Venture Planning: : Introduction to Venture, Meaning & Definition,				
Objectives, Characteristics, Types, Stages, Methods to Initiate Ventures; Acquisition-				
Advantages of acquiring an ongoing venture and examination of key issues; Franchising- how				
a franchise works, franchising law, evaluating of franchising opportunities; Developing a				
marketing plan- customer analysis, sales analysis and competition analysis, steps in marketing				
research; Business plan-benefits of drivers, perspectives in business plan preparation, elements				
of a business plan; Business plan failures, Challenges in Indian Market for Ventures and				
Franchisees.				
Module 4: Financing Ventur	e: Financing stages; Sourc	es of finance; Venture capital; Angel		
Investment, Crowd Funding; Criteria for evaluating new venture proposals; Evaluating				
Venture Capital- process.				
Module 5: Issues for Venture	es: Legal issues – Formin	g Business Entity, considerations and		
criteria, requirements for fo	rmation of a Private/Pr	ublic Limited Company, Intellectual		
Property Protection- Patents, Trademarks and Copyrights – Importance for start-ups, legal acts				
governing business in India; Opportunities and challenges for starts ups in India/Ethical				
Issues.				
Suggested Books/Articles/Links for References:				
1. Vasant Desai: The Dynamics of Entrepreneurship Development and Management, HPH				
2. Mark. J. Dollinger, Entrepreneurship – Strategies and Resources, Pearson Edition.				
3. Satish Taneja: Entrepreneur Development, HPH.				
4. UdaiPareek and T.V. Rao, Developing Entrepreneurship				
5. S.V.S. Sharma, Developing Entrepreneurship, Issues and Problems, SIET, Hyderabad 6. Srivastava, A Practical Guida to Industrial Entrepreneurs, Sultan Chand				
 6. Srivastava, A Practical Guide to Industrial Entrepreneurs, Sultan Chand. 7. Covernment of India. Report of the committee on small and medium entrepreneurs. 				
7. Government of India, Report of the committee on small and medium entrepreneurs.				

- 8. VidyaHattangadi ; Entrepreneurship, HPH.
- 9. N.V.R. Naidu : Management and Entrepreneurship, I.K. International
- 10. Bharusali, Entrepreneur Development,
- 11. K. Venkataramanappa, Entrepreneurial Development, SHB Publications
- 12. Anil Kumar : Small Business and Entrepreneurship, I.K. International
- 13. Rekha & Vibha Entrepreneurial Management, VBH.
- 14. Entrepreneurship Development and Communication Skills Hardcover 1 January 2012 by R R Chole (Author), P S Kapse (Author), P R Deshmukh (Author).
- 15. Khanka S S : "Entrepreneurial Development"
- **16.** Dr P T Vijayashree & M Alagammai ; "Entrepreneurial Development and Small Business Management"
- 17. V Desai ; "Dynamics of Entrepreneurial Development and Management"
- 18. Desai ; "Entrepreneurial Development"
- **19.** Steven Rogers and Roza E Makonnen ; "Entrepreneurial Finance, Third Edition: Finance and Business Strategies for the Serious Entrepreneur"

Name of the Program: Master of Commerce			
Name of the Course: 2.6 INDIAN ETHOS AND LEADERSHIP			
Course Credits	Course Credits No. of Hours per Week Total No. of Teaching Hour		
4 Credits	4 Hrs	60 Hrs	
Course Outcomes: On successful	completion of the course,	the Students will be able to	
learn Indian Ethos and values ald	ong with its relevance on I	Leadership to take managerial	
decision making in the organizati	on.		
Syllabus:			
Module 1: Introduction to India			
Relevance, Principles Practiced b			
Ethos in Managerial Practices,		_	
environment, Management Less			
Business, Management, Produ	_	. Ethics v/s Ethos Indian	
Management v/s Western Manag			
Module 2: Work Ethos and V		C	
Factors Responsible for Poor W		-	
Managers, Relevance of Value Ba	-		
Stakeholders: Employees, Custom	_	-	
of values in management: need for	8		
managers; holistic approach for	_		
values in management, Trans-Cu Education, Importance of Value S			
Module 3: Leadership: concept			
of leadership. Personal character	-		
Moral Leadership, The significan		_	
		-	
communication skills for work life and leadership, Personality Development: Meaning, Determinants, Indian Ethos and Personality Development. Competency and behaviour			
	approaches to leadership, Leadership and organization culture–Case Studies.		
Module 4: Leadership development: Skills for leadership and performance management:			
Goal setting, support of employee development and communication of feedback;			
delegation; solving of conflict situations and negotiation. Tools for analysis of leadership			
styles and 360-degree feedback. Couching and mentoring. Emotions and self-			
management, emotional intellige	-	-	
emotions and stress. Creative le	eadership: Influence on th	ne creative potential of work	
groups and teams; formation of innovative climate in organizations-Case Studies.			
Module 5: Stress Management: Meaning, Types of Stress at Work, Causes of Stress,			
Consequences of Stress, Probler	ns relating to stress in co	orporate management –Indian	
perspective, Stress Manageme	-		
Advantages, Mental Health and	Advantages, Mental Health and its Importance in Management, Brain Storming, Brain		
Stilling, Yoga: Meaning, Significar	nce–Case Studies.		
Suggested Books/Articles/Links			
1. R Nandagopal, Ajith Sanka	r RN: Indian Ethics and Va	lues in Management, Tata Mc	
Graw Hill			
2. Bhatta, S.K., Business Ethic	-		
3. K. Nagarajan ; Indian Etho		•	
4. G. D. Sharma ; Managemen	-		
5. B.K. Nair,K.C.R. Raja,S. Balachandran ; Ethics, Indian Ethos and Management			
6. G. D. Sharma ; Managemer	it and the Indian Ethos.		
		37	

- 7. Ganjre, Pawar & Laxman ; Indian Ethos Modern Management Mantra; by Himalaya Publishing House Pvt. Ltd.
- 8. S.K. Bhatia; Business Ethics and Global Values (For Management Courses: Focus on Indian Ethos, Ethics in Profession, Corporate Governance, MNCs Values) by REGAL Publications.
- 9. M. K. Joseph, Business Ethos and Values, Anmol Publications Pvt. Limited
- 10. Alok Chakrawal, Pratibha Goyal, Stress Management, Studera Press

Name of the Program: Master of Commerce			
Name of the Course: 2.7 ARTIFICIAL INTELLIGENCE IN BUSINESS			
Course Credits No. of Hours per Week Total No. of Teaching Hours			
2 Credits	3 Hrs	45 Hrs	
prerequisite for understand to concepts. So that, students can fields.	meet competition. AI and	on is the main factor, intelligence is BI are essential learning and analytical e and they can take-up career in these	
Syllabus:			
Module 1: Artificial Intelligen	ce: Meaning, scope, nature	of business problem solving, cognitive	
science, knowledge acquisition	techniques, knowledge sha	aring and transformation of knowledge	
Module 2: Knowledge Map	ping: Inheritable knowled	dge, machine and robotic knowledge,	
knowledge mapping system, kr	10wledge V/s skills, re-skil	ls, knowledge creation with the help of	
AI, forward and backward thin	king, value system and mi	nd mapping techniques, human capital	
analytics.			
Module 3: Modelling of AI: In	telligent system, areas of A	AI, Psychological modeling, improving	
efficiency, business model a	nalysis, appreciative inte	lligence, benchmarking analysis and	
business model analysis.			
	Intelligent cycle componer	nts, forms of analysis: facts, perception,	
		nt decision-making, intelligent solution	
	to business problems, unlock value of AI in business, avoiding analysis pitfalls and developing analytical fitness through AI, Introduction to Machine Learning and Concepts of Data Science.		
Module 5: Business Intell	0 0 1	rtance in business decision-making intelligence, business analytics, BI	
capabilities in business solution	-	intelligence, business analytics, bi	
Suggested Books/Articles/Link			
		Business Intelligence and Data ware	
housing: Narosa Publishing House.			
2. Barr et al Handbook of Artificial Intelligence: Morgan Kaufmann.			
3. Business Intelligence: (
Association Information	Association Information Resources) IGI Global Publisher 2015.		
•		ess and Competitive Analysis, Pearson.	
		ce, Second edition: McGraw-Hill –Inc.	
	Logical Foundation of Artif	icial Intelligence: Morgan Kaufmann.	
21			
8. John Boyer et al: Business Intelligence Strategy: A Practical Guide for achieving business			
intelligence excellence: McGraw Hill.			
9. John Brooks: Business Adventures: John Murracy Learning Private Information and			
Business Development. 10. Nilsson : Principles of A	rtificial Intelligence: Morga	n Kaufmann	
-			
11. Rajiv Sabherwar, et al, Business Intelligence Practice: Practices, Technologies and Management, Willey.			
Note: Latest edition of text boo	oks may be used.		

Name of the Course: 3.1 INTELLECTUAL PROPERTY RIGHTS

	No of Harman May 1		
Course Credits	No. of Hours per Week	Total No. of Teaching Hours	
4 Credits	4 Hrs	60 Hrs	
	_	course, the students will understand	
		tudents who are going to play a major	
		cts in industries and an ample scope of	
knowledge on copyrights and it	ts related rights and registr	auon aspects.	
Syllabus:	D . Introduction and the ne	ad for intellectual when onto right (IDD)	
		ed for intellectual property right (IPR) -	
		ht, Trade Mark, Design, Geographical Resources and Traditional Knowledge –	
	-	ial Property - Technological Research,	
		of IPR IPR in India. Genesis and	
		ments concerning Intellectual Property	
-	-	Universal Copyright Convention, 1952,	
-), TRIPS Agreement, 1994 and others.	
		Practical aspects of registration of IPRs	
5	6	e of the Controller General of Patents,	
		- Features. Laws of IPR: Patents Act,	
		The Geographical Indications of Goods	
		57, The Protection of Plant Varieties and	
		ated Circuits Layout Design Act, 2000,	
C	6	others. Personal Data Protection Bill	
2019. Career Opportunities in	-		
Module 3: Patents & Copy	Rights: Patents - Elem	nents of Patentability: Novelty, Non-	
	_	- Non - Patentable Subject Matter -	
Registration Procedure, Rights	s and Duties of Patentee, A	Assignment and licence, Restoration of	
lapsed Patents, Surrender and Revocation of Patents, Infringement, Remedies & Penalties -			
Patent office and Appellate Board. Nature of Copyright - Subject matter of copyright: original			
literary, dramatic, musical, artistic works; cinematograph films and sound recordings -			
Registration Procedure, Term of protection, Ownership of copyright, Assignment and licence of			
copyright - Infringement, Remedies & Penalties – Related Rights - Distinction between related			
rights and copyrights.			
Module 4: Trade Marks & others: Concept of Trademarks - Different kinds of marks (brand			
names, logos, signatures, symbols, well known marks, certification marks and service marks) -			
_	Non-Registrable Trademarks - Registration of Trademarks - Rights of holder and assignment		
and licensing of marks - Infringement, Remedies & Penalties - Trademarks registry and			
appellate board. Plant Variety Protection & Layout Design Protection: Registration procedure			
		sign: meaning and concept of novel and	
	-	n and term of protection. Geographical	
indication: meaning, and difference between GI and trademarks - Procedure for registration,			
effect of registration and term of	of protection.		

Suggested Books/Articles/Links for References:

- **1.** Nithyananda, K V. (2019). Intellectual Property Rights: Protection and Management. India, IN: Cengage Learning India Private Limited.
- 2. 2. Neeraj, P., & Khusdeep, D. (2014). Intellectual Property Rights. India, IN: PHI learning

Private Limited.

- 3. Ahuja, V K. (2017). Law relating to Intellectual Property Rights. India, IN: Lexis Nexis.
- **4.** Subramanian, N., & Sundararaman, M. (2018). Intellectual Property Rights An Overview. Retrieved from http://www.bdu.ac.in/cells/ipr/docs/ipr-eng-ebook.pdf
- 5. World Intellectual Property Organisation (https://www.wipo.int/about-ip/en/)
- **6.** Office of the Controller General of Patents, Designs & Trademarks (<u>http://www.ipindia.nic.in/</u>)
- 7. Journal of Intellectual Property Rights (JIPR): NISCAIR
- 8. Deborah E. Bouchoux, —Intellectual Property: The Law of Trademarks, Copyrights, Patents and Trade Secrets^{||}, Cengage Learning, Third Edition, 2012.
- 9. Prabuddha Ganguli, Intellectual Property Rights: Unleashing the Knowledge Economy^I, McGraw Hill Education.
- **10.** Edited by Derek Bosworth and Elizabeth Webster, The Management of Intellectual Property, Edward Elgar Publishing Ltd.
- **11.** V. Scople Vinod, Managing Intellectual Property, Prentice Hall of India pvt Ltd.
- **12.** Sunita K. Sreedhararn , An Introduction to Intellectual Asset Management.
- **13.** Patrick H. Sullivan, Profiting from Intellectual Capital: Extracting Value from Innovation
- 14. Tulika Rastogi, IP Audit: Your Way to Healthy Organisation
- **15.** Gordon V. Smith and Russell L. Parr, Valuation of Intellectual Property and Intangible Assets, 3rd Edition
- **16.** Bruce Berman, From Assets to Profits: Competing for IP Value and Return (Intellectual Property-General, Law, Accounting & Finance, Management, Licensing, Special Topics).

Name of the Program: Master of Commerce Name of the Course: 3.2 LOGISTICS and SUPPLY CHAIN MANAGEMENT **Course Credits** No. of Hours per Week **Total No. of Teaching Hours** 4 Credits 4 Hrs 60 Hrs Course Outcomes: On successful completion of the course, the Students will be able to understand the concepts of Logistics and also to understand the importance Supply Chain Management in different kinds of Industries. Syllabus: Module 1: Elements of Logistics & Supply Chain Management: Introduction - Positioning of Information in Logistics and Supply Chain Management – Logistics Information System (LIS) – Operational Logistical Information System – Emerging Technologies in Logistics and Supply Chain Management, Growth of Logistics and Supply Chain Management in national and international scenarios. Module 2: Value Chain Management: Value Chain – Functions and Contributions – Supply Chain Effectiveness and Indian Infrastructure - Framework for Supply Chain Solution -Outsourcing and 3PLs – Fourth-party Logistics (4PLs) – Supply Chain Relationships – Conflict Resolution Strategies for Harmonious Relationships. Module 3: Supply Chain Sustainability-Triple Bottom Line -Profit, Planet, People-CSR-Ethics in Supply Chain Management. Module 4: Supply Chain Partners: Introduction- Concepts of Warehousing- Types of Warehouse- Functions of Warehousing- Strategic Warehousing, Warehouse Operations, Ownership Arrangements, Warehouse Decisions, Warehouse Management Systems, Packaging Perspectives, Packaging for Material Handling Efficiency, Materials Handling, Supply Chain Logistics Design: Global Strategic Positioning; Global SC Integration, SC Security, International Sourcing, Distribution control & evaluation. Module 5: Supply Chain and Logistics Administration: Relationship Development Management- Relationship Management, Customer Relationship Management (CRM) Focus, Internal Supply Chain Management (ISCM) Focus, Supplier Relationship Management (SRM) Focus. Operational Performance, Financial Performance, Social Performance Suggested Books/Articles/Links for References: 1. Nandi S. K, Logistics Management, Oxford publications 2. Christopher Martin, Logistics and Supply Chain Management, Pearson 3. Bowersox, Supply Chain Logistics Management, McGraw Hill 4. Gaurdin, Kent N., Global Logistics Management (2001), Blackwell Publishers Ltd., Oxford. 5. Martin Christopher, Logistics and Supply Chain Management, Financial Times Management, Pitman Publishing, London. 6. Kapoor Satish K., and KansalPurva, Basics of Distribution Management: A Logistical Approach', Prentice HALL of India 7. D K Agrawal, Distribution and Logistics Management: A Strategic Marketing Approach ', Macmillan publishers India. 8. Alan Ruston, Phil Crouches, Peter Baker, The Handbook of Logistics and Distribution Management kogan page India new Delhi. 9. Stuart Russell and Peter Norvig ; "Artificial Intelligence: A Modern Approach". 10. Nils J Nilsson ; "Artificial Intelligence: A New Sythesis"

Name of the Course: 3.3 (Accounts) CORPORATE REPORTING PRACTICES- I

Name of the course. 5.5	(Accounts) CORFORATE	REPORTING PRACTICES-T
Course Credits	No. of Hours per Week	Total No. of Teaching Hours
4 Credits	4 Hrs	60 Hrs
Course Outcomes: On success	•	
understand the reporting as	spects of different eleme	ents, standards of Financial
Statements.		
Syllabus:		
Introduction- Framework and statements - objectives to p Accrual Basis, Going Concern on relevant and relevant and relevant and relevant recognition of the element elements of financial state capital maintenance. IND-AS: Introduction to I implementation of the statements as per schedule iii	its purpose- scope of the prepare financial statement - qualitative aspects of fin liable information- elements of financial statements- ements- financial capital ND- AS, Adoption vs Indian Accounting Stam i to the companies' act, 20	maintenance vs. Physical Convergence, roadmap for dards (IND- AS), Financial
Standards converged with IFRS	S.	
MODULE 02: Measurement B	ased on Accounting Polic	ies
Ind AS 8: Accounting Policies, Changes in Accounting Estimates and Errors- (Provisions), Ind AS 10: Events after the Reporting Period- (Provisions), Ind AS 113: Fair Value Measurement- (Provisions), Ind AS 20 "Accounting for Government Grants and Disclosure of Government Assistance"-(Provisions), Ind AS 102 "Share Based Payment"-(Provisions), Ind AS 101 "First-time Adoption of Indian Accounting Standards"-(Provisions)		
MODULE 03: Asset Based Sta	indards	
Ind AS 2 "Inventories" - Ind AS 16 "Property, Plant and Equipment"- Ind AS 116 "Leases"- Ind AS 23 "Borrowing Costs" -Ind AS 36 "Impairment of Assets"- Ind AS 38 "Intangible Assets"- Ind AS 40 "Investment Property" (Note : Provisions & Practical Problems to be taught for all IND AS)		
Module 04: Liability Based S	tandards	
Ind AS 37 "Provisions, Contingent Liabilities and Contingent Assets" - Scope, provision, liability, obligating event, legal obligation, constructive obligation, contingent liability, contingent asset, relationship between provisions and contingent liability, recognition of provisions, Contingent asset and contingent liability, Measurement and Disclosure of Information in the Financial Statements. (Note: Provisions & Practical Problems to be taught)		
Module 05: Revenue Based S	tandards	
Ind AS "115 Revenue from Measurement" Contract, Cu transaction price, Applicability obligation, determining the tra Statements (Note: Provisions &	istomer, Income, perfor of Ind AS 115, Recognition insaction price, disclosure	mance obligation, Revenue, n and identifying performance requirements in Financial

Suggested Books/Articles/Links for References:

- 1. CA Anand Banka- Comprehensive guide to IND AS implementation.
- 2. CA Praveen Kumar- Consolidation under IND AS- IFRS converged standard
- 3. CA. Kamal Garg, Corporate Social Responsibility, Bharath Publication
- 4. Sanjay K Agarwal, Corporate Social Responsibility in India, SAGE Response
- 5. IFRS for India, Dr.A.L.Saini, Snow white publications
- 6. Roadmap to IFRS and Indian Accounting Standards by CA Shibarama Tripathy
- 7. IFRS explained A guide to International financial reporting standards by BPP learning Media
- 8. IFRS for finance executives by Ghosh T P, taxman allied services private limited
- 9. IFRS concepts and applications by Kamal Garg, Bharath law house private limited
- 10. IFRS: A Quick Reference Guide by Robert J. Kirk, Elsevier Ltd.
- 11. First lesson to International Financial Reporting Standards beginners guide by MP Vijay Kumar, prime knowledge services.
- 12. Sariha Gosain and Rajeeh Gosain- Practical approach to IND AS implementation, illustrations, summary & comparisons

13.https://www.icai.org/post.html?post_id=16002

Name of the Program: Master of Commerce			
Name of the Course: 3.4 (Accounts) STRATEGIC COST MANAGEMENT – I			
Course Credits	Course Credits No. of Hours per Week Total No. of Teaching Hours		
4 Credits	4 Hrs	60 Hrs	
Course Outcomes: On succes	sful completion of the co	ourse, the Students will be able to	
understand the internal enviro	onment of business and to	enable them to formulate strategies	
relating to cost.			
Syllabus:			
e e		ification of cost elements on business	
		control and cost reduction: meaning,	
		reduction, cost management: areas of	
C N	6	t and cost accounting, role of cost	
accounting in strategic plannin			
-		n to traditional methods of overhead	
· · · ·		ler Traditional System, introduction to	
	· · · · · · · · · · · · · · · · · · ·	ers and cost activities, allocation of	
-	-	s from adaptation of ABC System,	
problems on comparison betwee		affecting Life cycle costing, phases in	
	-	anecting line cycle costing, phases in id cost control. Experience curve in	
		aning, categories of project life cycle	
costs, optimization of project li		anning, categories of project me cycle	
Module 4: Just in Time, Kaize			
JIT – features, methodology in	8	efits of IIT ((Problems) .	
	•	evaluation, benefits of Kaizen costing.	
	-	ctors, applications, procedure to	
•	U	ement system, Modern production	
management techniques, bene	fits and drawbacks of Lear	n Cost Management (Problems).	
Module 5: Strategic Cost	and Performance Evalu	ation: Integration of strategic cost	
		ost management issues in different	
elements of cost; material, labour and overheads; product design, value analysis and value			
engineering, strategic analysis of cost, business process re-engineering, benchmarking.			
Suggested Books/Articles/Lin			
1. Ravi. M. Kishore, Cost M			
2. Sharma & Shashi. K Gupta ; Cost & Management Accounting Kalyani Publishers			
	3. Arora M N – A Text book of Cost & Management Accounting, Vikas Publishing, New		
Delhi	Second Cost Accounting F	th Edition Tata Manual IIII Dalla:	
4. Lal Jawahar, Srivastava Seema. Cost Accounting, 5thEdition, Tata Mcgraw-Hill, Delhi			
5. S.K.R. Paul, <i>Management Accounting</i> , New Central Book Agency Private Ltd., Calcutta.			
6. Horngren T. Charles, Datar M. Srikant and Rajan V. Madhav. Cost Accounting: A Managerial Emphasis 15th Edition Prontice Hall publishers Dolb			
	Managerial Emphasis, 15th Edition, Prentice Hall publishers, Delh 7 Regar Cowo, Hand Book of Management Accounting, A Crowor Handbook		
	7. Roger Cowe, Hand Book of Management Accounting, A Grower Handbook. 8. S. Mukhorioo & A. P. Poychowdbury, Advanced Cost and Management Accountancy, Now		
8. S. Mukherjee & A.P. Roychowdhury, <i>Advanced Cost and Management Accountancy</i> , New Central Book Agency, Calcutta			
	9. Brown & Haward, Mac Donald, Evans, Principles of Management Accountancy, London.		
10. John K. Shank, <i>Cases in Cost Management: A Strategic Emphasis,</i> South-Western Publishing, Thomson Learning. Note: Latest edition of text books may be used.			

Name of the Course: 3.5 (Accounts) CORPORATE TAX PLANNING

Course Credits	No. of Hours per Week	Total No. of Teaching Hours
4 Credits	4 Hrs	60 Hrs

Course Outcomes: Corporate tax planning is a specific and specialized area where the students may acquire knowledge on the subject. Corporate tax planning as a subject is very interesting to know how the corporate assesses plan to utilize various provision as provided in the Income Tax Act 1961 with an objective to minimize their tax liability. The students have to keep themselves updated with Finance Act applicable for respective financial year.

Syllabus:

Module 1: Basic frame work of Direct Taxation – Introduction to Taxes, History of Taxation in India- Principles of Direct Taxation- Appraisal of Annual Finance Act, Tax Planning and its methods, Advance Tax Rulings .**(Provisions)**

Module 2: Assessment of Company – Meaning, Types, Salient features of company taxation, – Head – wise computation of income of companies, Depreciation U/S 32 - set-off and carry forward of losses, deductions from gross total income 80G-80GGA-80GGB,80JJA,80IA-80IB-80IC, Calculation of Taxable Income and Tax Liability as per Normal Provisions, MAT (Minimum Alternative Tax) 115 JB and Tax Credit. (Provisions and Practical Problems)

Module 3: Tax planning and Management - Meaning, Objectives, Scope, Tax Avoidance, Tax Evasion, and Tax Management-Tax planning with reference to setting up of new business, Location of new business, Nature of new Business, Forms of Organization- Tax planning with respect to amalgamation and mergers, multinational companies, double taxation treaties, joint ventures and foreign collaborations, Tax Haven, Vivad se Viswas, (Settlement of Pending Litigations) .**(Provisions)**

Module 4: Corporate Restructuring & Tax Planning -

Capital Structure Issues & Issues of Bonus Shares, Make or Buy, Own or Lease, Retain or Replace, Repairs, Renewal, Transfer pricing. **(Provisions and Practical Problem)**

Contemporary Issues like Direct Tax Code and its implication to various Indian sectors, Budget Implications to Income Tax provisions.**(Provisions)**

Module 5: Tax Payments- E-TDS/TCS, advance payment of tax, e-filing of tax returns and assessments, CBDT Tribunal, Appeals to High Court/Supreme Court and Settlement Commission, refunds, and revision,. **(Provisions and Practical Problems)**

Suggested Books/Articles/Links for References:

- 1. Vinod K Singhania and Kapil Singhania, Direct Tax Planning and Management, Taxman.
- 2. Vinod, K. Singhania, Direct Taxes Law and Practices, Taxman.
- **3.** Mehrotra, H. C, Income Tax Law and Accounts including Tax Planning, Sahitya Bhawan Publications.
- **4.** Narang and Gaur, Income Tax, Himalaya Publishing House.
- 5. Prasad, B, Direct Taxes -Law and Practices, Wishwa Prakashana
- 6. T. N. Manoharan, Students Handbook on Income Tax Law, Snow White Publications
- 7. Harshad. C. Chowdhry, Central Excise and Customs, Ashoda Publications

- 8. E. A. Srinivas, Corporate Tax Planning, Tata McGraw Hill
- 9. Income tax Act 1961 as amended till date.

Name of the Program: Master of CommerceName of the Course: 3.3 (Finance) FINANCIAL MARKETS & SERVICESCourse CreditsNo. of Hours per WeekTotal No. of Teaching Hours4 Credits4 Hrs60 HrsCourse Outcomes:This course is designed to provide the students with a conceptualunderstanding of how financial markets-work, how they are structured, and provide insight intothe functioning of various components of financial market and distinctive financial servicesoffered by financial institutions.

Syllabus:

Module 1: Introduction to Primary Market: Meaning, functions; Methods of floating new issues: (a) Public issue- process of public issue, prospectus, contents of prospectus, Red-herring prospectus, stock invest scheme, book-building-benefits and limitations of book building; (b) Bought out deals; (c) Rights Issue- procedure for rights issue; (d) Private placement and preferential offer. Parties involved in the new issue market, Government and statutory agencies, collection centres. Pricing of new issue and SEBI guidelines; SEBI and investor protection in the primary market.

Module 2: Introduction to Secondary Market: Meaning and importance; organization of stock exchanges; listing of securities in stock exchanges- listing requirements, listing procedure, listing application, listing agreements; trading mechanism- open outcry system, screen based trading, online-trading WAP (Wireless Application Protocol) trading, the process of buying and selling shares, types of orders, share groups; settlement- Fixed settlement system, Rolling settlement. Risk Management; Margins-VaR (Value of Risk) based margin, mark to market margin, margins based on turnover, exposure limits, Gross exposure limits, violation charges, price bands; carry forward transactions. Individual stock quotations; stock market indices. Brief on Stock Markets in India.

Module 3: Introduction to Financial Services: Introduction to Financial Services: Meaning & Definition, Nature, Scope and Characteristics, Classification, Importance of Financial Services for Economic Development, Fund Based & Fee Based Financial Services, New Financial Products and Services, Challenges facing the Financial Service Sector.

Module 4: **Mutual Funds & Venture Capital:** Introduction to Mutual Funds – Meaning, Definition, Scope, Types, Importance, Risks, Net Asset Value, Mutual Fund in India & Abroad, Performance of Mutual Fund Industry in India. Introduction to Venture Capital – Meaning, Definition, Scope, Importance, Methods of Venture Financing, SWOC of Venture Capital, Growth of Venture Capital in India.

Module 5: Credit Rating & Emerging Technology: Introduction to Credit Rating, Meaning & Definition, Features, Need, Process, Agencies of Credit Rating, Rating Framework, Factors considered for Rating and Types of Rating, Pros & Cons, Credit Rating in India, International Rating Agencies, Use of AI in Financial Services.

Suggested Books/Articles/Links for References:

- **1.** Dalton, John M: How the stock markets works, Practice Hall, Delhi.
- 2. Machiraju H R: Working of Stock Exchanges in India, Wiley Eastern Ltd, New Delhi.
- **3.** Gupta L. C.: Stock Exchange Trading in India Society for Market Research and Development, Delhi.
- 4. Raghunatham V: Stock Exchange and Investments, Tata, McGrawHill, New Delhi
- 5. Gorden & Nataraj: Financial Markets and Services, Himalaya Publishing House
- 6. Avadhani: Investment and securities markets in India, Himalaya Publishing House
- 7. Khan M Y: Indian Financial System, Tata McGraw Hill, New Delhi.

8. Giddy I H: Global Financial Markets, AITBS New-Delhi.

- 9. Preethi Singh: Investment Management, Himalaya Publishing house
- **10.** Guruswamy, S: Financial services, Vijay Nicole imprints, Chennai.

11. P.K. Sahoo, Financial Services and markets, Himalaya

12. I.M. Pondey Venture Capital; The Indian Experience Prentice Hall, New Delhi.

13. J.K. Dietrich, Financial Services and Financial Institution, Prentice Hall.

14. Sashi. K. Gupta & Nisha Aggarwal, Financial Services, Kalyani Publication

Name of the Program: Master of Commerce Name of the Course: 3.4 (Finance) FINANCIAL PLANNING **Course Credits** No. of Hours per Week **Total No. of Teaching Hours** 4 Credits 4 Hrs 60 Hrs The Course in Financial Planning intent to enable critical thinking in **Course Outcomes:** students with respect to analysis and application of innovative solutions to varied financial problems and make plan as per their financial situation. Syllabus: Module 1: Introduction to Financial Planning: Introduction, Meaning & Definition, Golden Rules of Financial Plan, Objectives, Process & Stages, Characteristics, Functions, Importance, 1H & 4W approach on Financial Plan, Financial Planning for Individual & Organisation, Life Cycle Approach, Formulation of Financial Plan, Financial Planning in India. Introduction to Financial Goals, Salient Features of Financial Goals, Stages of Financial Goals. Module 2: Introduction to Investment Avenues: Introduction to Investment Avenues, Risk and Return Analysis of: Direct Equity, Equity & Debt Mutual Funds, National Pension Scheme, Public Provident Fund, Provident Fund, Pension Fund, Bank Savings Account, Bank Fixed Deposit Account, Bank Recurring Deposit Account, Senior citizens' savings scheme, Pradhan Mantri Vaya Vandana Yojana (PMVVY), Real Estate, Precious Metals like Gold & Silver, RBI Taxable Bonds, Unit Linked Insurance Plans (ULIPs), Equity Linked Savings Scheme (ELSS), IPO, FPO, Gold Exchange Traded Funds (ETF), Unit Linked Insurance Plans (ULIPs), Sovereign Gold Bond Scheme, Commodities, Insurance Products, and others. Module 3: Developing Financial Plan: Introduction to Financial Plan, Meaning & Definition, Critical analysis of Investment Opportunities, Risks in Financial Plan, Risk Assessment of Individual and Companies in general. Steps in Financial Plan, Factors considered for Financial Plan, Evaluation & Revision of Financial Plan. Module 4: Retirement & Tax Benefits: Introduction, Meaning & Definition, Objectives, Importance, Types of Retirement Plans, Savings Pattern for Retirement Benefits, how to plan your Retirement? Retirement Plans in India. Introduction to Tax Benefit Schemes, Meaning, Types, Benefits, Tax Benefit Plans in India. Module 5: Chartered Financial Planner & Analysts: Introduction, Meaning & Definition, Objectives, Characteristics of Chartered Financial Planner and Analyst, Steps in Financial Planning, Importance, Organisational Hierarchy. Factors to be considered for Investment & revision of portfolio, employment opportunities for Financial Planner & Analysts in India and abroad. Suggested Books/Articles/Links for References: 1. Sinha, "Financial Planning: A Ready Reckoner", McGraw Hill Publications 2. Dr. Pradip Kumar Sinha & Dr. Ajit S. Thite, "Personal Financial Planning Management", Nirali Prakashan 3. Buffet, Marry and Clark, David . Warren Buffett and the Interpretation of Financial Statement. Unit(s) - I, II. 4. Fisher, A. Philip . Common Stocks and Uncommon Profits. Wiley. 5. Unit(s)- I, II Graham, Benjamin . The Intelligent Investor. Unit(s) - I, II Keown, A. J. (2017). Personal Finance – Turning money into wealth. Pearson Publication, Unit(s) - III, V

- **6.** Khurshed, Arif ; Initial Public Offerings: The mechanics and performance of IPOs, Harriman House Publishing.
- 7. Unit(s) IV Madura, Jeff ; Personal Finance. Pearson. Unit(s) I, III, V
- 8. Soota, Ashok and Gopalan, S. R.; Entrepreneurship Simplified: From Idea to IPO. Penguin Random House India. Unit(s) IV Spier, Guy (2014). The Education of Value Investor. Palgrave. Unit(s) I, II.

Name of the Course: 3.5 (Finance) INNOVATIONS IN BANKING & TECHNOLOGY Course Credits No. of Hours per Week Total No. of Teaching Hours 4 Credits 4 Hrs 60 Hrs Course Outcomes: The students can understand the crux of core banking solutions and applications of cognitive banking and technology on Banking Operations. Syllabus: Module 1: Introduction to Banks: Bank, Banker, Banking, Evolution, Role of Banking System in India. Classification, Objectives, Functions, Schedule v/s Non-Schedule, Public v/s Private, Traditional v/s Modern Payment Banks, Banking System in India. Module 2: Core Banking: Introduction, Meaning & Definition, Characteristics, Pros and Cons, Evolution of Bank Management - Technological Impact in Banking Operations - Total Branch Computerization - Concept of Opportunities - Centralized Banking - Concept, Opportunities, Challenges & Implementation. Module 3: Cognitive Banking: Introduction, Meaning & Definition, Characteristics, Pros and Cons, Finetch Technology and Cloud Computing: How it works? Cognitive Analytics, AI Tools in Banking Industry, Robotics in Banks. Module 4: Technology in Banking - Plastic Card, Wireless / Wired Point of Sale Machines, Bar Code & QR Code Payment, Recent developments in Payment Systems, e-KYC, Truncated Cheque, NFS, MICR, EFT, ECS, NEFT, RTGS, IMPS, AEPS, USSD, UPI, E-Wallet, Mobile Point of Sale, M-Banking System, Financial Scams, Online Scams, Precautionary Measures to be taken by Banks and Customers, OTP, TTP, Security measures by Banks in India. Suggested Books/Articles/Links for References: N. Revathy Sriram, P. K. Ramanan, R. Chandrasekha	Name of the Program: Master of Commerce			
4 Credits 4 Hrs 60 Hrs Course Outcomes: The students can understand the crux of core banking solutions and applications of cognitive banking and technology on Banking Operations. Syllabus: Module 1: Introduction to Banks: Bank, Banker, Banking, Evolution, Role of Banking System in India. India, Classification, Objectives, Functions, Schedule v/s Non-Schedule, Public v/s Private, Traditional v/s Modern Payment Banks, Banking System in India. Module 2: Core Banking: Introduction, Meaning & Definition, Characteristics, Pros and Cons, Evolution of Bank Management - Technological Impact in Banking Operations - Total Branch Computerization - Concept of Opportunities - Centralized Banking - Concept, Opportunities, Challenges & Implementation. Module 3: Cognitive Banking: Introduction, Meaning & Definition, Characteristics, Pros and Cons, Fintech Technologies in Banking – Industrialisation 4.0, Artificial Intelligence, Cognitive Banking, Blockchain Technology and Cloud Computing: How it works? Cognitive Analytics, Al Tools in Banking Industry, Robotics in Banks Module 4: Technology in Banking – Plastic Card, Wireless / Wired Point of Sale Machines, Bar Code & QR Code Payment, Recent developments in Payment Systems, e-KYC, Truncated Cheque, NFS, MICR, EFT, ECS, NEFT, RTGS, IMPS, AEPS, USSD, UPI, E-Wallet, Mobile Point of Sale, M-Banking Services and Nano Banking. Module 5: Frauds in Banking Industry: Introduction, Types of Frauds, Issues in online and offline Banking System, Financial Scams, Online Scams, Precautionary Measures to be taken by Banks and Customers, UTP, Security measures by Banks in India. Suggested Books/Articles/	Name of the Course: 3.5 (Finance) INNOVATIONS IN BANKING & TECHNOLOGY			
 Course Outcomes: The students can understand the crux of core banking solutions and applications of cognitive banking and technology on Banking Operations. Syllabus: Module 1: Introduction to Banks: Bank, Banker, Banking, Evolution, Role of Banking System in India, Classification, Objectives, Functions, Schedule v/s Non-Schedule, Public v/s Private, Traditional v/s Modern Payment Banks, Banking System in India. Module 2: Core Banking: Introduction, Meaning & Definition, Characteristics, Pros and Cons, Evolution of Bank Management - Technological Impact in Banking Operations - Total Branch Computerization - Concept of Opportunities - Centralized Banking - Concept, Opportunities, Challenges & Implementation. Module 3: Cognitive Banking: Introduction, Meaning & Definition, Characteristics, Pros and Cons, Fintech Technologies in Banking - Industrialisation 4.0, Artificial Intelligence, Cognitive Banking, Blockchain Technology and Cloud Computing: How it works? Cognitive Analytics, Al Tools in Banking Industry, Robotics in Banks. Module 4: Technology in Banking – Plastic Card, Wireles / Wired Point of Sale Machines, Bar Code & QR Code Payment, Recent developments in Payment Systems, e-KYC, Truncated Cheque, NFS, MICR, EFT, ECS, NEFT, RTCS, IMPS, AEPS, USSD, UPI, E-Wallet, Mobile Point of Sale, M-Banking Services and Nano Banking. Module 5: Frauds in Banking Industry: Introduction, Types of Frauds, Issues in online and offline Banking System, Financial Scams, Online Scams, Precautionary Measures to be taken by Banks and Customers, OTP, TTP, Security measures by Banks in India. Suggested Books/Articles/Links for References: Ramashish Purvey, New Dimensions of Indian Banking, Serials Publications. M. Revathy Sriram, P. K. Ramanan, R. Chandrasekhar, "Core Banking Solution – Evaluation of Security and Controls", PHI learning private limited. Indian				
 applications of cognitive banking and technology on Banking Operations. Syllabus: Module 1: Introduction to Banks: Bank, Banker, Banking, Evolution, Role of Banking System in India. Classification, Objectives, Functions, Schedule v/s Non-Schedule, Public v/s Private, Traditional v/s Modern Payment Banks, Banking System in India. Module 2: Core Banking: Introduction, Meaning & Definition, Characteristics, Pros and Cons, Evolution of Bank Management - Technological Impact in Banking Operations - Total Branch Computerization - Concept of Opportunities - Centralized Banking - Concept, Opportunities, Challenges & Implementation. Module 3: Cognitive Banking: Introduction, Meaning & Definition, Characteristics, Pros and Cons, Fintech Technologies in Banking - Industrialisation 4.0, Artificial Intelligence, Cognitive Banking, Blockchain Technology and Cloud Computing: How it works? Cognitive Analytics, AI Tools in Banking Industry, Robotics in Banks. Module 4: Technology in Banking – Plastic Card, Wireless / Wired Point of Sale Machines, Bar Code & QR Code Payment, Recent developments in Payment Systems, e-KYC, Truncated Cheque, NFS, MICR, EFT, ECS, NEFT, RTCS, IMPS, AEPS, USSD, UPI, E-Wallet, Mobile Point of Sale, M-Banking Sverices and Nano Banking. Module 5: Frauds in Banking Industry: Introduction, Types of Frauds, Issues in online and offline Banking System, Pinancial Scams, Online Scams, Precautionary Measures to be taken by Banks and Customers, OTP, TTP, Security measures by Banks in India. Suggested Books/Articles/Links for References: Ramashish Purvey, New Dimensions of Indian Banking, Serials Publications. M. Revathy Strim, P. K. Ramanan, R. Chandrasekhar, "Core Banking Solution - Evaluation of Security and Controls", PHI learning private limited. Indian Institute of Banking & Finance; Advanced Bank Management, Macmillan publication.<th>4 Credits</th><th>4 Hrs</th><th>60 Hrs</th>	4 Credits	4 Hrs	60 Hrs	
 Syllabus: Module 1: Introduction to Banks: Bank, Banker, Banking, Evolution, Role of Banking System in India, Classification, Objectives, Functions, Schedule v/s Non-Schedule, Public v/s Private, Traditional v/s Modern Payment Banks, Banking System in India. Module 2: Core Banking: Introduction, Meaning & Definition, Characteristics, Pros and Cons, Evolution of Bank Management - Technological Impact in Banking Operations - Total Branch Computerization - Concept of Opportunities - Centralized Banking - Concept, Opportunities, Challenges & Implementation. Module 3: Cognitive Banking: Introduction, Meaning & Definition, Characteristics, Pros and Cons, Fintech Technologies in Banking – Industrialisation 4.0, Artificial Intelligence, Cognitive Banking, Blockchain Technology and Cloud Computing: How it works? Cognitive Analytics, AI Tools in Banking Industry, Robotics in Banks. Module 4: Technology in Banking – Plastic Card, Wireless / Wired Point of Sale Machines, Bar Code & QR Code Payment, Recent developments in Payment Systems, e-KYC, Truncated Cheque, NFS, MICR, EFT, ECS, NEFT, RTGS, IMPS, AEPS, USSD, UPI, E-Wallet, Mobile Point of Sale, M-Banking Sverices and Nano Banking. Module 5: Frauds in Banking Industry: Introduction, Types of Frauds, Issues in online and offline Banking System, Financial Scams, Online Scams, Precautionary Measures to be taken by Banks and Customers, OTP, TTP, Security measures by Banks in India. Suggested Books/Articles/Links for References: Ramashish Purvey, New Dimensions of Indian Banking, Serials Publications. M. Revathy Sriram, P. K. Ramanan, R. Chandrasekhar, "Core Banking Solution – Evaluation of Security and Controls", PHI learning private limited. Indian Institute of Banking & Finance; Principles & Practices of Banking. Macmillan publication. Indian Institute of Banking & Finance; Principles & Pract			5	
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 Suggested Books/Articles/Links for References: Ramashish Purvey, New Dimensions of Indian Banking, Serials Publications. M. Revathy Sriram, P. K. Ramanan, R. Chandrasekhar, "Core Banking Solution – Evaluation of Security and Controls", PHI learning private limited. Indian Institute of Banking & Finance; Advanced Bank Management, Macmillan publication. Indian Institute of Banking & Finance; Principles & Practices of Banking. Macmillan Publication. Jessica, K. Financial Services Information Systems (2 ed.). Auerback publications Indian Institute of Banking & Finance, Bank Financial Management, Macmillan publication. Jessica, K. Financial Services Information Systems (2 ed.). Auerback publications Indian Institute of Banking & Finance, Bank Financial Management, Macmillan publication. Srivastava, & Divya, Nigam, Management of Indian Financial Institutions, Himalaya Publishing House. Vasant, Joshi &Vinay, Joshi, Managing Indian Banks- Challenges Ahead, sage publications. M. Y. Khan, Indian Financial System, Tata McGraw Hill. O.P, Bhat& K. K, Saxena, Bank marketing, skylark publications. https://blog.gft.com/blog/2019/02/11/cognitive-banking-building-the-bank-of-the-future/ https://tearsheet.co/wtf/wtf-is-cognitive-banking/ https://personetics.com/cognitive-banking/ https://www.finextra.com/blogposting/15588/top-5-fintech-and-banking-trends 	Code & QR Code Payment, Recent developments in Payment Systems, e-KYC, Truncated Cheque, NFS, MICR, EFT, ECS, NEFT, RTGS, IMPS, AEPS, USSD, UPI, E-Wallet, Mobile Point of Sale, M-Banking Services and Nano Banking. Module 5: Frauds in Banking Industry: Introduction, Types of Frauds, Issues in online and offline Banking System, Financial Scams, Online Scams, Precautionary Measures to be taken by			
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 10. O.P, Bhat& K. K, Saxena, Bank marketing, skylark publications. 11. <u>https://blog.gft.com/blog/2019/02/11/cognitive-banking-building-the-bank-of-the-future/</u> 12. <u>https://tearsheet.co/wtf/wtf-is-cognitive-banking/</u> 13. <u>https://personetics.com/cognitive-banking/</u> 14. <u>https://www.finextra.com/blogposting/15588/top-5-fintech-and-banking-trends</u> 	publications.			
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14. https://www.finextra.com/blogposting/15588/top-5-fintech-and-banking-trends				
<u>cognitive-banking-enables-ai-to-create-solutions-based-on-bigdata</u>				

15. RBI Manuals to be Referred. Note: Latest edition of text books may be used.

Nume of the Frogram. Muster of commerce		
Name of the Course: 4.1 BUSINESS ANALYTICS		
Course Credits No. of Hours per Week Total No. of Teaching Hou		
4 Credits	4 Hrs	60 Hrs
Course Outcomes: On successful	completion of the course, th	ne student can understand the
importance of analytics in busine		ious tools and techniques to
evaluate the performance by genera	ating reports.	
Syllabus:		
Module 1: Introduction to Analy Applications of Analytics, Meaning Analytics, Tools & Techniques of Relevance of Analytics in Business,	g of Business Analytics, SWC Analytics, Functions of Ana Latest Softwares for Busines	OC of Analytics, Importance of alytics, Reports in Analytics, ss Analytics.
Module 2: HR Analytics: Intr Importance, Functions, Types of H Attrition Rate, Recruitment Analy Analytics, Workforce Analytics, Ro Analytics in HR Department Releva Analytics.	R Analytics, Employee Perfo rtics, Compensation Analyti le of Analytics in HRD as a v	ormance Evaluation, Employee ics, Talent Analytics, Training whole, Potential Application of
Module 3: Marketing Analytic	s: Introduction, Meaning	& Definition, Characteristics,
Objectives, Importance, Functions, Analysis, Analysis of Trends, Ide Forecasting Demand & Supply, S Analysis, Channel Analysis, Sales Reporting, Use of Google Analy Marketing Analytics, Potential Ap Softwares for Marketing Analytics. Module 4: CRM Analytics: Introd Importance, Functions, Types of	entification of Target Audie Segmentation, Marketing M Performance Analysis, Cam tics in Marketing, Social oplication of Analytics in Ma duction, Meaning & Definition	ence, Advertising Techniques, Mix Optimization, Competitor Ipaign Analysis, Sales Pipeline Media and its relevance on arketing Department, Latest
CRM, Purchasing Pattern Analysis, Time Value, Propensity Analytics, Upsell Models, Analytics and In Relevance of CRM Analytics in Bus	, Life Style of Customers, Lo Churn Analytics, Customer movation, Potential Applic	yalty Analytics, Customer Life r Segmentation, Cross- Sell or ation of Analytics in CRM,
Module 5: Finance Analytics: Objectives, Importance, Functions Detection and Prediction, Recover Stress Testing, Potential Applicat Financial Analytics in Business, Applications of Financial Analytics	s, Critical Financial Analytic y Management, Loss Foreca tion of Analytics in Finan Latest Softwares for Finan	cs, Risk based Pricing, Fraud asting, Risk Profiling, Portfolio ce Department, Relevance of
Suggested Books/Articles/Links fo		
1. Hastie, Trevor, et al. The e	lements of statistical learni	ing. Vol. 2. No. 1. New York:
springer. 2. Montgomery, Douglas C., and engineers. John Wiley & Son 2. Tom White "Hadoon: The D	IS.	
3. Tom White "Hadoop: The D		

- Seema Acharya, Subhasini Chellappan, "Big Data Analytics" Wiley.
- 5. Michael Berthold, David J. Hand, "Intelligent Data Analysis", Springer.

- 6. Jay Liebowitz, "Big Data and Business Analytics" Auerbach Publications, CRC press.
- **7.** Tom Plunkett, Mark Hornick, "Using R to Unlock the Value of Big Data: Big Data Analytics with Oracle R Enterprise and Oracle R Connector for Hadoop", McGraw-Hill/Osborne Media (2013), Oracle press.
- **8.** Anand Rajaraman and Jef rey David Ulman, "Mining of Massive Datasets", Cambridge University Press.
- **9.** Bill Franks, "Taming the Big Data Tidal Wave: Finding Opportunities in Huge Data Streams with Advanced Analytics", John Wiley & sons, 2012.
- **10.** Michael Mineli, Michele Chambers, Ambiga Dhiraj, "Big Data, Big Analytics: Emerging Business Intelligence and Analytic Trends for Today's Businesses", Wiley Publications.
- **11.** ArvindSathi, "Big Data Analytics: Disruptive Technologies for Changing the Game", MC Press.
- **12.** Paul Zikopoulos , Dirk DeRoos , Krishnan Parasuraman , Thomas Deutsch , James Giles , David Corigan , "Harness the Power of Big Data The IBM Big Data Platform ", Tata McGraw Hill Publications.
- **13.** Marketing Analytics by Wayne L Winston "Data-driven techniques with Microsoft Excel.

Name of the Course: 4.2 FORENSIC ACCOUNTING & AUDITING

	H.2 I OKLINSIC ACCOUNT	
Course Credits	No. of Hours per Week	8
4 Credits	4 Hrs	60 Hrs
Course Outcomes: On successful co analyse and interpret indicators of f processes and the nature and range their application	inancially fraudulent activi	ity and to explain investigative
Syllabus:		
Module 1: Forensic Accounting: professional forensic accountant, Responsibilities of accounting invest fraud, Reasons of fraud, Fraud cycle Frauds, Securities Fraud, Consumer fraudsters, case studies.	Requirements of profe stigators and auditors. Fr e, Bank Fraud, Corporate	essional forensic accountant, raud – Introduction, Types of Fraud, Insurance Fraud, Cyber
Module 2: Fraud Detection Techn	iques: Fraud detection tec	hniques. Effective information
gathering methods, Fraud risk fact Financial statement fraud – Mean analysis, horizontal analysis, vertical	ors, Professional analytica ing, Introduction, revenue	al procedures and techniques. e recognition detection, ratio
Module 3: Fraud Risk Assessment		
Risk analysis & assessment, variety		
prevention – meaning, importance, c	ombatting actual instances	of fraud, case studies.
Module 4: Forensic Audit: Mean Adhering Significance – Stages of Forensic Audit – Key Benefits of F Fraud and Forensic Audit: An Intros	Audit – Meaning of For orensic Audit – Need and	ensic Audit – Significance of Objectives: Forensic Audit –
Module 5: Audit and Investigation	ns: Tools for handling Fo	orensic Audit – Forensic Audit
Thinking (Thinking Forensically) Technology - Investigation Mechanis Computer Assisted Auditing Techr Software (GAS), Common Software T - Red Flags - Green Flags.	sm - Types of Investigation niques (CAATs) and tools	ns - Methods of Investigations: s (CAATT) Generalized Audit
Suggested Books/Articles/Links for	References:	
 Ibrahim Kabir (2016), Foren Auditors. Pickett K H , The Internal Aud Shah Bhavesh , Basics about F 	sic Audit, Forensic Tools diting Handbook, 3rd Editic Forensic Accounting and Au	on, John Wiley and Sons, Inc. Iditing, The LinkedIn
 Study on Forensic Accounting George A. Manning, Financia CRC Press. 	-	

- **6.** Gupta and Gupta (2015), Corporates Frauds in India Perceptions and Emerging Issues, Journal of Financial Crime, 22(1): 79 -103.
- 7. ICSI Study Material on Forensic Audit.
- **8.** Forensic Accounting and Fraud Examination by William Hopwood, Jay Leiner and George Young, McGraw-Hill Companies, Inc.
- 9. Forensic Accounting for Dummies, Frimette Kass-Shraibman and Vijay Sampath,

Wiley Publishers 5. A Guide to Forensic Accounting Investigation, Thomas Golden, Steven Skalak and Mona Clayton, Wiley Publishers

- **10.** Forensic Accounting and Fraud Examination, Mary-Jo Kranacher, Richard Riley and Joseph Wells, Wiley Publishers
- **11.** Bologana and Robert , Fraud Auditing and Forensic Accounting: New Tools and techniques, 2nd Edition.
- **12**. Gangully Jagdish (2015), Lecture Notes on Forensic Accounting Investigations, Acc 551 at SUNY Albany.
- **13.** Silverstone and Pedneault, Forensic Accounting and Fraud Investigation for Non-Experts, 3rd Edition, ISBN-13: 978-0470879597.

Name of the Program: Master of Commerce Name of the Course: 4.3 (Accounts) CORPORATE REPORTING PRACTICES-II **Course Credits** No. of Hours per Week **Total No. of Teaching Hours** 4 Hrs 4 Credits 60 Hrs Course Outcomes: On successful completion of the course, the Students will be able to understand the wide range of choices of accounting treatments in different parts of the world, their approaches to basic accounting issues and their choices of accounting rules. Syllabus: **Module 1: Interpretations of Financial Statements** An overview of Annual Reports, Contents of Annual Report, Key Indicators of Financial and Non- Financial Performance, Nature and extent of Reportable segments, Disclosures of segment information, Management discussions and Analysis. Module 2: Disclosures in the Financial Statements Ind AS 24 "Related Party Disclosures", Ind AS 33 "Earnings per Share", Ind AS 108 "Operating Segments", IND AS-34 "Interim Financial Reporting", Ind AS 102 Share-based Payment (Note: Provisions & Practical Problems to be thought for all IND AS). Module 3: Accounting and Reporting of Financial Instruments Presentation of Financial Instruments (Ind AS 32) - Meaning, Financial Assets, Financial Liabilities - Presentation Recognition and Measurement of financial Instruments (Ind AS 39) -Initial and Subsequent Recognition and measurement of Financial Assets and Financial Liabilities, Derecognition of Financial Assets and Financial Liabilities- Disclosures of Financial Instruments (Ind AS 107) (Note: Provisions & Practical Problems to be thought for all IND AS). Module 4: Business Combination and Corporate Restructuring Introduction- Relevant Terms, Types of merger, methods of accounting, Recognition and Measurement Criteria as Per Ind AS (IND AS 103) treatment of Goodwill arising on merger, purchase consideration and settlement; Accounting in books of vendor/transferor company, Accounting for investment in subsidiary, Accounting for holding companies (including chain holdings, multiple holdings), Corporate Financial Restructuring (including intercompany holdings), Reconstruction schemes, De-merger. (Note: Provisions & Practical Problem to be thought) Module 5: Recent Developments in Financial Reporting: Triple bottom line reporting (TBL) - concept, benefits, implementation, forms, users, Challenges. Sustainability Reporting - Concept, Forms, Benefits, Global Reporting Initiative (GRI). Corporate Social Responsibility- Meaning, importance, requirements and users of CSR Report, benefits, reading of CSR Report, Companies Act-2013 and CSR Policies, Evaluation of CSR reports, innovation in CSR Reporting. Value Added Statement, Economic Value Added, Market Value Added, Shareholders' Value added, Human Resource Reporting (Provisions & Case Studies). Suggested Books/Articles/Links for References: 1. IFRS explained - A guide to International financial reporting standards by BPP learning Media 2. IFRS: A Quick Reference Guide by Robert J. Kirk, Elsevier Ltd. 3. A. K. Das Mohapatra, international Accounting, PHI Learning Pvt Ltd.

- 4. Doupnik, T. S. & Perera, H. (2012). International accounting (3rd ed.). New York, NY: McGraw-Hill
- 5. Choai FDS and Mueller G G, International Accounting, Prentice hall.
- 6. Mucller G G, International Accounting Part I, Macmillan.
- 7. Peter Holzerr H. et al, International Accounting, Harper and Row Publishers, New York.
- 8. Sharokh Saudagaran, International Accounting, Thomson Learning.

Name of the Program: Master of Commerce Name of the Course: 4.4 (Accounts) STRATEGIC COST MANAGEMENT – II **Course Credits** No. of Hours per Week **Total No. of Teaching Hours** 4 Credits 4 Hrs 60 Hrs Course Outcomes: On successful completion of the course, the Students will be able to understand the external environment of business and to enable them to formulate strategies relating to cost and pricing. Syllabus: Module 1: Pricing Strategies in Decision Making: Pricing strategies: Pricing policy, process, Role and methods: cost plus pricing, Marginal cost pricing, pricing for target rate of return, added value method of pricing, differential cost pricing going rate pricing, opportunity cost pricing, standard cost pricing, customary pricing, pricing strategy for Export oriented products, methods of export pricing, pricing strategies for new products, management accountant role in product pricing.(Problems to be taught for all the pricing methods) Module 2: Transfer Pricing: Transfer Pricing – meaning, necessity, Objectives, applications, Methods (Cost Based, Market Price Based and Negotiated Pricing), Advantages and Disadvantages, Criteria for setting Transfer Prices, Guiding Principles in the fixation of transfer prices, Transfer Price in different situations. International transfer pricing: meaning, factors affecting international transfer pricing. (Problem to be taught) Module 3: Learning Curve Theory: Introduction, meaning and definition of learning curve, phases in learning curve, applications of learning curve, factors affecting learning curve, comparison between learning curve and experience curve. (Problem to be taught) Module 4: Cost of Quality and TQM: Definition, classification of quality costs, cost of Conformance, Prevention costs, appraisal costs, cost of Non-conformance, optimization of quality cost, TQM Core concepts of TQM, Benefits of TQM. TQM -basics, stages, principles, control, corrective actions, PRAISE- steps, problems, implementation Cost of quality report Continuous process improvement. Module 5: Balanced Scorecard and Benchmarking: BSC: Introduction, drawback of traditional financial measures, attributes to good performance measurement system, concept of balanced score card, perspectives of B.SC and implementation of Balanced score Card, case studies on BSC. Benchmarking – Concepts, Benchmarking process, Impact on Indian Industry, Types of Benchmarking. Suggested Books/Articles/Links for References: 1. Ravi. M. Kishore, Cost Management, Taxman, Allied Services (p) Ltd., 2. Sharma & Shashi. K Gupta ; Cost & Management Accounting Kalyani Publishers

- 3. Arora M N A Text book of Cost & Management Accounting, Vikas Publishing, New Delhi
- 4. Lal Jawahar, Srivastava Seema. Cost Accounting, 5thEdition, Tata Mcgraw-Hill, Delhi
- 5. S.K.R. Paul, Management Accounting, New Central Book Agency Private Ltd., Calcutta.
- 6. Horngren T. Charles, Datar M. Srikant and Rajan V. Madhav. (2014) Cost Accounting: A Managerial Emphasis, 15th Edition, Prentice Hall publishers, Delh
- 7. Roger Cowe, Hand Book of Management Accounting, A Grower Handbook.
- **8.** S. Mukherjee & A.P. Roychowdhury, *Advanced Cost and Management Accountancy*, New Central Book Agency, Calcutta.
- 9. Brown & Haward, Mac Donald, Evans, Principles of Management Accountancy, London.

10. John K. Shank, *Cases in Cost Management: A Strategic Emphasis,* South-Western Publishing, Thomson Learning.

Name of the Program: Master of Commerce Name of the Course: 4.5 (Accounts) CUSTOMS DUTY and GST **Course Credits** No. of Hours per Week **Total No. of Teaching Hours** 4 Credits 4 Hrs 60 Hrs **Course Outcomes:** On successful completion of the course, students will be able to understand the GST law in the country and provide an insight into practical aspects of GST and equip them to become tax practitioners. **Syllabus: Module 1: Introduction to GST** Introduction to GST- GST Acts- Meaning-Definition-Objectives-Features-Need and Benefits-Dual GST Model- Classification of Goods and Services: Taxable - exempted-Composition Scheme - Rates of GST- Registration: CGST, KGST (Karnataka State) and IGST Acts, 2017. GST Network (GSTN) – Goods and Services Tax Suvidha Providers (GSP) – GSP Eco system. (Provisions only) Module 2: Levy and Collection of GST Supply under sec 7 – Relevant definitions – supply for further business - supply without consideration, composite and mixed supplies - Place of supply. Time and Value of supply of Goods u/s 12 and Services u/s 13: Relevant definitions- time of supply of goods u/s 12 services u/s 13, forward charge and reverse charge, vouchers for exchangeable goods, residual goods, interest and late fee for delayed payment u/s 12(6), Value of supply u/s 15- inclusions u/s 15(2) a,b,c,d – exclusions u/s 15(3), supply where value can't be determined and notified supplier, related person supply. Methods of Valuation of Goods and Services- Problems including Composition levy. (Provisions and Practical Problem) Module 3: Input Tax Credit: Relevant definitions- Eligibility and conditions for claiming credit – Apportionment of credits and blocked credit - Credit on Capital goods - Availability of credit in special circumstances -Transfer of Input tax credit - Claim of Input tax credit - Matching, reversal and reclaim of Input tax credit, Recovery of Input tax credit and interest there on – Taking input tax credit in respect of inputs sent for job work. - Problems on claiming Input Tax Credit and Assessment of Tax Liability.(Provisions and Practical Problem) Module 4: Procedure and Administration Under GST: All procedures including registration, tax invoice, credit and debit notes, electronic way bill, accounts and records, returns (GSTRs), payment of tax including reverse charge, refund, job work-Provisions relating to electronic commerce-Liability to pay in certain cases Administration of GST; Assessment and Audit- Inspection, Search, Seizure and Arrest Demand and Recovery-Offences and Penalties-Advance Ruling- Appeals and Revision. (Provisions Only) Module 5: Customs Act, 1962: Introduction to customs duty - Customs Procedures - levy and collection of customs dutyexemptions from customs duties - Methods of Valuation of Customs Duty [including antidumping and safe guard duty] - Baggage -Recent Amendments to Customs- Problems. Detailed procedure in relation to transportation and warehousing - relevant rules and regulations. Drawbacks of customs duties paid - Preparation and submission of drawback claim forms. Adjudication and appeals before the customs authorities and the appellate Tribunal.(Provisions and Practical Problem)

Suggested Books/Articles/Links for References:

- 1. GST Acts and Rules as amended till date
- 2. V S Datey, Indirect Taxes Law and Practice, Taxmann Publications, New Delhi
- 3. CA Anoop Modi and CA Mahesh Gupta, GST and Customs Law: SBPD Publication
- **4.** Dr. H C Mehrotra, Prof. V P Agarwal, Goods and Services Tax and Customs Duty Sahitya Bhavan Publications.
- 5. B.K. Ghargava, Indirect Tax Laws, Taxman Allied Services.
- 6. V.S. Datey, U.K. Bhargava, Indirect Tax Law and Practice.
- 7. Commercial's GST, Commercial law publisher (India) Pvt Ltd, New Delhi.
- 8. Datey V.S.: GST Ready Reckoner, Taxman Publication, New Delhi
- 9. Koolwal, Ashish & Ritu: Goods and Services Tax ; Commercial Law Publisher (India) Pvt. Ltd.
- 10. Patel, Chaudhary: Indirect Taxes, Chaudhary Publication, Jaipur
- 11. Goel Pankaj, GST Ready Referencer, Commercial Law Publisher (India) Pvt. Ltd.
- 12. Rastogi, Abhishek: Professionals guide to GST Ideation to reality.

Name of the Program: Master of Commerce		
Name of the Course: 4.3 (Finance) FOREX MANAGEMENT		
Course Credits	No. of Hours per Week	6
4 Credits	4 Hrs	60 Hrs
Course Outcomes: The purpose of foreign Exchange Market operate techniques that can be used to hed foreign exchange Management in I	es, to understand the pr ge foreign exchange risk an	inciples of Currency valuation,
Syllabus:		
Module 1: Elements for Foreign standard, Fixed Exchange Rate Fluctuations in Foreign Exchange Exchange Rate. Introduction to Fo Exchange Market, Intermediaries, I	s, Flexible Exchange R Rate: Causes and Effects rex, Evolution, Importance	ates, Managed Float System, - Need for stability in Foreign , Features & Objectives, Foreign
Module 2: Determination of Exe affecting exchange rates - Internation rates - The Law of One Price, Pu Asset Market Model. Balance of Forecasts, Economic Models, foreca Nominal Effective Exchange Rates on BOP - Remedial measures taken	onal trade - Theories of de archasing Power Parity, In payment theory - Fore asting of fixed exchange ra and real Effective Exchang	etermination of foreign exchange aterest Rate Parity, Flow Model, casting Forex Rates, Technical ates from convertible currencies. e rates, Impact of exchange rate
Module 3: Forex Trading & Cont on order placing, direct and indi psychology of the forex trader, of trading, Problems on Direct and Ir Fluctuations: Forwards, Options & Module 4: Exchange Payments: The Role of Commercial Banks, Costs Associated with Internationa	rect quotas, cross rates, s computerized trading prog ndirect Quotes. Contracts - <u>Swaps – Problems.</u> Cash and Spot Exchange Mechanics of Making For	peculation, exchange arithmetic ramme, information analysis of Hedging against Exchange Rate Markets, Eurocurrency Markets, reign Payment, SWIFT, LERMS,
Module 5: Forex Risk Manage Features, Methods, Applications. exposures in Forex Market. Usin market, currency options and cu Strategies – speculation in foreign of Suggested Books/Articles/Links for	Hedging, Speculation a g forward markets for h rrency futures: problems. exchange and money marke or References:	and Management of types of nedging – hedging with money Internal & External Hedging ets.
1. Alan C Shapiro, Multi Natio	-	
2. Clare C Gump, ABC of Fore		
3. Krishnamoorthy S, Guide to		ions
4. Chaterjee A K, Principles of		
5. RAjwadi, Foreign Exchange	-	
6. Keith Red Head, Financial D		h Dublications Mumbri
 7. V V Keshkamat , Foreign Ex 8. C Jeevandam, Foreign Excha Sons 9. 	-	R Publications ,Mumbai Management, – Sulthanchand &

- **9.** B K Chaudhuri, Finance of Foreign Trade and Foreign Exchange– Himalaya Publishing House
- **10.** Harris Manville, International Finance.
- **11.** Madhu Vij, International Finance.
- **12.** Keith Pibean, International Finance.
- **13.** Avadhani B.K, International Finance Theory and Practice.
- 14. R.M Srivastava , Multinational Financial Management.
- **15.** P.A. Apte, International Financial Management.
- 16. Bndar D.C, International Finance.
- **17.** Murthy E.N, International Finance & Risk Management.
- 18. M.L. Verma, Foreign Trade & Management in India.
- 19. Rao and Chary, International Finance.
- 20. Ramachandra & Others ; International Finance
- 21. Shapiro Alan. C., Multinational Financial Management, Prentice Hall, New Delhi.
- 22. Apte P.G, International Financial Management, Tata McGraw Hill, New Delhi.
- 23. Mcrae T.N and D.P Walkar, Foreign Exchange Management, Prentice Hall.
- **24.** Evilt H.E, Manual of Foreign Exchange.
- 25. Holgate H.C.F, Exchange Arithmetic.
- 26. Rajwade A.V., Foreign Exchange Risk Management, Prentice Hall of India
- Note: Latest edition of text books may be used.

Name of the Course: 4.4 (Finance) SECURITY ANALYSIS & PORTFOLIO MANAGEMENT

Course Credits	No. of Hours per Week	Total No. of Teaching Hours
4 Credits	4 Hrs	60 Hrs

Course Outcomes: On successful completion of the course, the students will get to know the terms such as common stock, stock market, stock options, and approaches to investing in the stock market and building stock portfolios. It also provides a basic introduction to portfolio theory and study on various portfolio modelling associated with risks.

Syllabus:

Module 1: Introduction to Securities : Investment – Meaning & Definition, Types or Avenues of Investment, Investment v/s Gambling v/s Speculation v/s Arbitration v/s Hedging, Factors to be considered for Investment, Investment Policy, Risk and Return Analysis, Types of Risk Appetite, Types of Risks in Investment, Sources of Risk, Risk Measurement – Standard Deviation, Covariance, Beta, Correlation (problems), Legal framework and Regulatory cover for Investment in India.

Module 2: Security Analysis: Introduction to Fixed and Variable Income Securities, Equity Valuation Models, Fixed Income Securities Valuation Models: Bonds, Introduction to – Fundamental Analysis, Economic Analysis, Industry Analysis, Company Analysis, Technical Analysis – Modern Tools for Technical Analysis – Line, Point and Figure, Candlestick, Renko Chart, Heikin Ashi, etc. Price Patterns of Stock, Price Trends of Stock, Practical explanation on Technical Indicators used in Stock Market. Dow Theory & Efficient Market Hypothesis (EMH) – Meaning and Types.

Module 3: Introduction to Portfolio Management & Models: Meaning of Portfolio Management, Need, Objectives, Process, Selection of Securities, Harry Markowitz Optimum Portfolio Theory, Capital Asset Pricing Model, CML, SML, Beta Factor – Alpha and Beta Coefficient – Problems, Sharpe Single Index Model (Theory), Arbitrage Pricing Theory, Principle of Arbitrage, Arbitrage Portfolios; Two Factor and Multi Factor Models.

Module 4: Portfolio Evaluation & Revision: Portfolio Evaluation Strategies - Sharpe Model – Jensen Model – Treynor Model and MM Model – Problems Portfolio Revision, Active and Passive Management, Formula Plans, Measure of Return, Risk Adjusted Measures of Performance Evaluation, Market Timing, Evaluation Criteria and Procedures. Recent development in strategies.

Module 5: Global Markets: Global Investment Benefits – Introduction to ADRs, GDRs, IDRs, Green Bond, Masala Bond, FCCBs, Externa Commercial Borrowings, Foreign Bonds, Global Mutual Funds – Relationship between Trends in Global Markets and the Domestic Markets, International Investing, International Funds Management, Emerging Opportunities.

Suggested Books/Articles/Links for References:

- 1. A. Brahmiah & P. Subba Rao, Financial Futures and Options, HPH.
- **2.** Kevin, S. (2010). Security Analysis and Portfolio Management. (2 ed.). New Delhi: PHI learning Pvt Ltd.
- 3. Singh Preeti, Investment Management, HPH
- **4.** Alexander Fundamental of Investments, Pearson Ed.
- 5. Hangen: Modern Investment theory. Pearson Ed.
- **6.** Kahn: Technical Analysis Plain and sample Pearson Ed.
- 7. Alexander, shampe and Bailey Fundamentals of Investments Prentice Hall of India
- 8. Newyork Institute of Finance How the Bond Market work PHI.
- 9. Mayo Investment Thomason hearning

- **10.** Pandian, P. (2005). Security analysis and portfolio management. (2ed.). Noida: Vikas publishing house Pvt Ltd.
- **11.** Bhat, S. (2008). Security analysis and portfolio management. (1 ed.). New Delhi: Excel Books.
- **12**. Chandra. (2011). Security Analysis and Portfolio Management. (4 ed). New Delhi: Tata McGraw Hill Publishing company.
- **13.** Ranganatham, M., & Madhumathi, R. (2004). Investment analysis and portfolio management. (4 ed.). New Delhi: Pearson Education

Name of the Course: 4.5 (Finance) STRATEGIES FOR BANKING RISK AND MARKETING MANAGEMENT

Course Credits	No. of Hours per Week	Total No. of Teaching Hours
4 Credits	4 Hrs	60 Hrs

Course Outcomes: The objective of this course is to provide an insight of Risk and Marketing Management in Managerial Decision Making of Banking Industry.

Syllabus:

Module 1: KYC, AML and Account Opening Process

Importance of KYC and AML, Why RBI insists on KYC procedures, The role of Banks in implementing KYC, penalties for non-adherence; Different stages of money laundering, Understand the importance of AML at the time of account opening; Customer acceptance policy: low, medium and high risk customers; Customer verification procedure, KYC documents required for account opening, verification process; Account opening formalities, forms, documents, procedures; Risk management ,KYC, AML – monitoring transactions and reporting of suspicious transactions

Module 2: CASA Deposits

Meaning; Importance; Features and Benefits; Understand what are CASA deposits; Importance of CASA deposits for banks ; Impact on profitability of banks; Features and benefits of current accounts, savings accounts and their variants; Transactions, services and channels offered by banks for CASA account holders; Benefits of CASA deposits to customers

Module 2: Banking Services to CASA Customers, Cross Sell Products Investments and Loans.

Service channels – branch, ATM, internet, mobile banking; Payment and collection services – cheques, electronic funds transfers, cash management, cheque clearing; Ancillary services – locker and safe custody, payment of taxes and bills; Financial services – Sale of insurance mutual funds, gold coins, Government bonds; Depository services – Demat and web trade; Wealth management; Foreign exchange ; Principles of lending, concepts, regulations ; Retail lending – secured and unsecured; Home loan, car loan, loan against securities, Credit cards, personal loan and educational loan ;Business credit – working capital and term loan. Over draft cash credit, term loans, fund based and non-fund based; Priority sector lending – Agri credit, MSME ; NPA management

Module 3: Strategies for Increasing CASA Deposits through Sales and Marketing

Identify the targets and goals product wise for the year and for each month ; Plan the marketing mix for achieving the goals- segmenting targeting products positioning, resource planning ; Plan promotional activities to spread awareness; Collaborate with the team for assigning individual targets, review and performance support; Catchment mapping – Identify the area covered by the branch, identify different segments of customers, potential for business, banking needs, competition; Promotional activities and campaign for lead generation; Recording of leads, Understand the sales funnel, follow up suspects, identify prospect; Field visit route map – Plan the route and customer visits per day; Sales call review and monitoring

Module 4: Selling Skills and Customer Relationship Management

Continuous self- improvement Positive attitude, updated knowledge professional attire, etiquette, behavior, communication skills; Understanding customer segments and needs – Profiling of customers, analyzing customer's financial goals, needs and banking transactions, identifying appropriate products to satisfy the needs; Sales process – Pre sale – fixing up appointments preparing the sales kit- Sales execution – Follow the five steps – opening,

developing a need, proposing products based on benefits; Handing objections, different types of customers, practice the art of probing, listening and persuasion; Practice different type of closure, close the sale; Post – sale analysis, follow – up and service; Account opening – assist in documentation, completion of formalities and activation of account handing over account opening kit to client, explain how to use the features, explain fees and charges; Understanding customer needs and cross sealing appropriate products that satisfy the needs of customers; Customer service management – handing complaints, resolving issues; Building win-win relationships, balance compliance with service

Suggested Books/Articles/Links for References:

1. Uppal RK, Rimpi Kaur, Banking Sector Reforms in India, New Century Publications, New Delhi

2. Agarwal OP, Banking and Insurance, Himalaya Publishing House, Mumbai

3. Vijayaragavan Iyengar, Introductioin to Banking, Excel Books, New Delhi

4. The Indian Institute of Bankers, Modern Banking, Mumbai

5. Indian Institute of Banking and Finance, Risk Management, Mumbai

Note: Latest edition of text books may be used.