



Dayananda Sagar College of Arts, Science, and Commerce

Internal Quality Assurance Cell

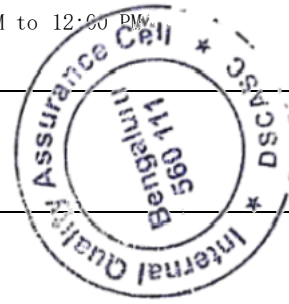
Student Involvement Cell

Conflict Management Awareness and Best Practices

Department*: MBA

Date of Report: 06/04/2026

SI. No.	Particulars	Event related Details			
1.	Event*	Guest Lecture			
2.	Title of the Event	Conflict Management Awareness and Best Practices			
3.	Date of Conductor	19/01/2026	4	Time:10:00 AM to 12:00 PM	
5.	Venue	Gallery Room 1, Building No.13			
6.	Resource Person 1 Details (Profile to be enclosed)	Dr. P. C. Neen			
7.	Topics Covered	Introduction and Importance of Conflict Management Types of Conflicts and Conflict Resolution Strategies Case studies and group discussions			
8.	Resource Person 2 Details	NA			
9.	Topics Covered	NA			
10	No. Faculty Participants (Enclose a copy of names with signatures)	Internal	0 1	External	0
11	No. Student Participants (Enclose a copy of names with signatures)	Internal	3 8	External	0
12	Faculty Coordinator/s	Full Name Dr. Ameer Asra Ahmed Department MBA-BU Designation Associate Professor			
13	Student Coordinator/s	KP Aheesh A Section (P03CJ25M015143)			




14	Total Expenditure (Details to be enclosed)	NA	15	Sponsors and Amount (if any)	NA
16	Agenda of the Event (Attach a copy)	NA	17	Provide the link of the repor uploaded on College Website	
18	Social Media Links (Provide the links of the report	https://drive.google.com	19	Report sent to Newspapers?If yes provide cuttings/images:	NA

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20	Certificates Printed? (Attach a copy**	No	21	Feedback Collected? (Attach a copy**	NA
22	Attendance Shee Attached?	Yes	23	Photographs of the Event (About 5 relevant, clear, and appropriate photos with precise caption. The jpg files need to be attached)	Yes
24	Summary of the Event (Around 100 words)	<p>The guest lecture on Conflict Management Awareness and Practices provided first-year MBA students with a comprehensive toolkit -for navigating professional and interpersonal friction. The session transitioned from theoretical frameworks to real-world applications, emphasizing that conflict, when managed correctly, can be a catalys for innovation and stronger team dynamics. The speaker introduced models, such as the Thomas-Kilmann Conflict Mode Instrument (TKI), helping students identify their natural tendencies toward competing, collaborating, compromising, avoiding, or accommodating. The lecture highlighted the shift from destructive "win-lose" mindsets to constructive "win-win" outcomes</p>			


Event Coordinators


HOD


Director


IQAC Coordinator

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Principal
Principal

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Photos of the Fvent



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18 Main Road, Kuvempu Layout, Bengaluru, Karnataka
560111, India
Lat 12.907171, Long 77.566340
Monday, 13/07/2026 12:17 PM GMT+05:30
Note: Captured by GPS Map Camera

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Dr. P. C. Neena is an Associate Professor at CMS Business School, Jain (Deemed-to-be University), Bangalore, with over 28 years of professional experience spanning academia and industry. She holds a Ph.D. in Organizational Behaviour and Human Resource Management from Anna University, with research focused on employability and skills development. Her academic qualifications also include an MBA in HR and Marketing, an MA in Counseling Psychology, a Diploma in Systems Management from NIT, and a Diploma in Community Mental Health from MTM HAMB. Pr. Meena has corporate experience in IT and Banking sectors as HR executive and Manager - Operations. She has held key academic roles across reputed institutions such as Christ University, ISBR, and APTI, and has also had a stint of experience in Knowledge Village, Dubai. A prolific researcher; she has published in Scopus and Web of Science—indexed journals, contributed chapters to Routledge and IGI Global publications, and serves as a reviewer for leading journals including Current Psychology and Cogent Business & Management.





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Student Grievance Cell

Conflict Management Awareness and Best Practices

Feedback from Student Attendees

How would you rate the overall usefulness of this event in enhancing your learning and personal development?

53 responses



60

40

20



What aspects of the event did you find most valuable or impactful? 53 responses

- Valuable
- Interactive
- Moral ethics and principles
- Understanding
- Activity and interaction during kept us engaging

- Learning new things
- About the redressal committee
- Everything
- Interactions with students
- Activities and interaction
- The ethical knowledge
 - **Giving us the practical examples, made sure that the topic was better understood**
 - Impactful
- Interaction
- Self-development and activities
- Good session got know new things

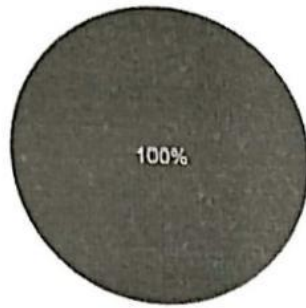
- About Grievance redressal
- Understanding basic rights of our college
- Impactful
- The way of concept explained
 - The activity conducted
 - Informative
 - Grievances
 - Communication
 - Interactive, mind refreshing activities
 - Three ways we should follow our ethics
 - Knowing about student redressal committee
 - Valuable and impactful
- The session highlighted the importance of ethical grievance redressal and how it protects students' rights. And also the speaker's practical insights made the topic easy to connect with. Overall it was an impactful to know that transparent mechanisms and ensure fairness
- Valuable Activity
 - Guidance and speech
 - Engaging
- About the redressal committee in college
- Knowing about the student redressal committee
- The session was very impactful as the speaker explains in simpler and easily understandable manner
 - Got to know about how the grievance works
 - Interaction of guest faculty with us
- The way of presentation and having activities done was more impactful
 - Role play
- How ethics are meant to be followed
- Role play and scenario example
- Very interactive and informative



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were the objectives of the event clearly mer?

53 responses

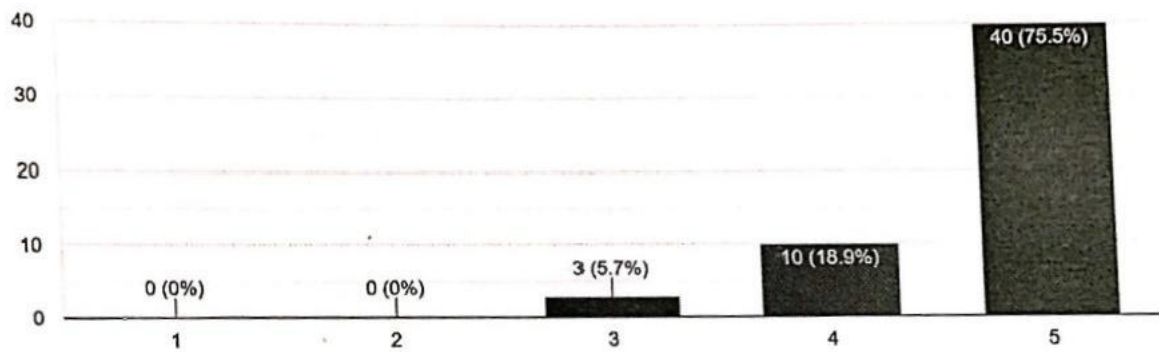


- Yes
- No
- Partially



How likely are you to recommend participation in such events to your peers?

53 responses





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**DAYANANDA SAGAR COLLEGE OF
ARTS, SCIENCE AND COMMERCE**

Kumaraswamy Layout, Bangalore-560111

(Affiliated to Bangalore University, Approved by AICTE,
NAAC Accredited)



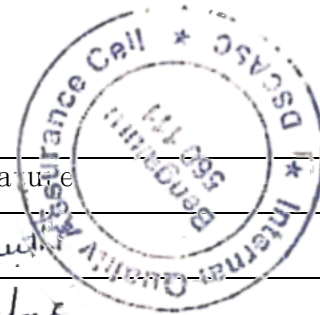
Internal Quality Assurance Cell

Name of the Activity: GUEST LECTURE ON "Student's Grievance Redressal and Conflict
Management: Awareness and Best Practices"

Department: MBA BU

Date: 19.01.2026 Time: 11:00 am to 1 pm

Semester: I Semester 'A' Section

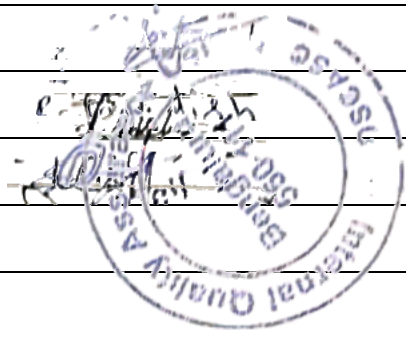


Sr.	Student Name	Signature
1	Dan K. R. Thi. P	Dan K. R. Thi. P
2	Manisha. C. S	Manisha. C. S
3	Bhanushree	Bhanushree
4	Renil D. R	Renil D. R
5	Vivek K. Kumar. V	Vivek K. Kumar. V
6	R.R. Vikas Ananda	R.R. Vikas Ananda
7	Md Sahib U Mulla	Md Sahib U Mulla
8	K. DHARANT	K. DHARANT
9	LOKESH R.	LOKESH R.
10	Y. Tejesh Reddy	Y. Tejesh Reddy
11	Rajni. S	Rajni. S
12	Adithyan	Adithyan
13	Anika	Anika
14	Amu. T. Varad	Amu. T. Varad
15	Adithyan H.	Adithyan H.
16	D. Lokeshananda. D	D. Lokeshananda. D
17	Ravina Shree. F	Ravina Shree. F
18	Manjanna Fommaslo	Manjanna Fommaslo
19	Adithyan H.	Adithyan H.
20	Abhishek. S	Abhishek. S
21	Suhana. T	Suhana. T

22	C Bhavika	R Bhavika
23	D. D. D. M.N	Pallavi M.N
24	Pooja. Gowda. V	Anuradha.
25	Kushal.	...
26	Vus	
27	Tharun. P	Therun P



28	G. Shayub	G. B
29	Suhail V	Suhail V.
30	ROLAIT	
31		
32	Hemant Kumar G.K	
33	K.P. ANEESH	
34	K. Jagadish	
35	Udhana G.S	
36	Bakshitha U.N	
37	Kishika	
38	Nandish K.P	
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16/10/26

Event Coordinator Name:Dr.AMEER ASRA AHMED

Signature: _____

