

# DAYANANDASAGAR COLLEGE OF ARTS SCIENCE AND COMMERCE

Shavige Malleshwara Hills, Kumarswamy Layout, Bangalore-560082

Internal Quality Assurance Cell (IQAC) Cell

## Student Grievance Redressal Cell (SAMRAKSHA)

### Handling Students Grievances through Students Peer Mentoring

Department: MBA (BU)

Date: 17<sup>th</sup> October 2023

Sl. No.	Particulars	Event related Details			
1	Event*	Seminar			
2	Title of the Event	Handling Students Grievances through Students Peer Mentoring			
3	Date	17 <sup>th</sup> October 2023			
4	Time	9:15 AM to 11:15 AM			
5	Venue	Room No. 502, 5 <sup>th</sup> Floor, Building no. 13			
6	Resource Person 1 Details** (Profile to be enclosed)	Dr. Ameer Asra Ahmed Faculty, MBA BU DSCASC			
7	Topics Covered	<ul style="list-style-type: none"><li>• Introducing Peer Mentoring to the Students</li><li>• What is meant by Grievance and how students deal with grievances</li><li>• How peer mentoring among students can help resolve grievances</li><li>• Procedure for resolving the students' grievances</li></ul>			
8	Resource Person 2 Details** (Profile to be enclosed)	NA			
9	Topics Covered	NA			
1	No. Faculty Participants(Enclose a copy of names with signatures)	Internal:	01	External:	NA
1	No. Student Participants (Enclose a copy of names with signatures)	Internal:	38	External:	NA
1	Faculty Coordinator/s	Dr. Ameer Asra Ahmed Faculty, MBA BU DSCASC			
1	Student Coordinator/s	Mr. Vineet Shanbhag – Section B – 1 <sup>st</sup> year MBA BU Ms. Rutika Mangale – Section A – 1 <sup>st</sup> year MBA BU			
1	Total Expenditure (Details to be enclosed)	NIL			
1	Sponsors and Amount (if any)	NA			
1	Agenda of the Event (Enclose a copy)	The Grievance Redressal Committee is to develop a responsive and accountable attitude among all the students in order to maintain the healthy educational atmosphere in the college.			

Sl. No.	Particulars	Event related Details
1	Report uploaded on college website? If yes, give details:	
1	Report sent to media? If yes, give details:	No
1	Report uploaded in Social Media? If yes, give details:	Yes <a href="https://www.facebook.com/photo/?fbid=905502597860725&amp;set=pcb.905503084527343">https://www.facebook.com/photo/?fbid=905502597860725&amp;set=pcb.905503084527343</a>
2	Certificates Printed? (Enclose a copy***)	N/A
2	Feedback Collected? (Enclose a copy***)	No
2	Attendance Sheet Attached?	Yes
2	Summary of the Event (Minimum 100 words)	<p>The functions of Students' Grievance Redressal Committee are to look into the complaints lodged by any student and judge its merit. Anyone with a genuine grievance may approach the Grievance Redressal Committee members in person or through email. Dr. Ameer Asra Ahmed conducted an offline session for the students of MBA I Semester on the topic "Handling Students Grievances through Students Peer Mentoring".</p> <p>There is a long history of using peer-led interventions to support the healthy development of young people from their early childhood through their adolescent years and into young adulthood and the world of work. These programs which come in an almost infinite variety of peer coaching, peer leadership, and peer helping often make use of socioecological approaches that postulate that young people may be motivated to positively change or adapt their behavior and attitudes in relation to the social context around them and that their fellow peers might actually, in some cases, be better suited to influence their future thoughts and actions than adults.</p> <p>The session was conducted in the classroom. There was a sample Grievance Redressal format shown and explained to the students. This exercise was necessary for the students to know about this cell, as the students were having lot of doubts in this cell. Many students asked doubts about the references to be given. Also, they were given suggestions about what to include and what not to include in the Student Grievance Redressal Cell. Good response from the I semester MBA students who attended the workshop.</p>
2	Photographs of the Event (At least 10 relevant, clear, and appropriate photos with title and explanation.	Enclosed Below

Sl. No.	Particulars	Event related Details
	The jpg files need to be attached)	

**Notes:**

\* Seminar / Workshop / Symposium / Conference / Cultural Fest / Quiz / Sports / Literature Fest, etc.

\*\* Name / Organization / Designation / Area of Expertise

\*\*\* Format Copy need to be attached and hard copy need to be filed

**PS: Whichever column is not applicable, write as NA.**

  
Event Coordinator

  
HOD/Director

  
IQAC Co-ordinator

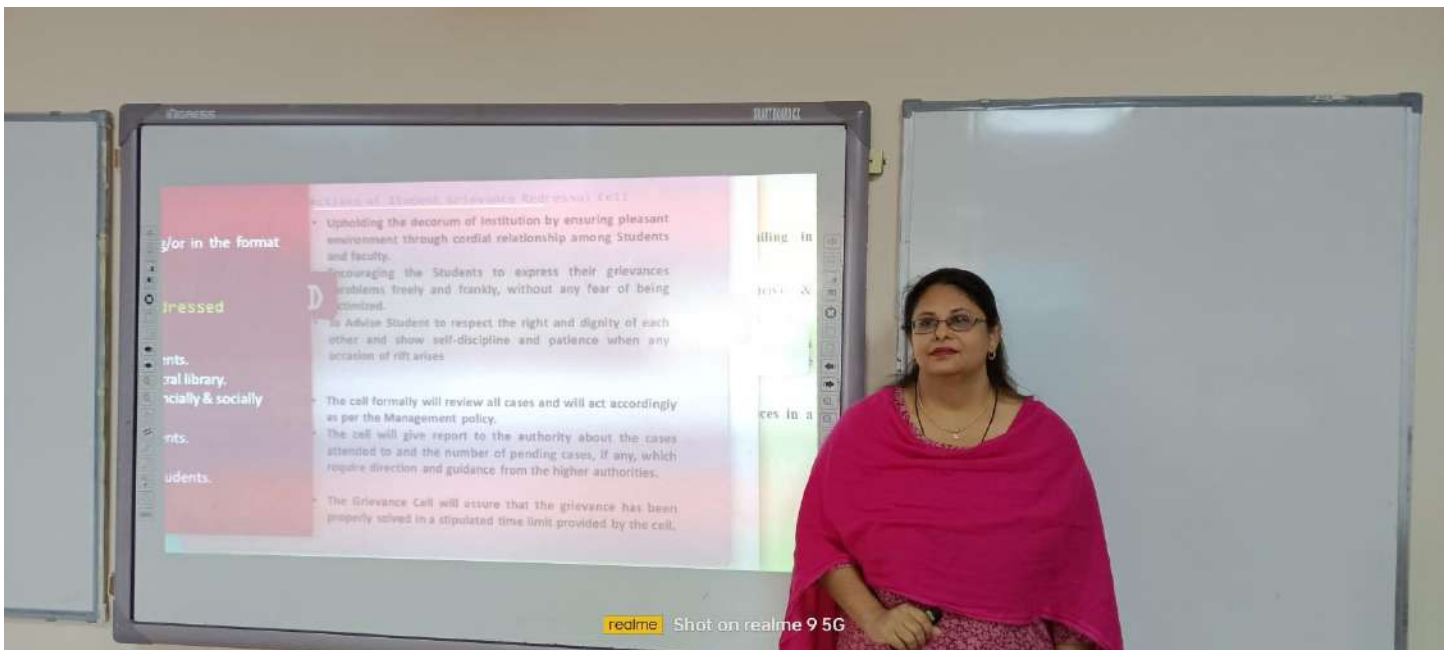
  
Principal

**Dayananda Sagar College of Arts, Science and Commerce**  
**Department of MBA**  
**Student Grievance Cell (Samraksha)**

**Photographs**



**Photo 1: Resource person introducing the topic to the students**



**Photo 2: Explaining the Procedure for Lodging Complaint in Student Grievance Cell**



**Photo 3: Students making notes in the workshop**



**Photo 4: Students interacting with the speaker during the session**

## Attendance Sheet

**DAYANANDA SAGAR COLLEGE OF ARTS, SCIENCE AND COMMERCE**

Shavige Malleshwara Hills, Kumaraswamy Layout, Bangalore-560082

**Internal Quality Assurance Cell (IQAC)**

**STUDENT GRIEVANCE REDRESSAL CELL**

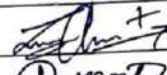


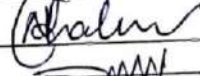

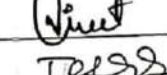

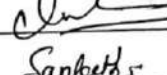
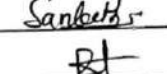
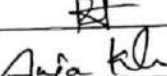
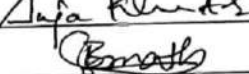
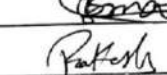
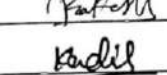
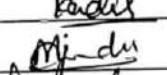

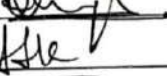
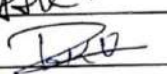
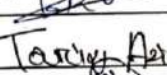
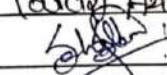
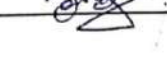
(Handling Student Grievances through Students Peer Mentoring)

Attendance Sheet

Department: MBA-BU

DATE: 17-10-2023

TIME: 09:15 AM-10:15AM

Sl. No.	USN Number	Student Names	Signature
1	P03CJ22M01S155	KISHU	
2	P03CJ22M01S098	Mohammed Juseem P	
3	141	Rahul M	
4	P03CJ22M01S094	Nihal Sagar Gowda	
5	037	SYED ISRAF	
6	034	Vincent shanbhag	
7	078	Tejaswara N.S	
8	028	Chandan.CS	
9	050	Sanketh	
10	079	Rahul tilak	
11	177	Anjan Krishna. A.S.	
12	043	Basayya.S.S	
13	081	Rakesh Sharma N.1	
14	168	Gulam Abdul Kadil	
15	049	Maushel J. Fernandes	
16	140	Rutika. Mangale	
17	137	Aniket. Kanhat	
18	130	Poonam Ponnamma KV	
19	110	Tariq Aziz Laskari	
20	007	Sahel Salam KC	

21	010	Vishal Ranjan	<del>Rinoo</del>
22	0693	Jyothish Kumar S.	<del>Jy</del>
23	069	Dinaya G.	<del>Dinaya G</del>
24	171	D. ROHITH	<del>R</del>
25	091	Deepthi V	Deepthi
26	083	Meghana U. Hegde	<del>Meghana</del>
27	096	Aditi Dewangan	Dewangan
28	118	Chinmaye P.	Chin
29	038	Joshika D. K.	Joshika
30	148	Rushpalathem	Rush
31	112	Spoorthy. H.S	Spoorthy. H.S
32	051	Namratha M.P.	<del>Namratha</del>
33	047	Vijay. K. Mandre	<del>Vijay</del>
34	097	Dushkanyath. V. Gowda	<del>Dush</del>
35	087	Sharadvi. K.S	Sharadvi
36	086	Aditi P. Gowur.	<del>Aditi P. M</del>
37	145	Kiran Patel	Kiran
38	<del>102</del> 109	Sakshi. S. Gowda	Sakshi
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## Profile of the Resource Person

### AMEER ASRA AHMED

Mobile:+919742761713

E-Mail: [azraahmed2015@gmail.com](mailto:azraahmed2015@gmail.com)



#### **Career Objective**

*Seeking a challenging position in an educational institution to utilize my skills and abilities in area of Teaching, Education & Research that offers me a professional growth while being resourceful, innovative and flexible and strive towards the benefit of the students & the Institution.*

#### **PROFILE SNAPSHOT**

#### **KEY Responsibilities**

- Possess 12 years of teaching experience and many years of informal research experience. Devoted and innovative educationist with experience in imparting quality education to a wider range of aspiring individuals. Currently working with Dayananda Sagar College of Arts, Science & Commerce, Bangalore as Assistant Professor. Possess keen interest in the field of Management, Computer Engineering and Data Analytics.
- Proactively exploring and implementing innovative teaching techniques to accelerate learning process among students.
- Framing syllabus, setting of examination papers and editing of examination papers at Jain University.
- Reviewing & Developing content for Organizational Behaviour & Human Resource management for iNurture Education Solutions.
- Assuming overall responsibility of a devoted educator covering professional development and assessment of students.
- Monitoring attendance of the students, managing student portfolios and providing individual assistance to the students.

#### **KEY LEARNING'S FROM WORKING WITH INURTURE EDUCATION SOLUTIONS**

- Teaching New age industry driven courses
- Handling unique subjects such as Professional Effectiveness,
- 
- Innovative pedagogy – Gamification/ simulation exercises
- LMS – Online Learning portal.

#### **SOME INITIATIVES TAKEN AT INURTURE EDUCATION SOLUTIONS**

- Student Profiling for Placements: a mapping of Personality assessment, SWOT analysis, Industry & Functional preference of students and identifying the Gap/Need for training.
- Part of the organizing committee of SRC – Student Research Cell
- Resource person for conducting a research methodology workshop for students
- Resource person for SPSS workshop for students
- Curriculum designing for different iNurture programmes running at ADYPU, TMU, Modi University, Rwanda etc.
- SME for reviewing SLMs of general management subjects like HR, OB, IBE etc.
- Authored study materials on OB & HRM