

DAYANANDASAGAR COLLEGE OF ARTS SCIENCE AND COMMERCE

Shavige Malleshwara Hills, Kumarswamy Layout, Bangalore-560082

Internal Quality Assurance Cell (IQAC) Cell

Student Grievance Redressal Cell (SAMRAKSHA)**Group Discussion on “Overcoming Student Grievances through Interactions”**

Department: MBA (BU)

Date: 30th April 2024

Sl. No.	Particulars	Event related Details			
1	Event*	Group Discussion			
2	Title of the Event	Group Discussion on “Overcoming Student Grievances through Interactions”			
3	Date	30 th April 2024			
4	Time	9:15 AM to 10:45 AM			
5	Venue	Room No. 501, 5 th Floor, Building no. 13			
6	Resource Person 1 Details** (Profile to be enclosed)	Dr. Ameer Asra Ahmed Faculty, MBA BU DSCASC			
7	Topics Covered	<ul style="list-style-type: none">• Importance of open communication in handling grievances• Importance of Student Grievance Cell in colleges• How can students grievances be resolved by class teacher• Procedure for resolving the students' grievances			
8	Resource Person 2 Details** (Profile to be enclosed)	NA			
9	Topics Covered	NA			
1	No. Faculty Participants(Enclose a copy of names with signatures)	Internal:	01	External:	NA
1	No. Student Participants (Enclose a copy of names with signatures)	Internal:	36	External:	NA
1	Faculty Coordinator/s	Dr. Ameer Asra Ahmed Faculty, MBA BU DSCASC			
1	Student Coordinator/s	Ms. Varshitha J – Section A – 1 st year MBA BU Mr. Darshan GV– Section A – 1 st year MBA BU			
1	Total Expenditure (Details to be enclosed)	NIL			
1	Sponsors and Amount (if any)	NA			

Sl. No.	Particulars	Event related Details
1	Agenda of the Event (Enclose a copy)	The Grievance Redressal Committee is to develop a responsive and accountable attitude among all the students in order to maintain the healthy educational atmosphere in the college.
1	Report uploaded on college website? If yes, give details:	
1	Report sent to media? If yes, give details:	No
1	Report uploaded in Social Media? If yes, give details:	
2	Certificates Printed? (Enclose a copy***)	N/A
2	Feedback Collected? (Enclose a copy***)	No
2	Attendance Sheet Attached?	Yes
2	Summary of the Event (Minimum 100 words)	As an educational leader, one may face various challenges and opportunities in the role, including managing student complaints. Student complaints can arise from various sources, such as academic issues, interpersonal conflicts, administrative procedures, or personal grievances. How you handle these complaints can affect your reputation, your relationships, and your outcomes. In this article, you will learn some of the best practices for managing student complaints in educational leadership. The students were divided into teams and were given half an hour time for discussing about the importance of open communication in resolving grievances, Importance of Student Grievance Cell in colleges, How can students grievances be resolved by class teacher & Procedure for resolving the students' grievances. The students came out with various ways in which student grievances can be resolved. The students identified the need to familiarize themselves with the policies and procedures that govern the institution and the department. These may include codes of conduct, academic regulations, grievance mechanisms, and dispute resolution processes. They also mentioned that they should also know their rights and responsibilities as well as the rights and responsibilities of the other parties involved. By understanding the policies and procedures, one can ensure that they act in accordance with the rules and standards, and that provide fair and consistent treatment to all students.
2	Photographs of the Event (At least 10 relevant, clear, and appropriate photos with title and explanation. The jpg files need to be attached)	Enclosed Below

Notes:

* Seminar / Workshop / Symposium / Conference / Cultural Fest / Quiz / Sports / Literature Fest, etc.

** Name / Organization / Designation / Area of Expertise

*** Format Copy need to be attached and hard copy need to be filed

PS: Whichever column is not applicable, write as NA.


Event Coordinator


HOD/Director


IQAC Co-ordinator


Principal

Dayananda Sagar College of Arts, Science and Commerce

Department of MBA

Student Grievance Cell (Samraksha)

Photographs



Photo 1: Students participating in Group Discussion



Photo 2: Teams participating in Group Discussion

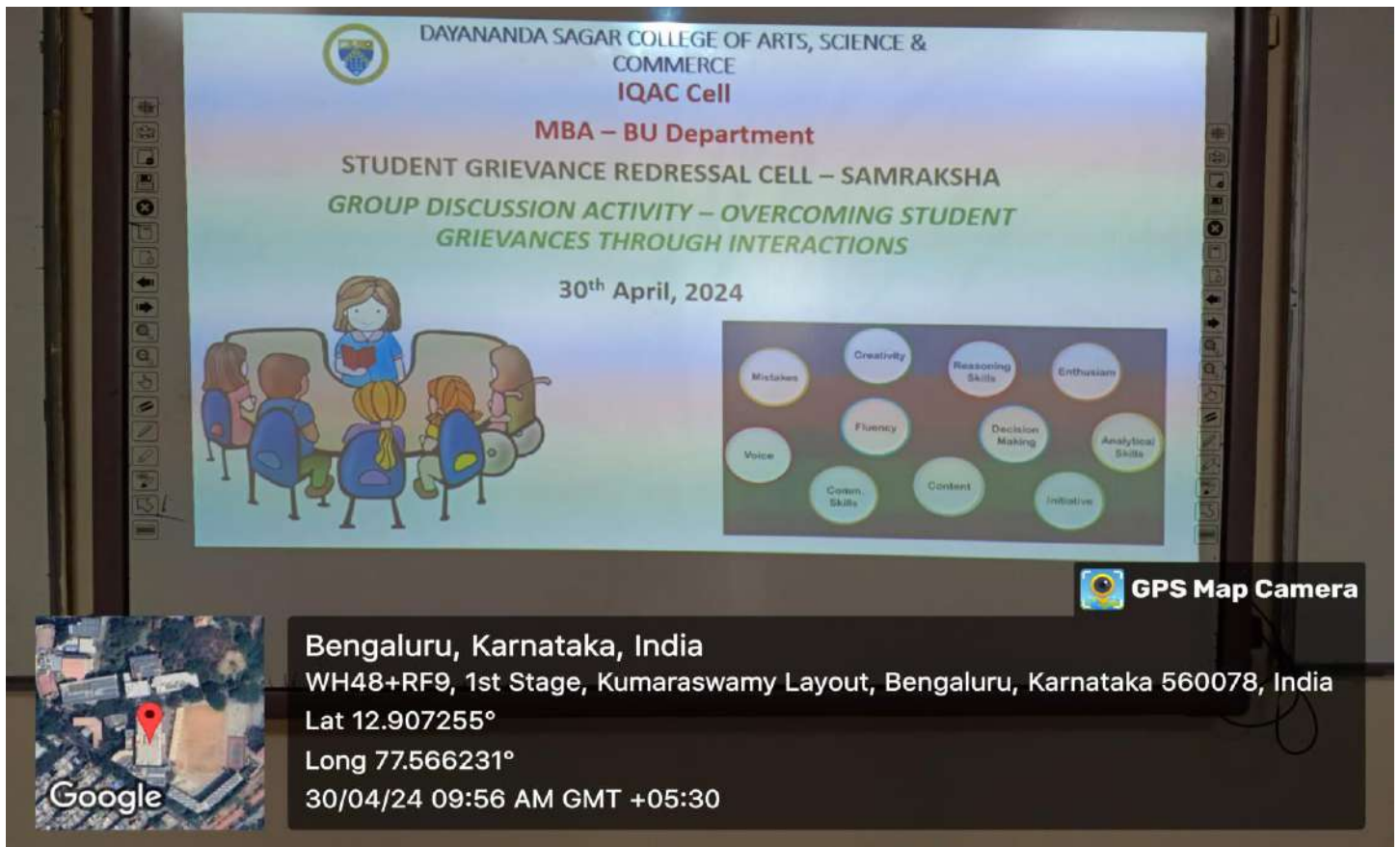


Photo 3: Group Discussion on overcoming student grievances through interactions



Photo 4: Students interacting with the speaker during the session


Attendance Sheet

DAYANANDA SAGAR COLLEGE OF ARTS, SCIENCE AND COMMERCE
 Shavige Malleshwara Hills, Kumaraswamy Layout, Bangalore-560082
 Internal Quality Assurance Cell (IQAC)
STUDENT GRIEVANCE REDRESSAL CELL-SAMRAKSHA
Department of MBA-BU
Group Discussion

Attendance Sheet

DATE: 30-04-2024

TIME: 9:15 AM-10:45AM

Sl. No.	Student Names	Signature
1	SANDEEP. PRADEEP. SHERJ	
2	ABANIND RATHOD	CAN
3	BASAVARAJ. G.S	Basavaraj
4	PAVAN. B.S	Pavan B.S
5	BHUVANA	Bhuvan.
6	AYUSH AMAN	Ayush
7	pradeep P	Pradeep
8	Charan. H. M.	Charan H.M.
9	Anjun kumar. M	Anjun
10	Taiprasad. R	Taiprasad. R
11	Radhika. K	Radhika
12	B.M. Shreya	Shreya
13	Nisarga. H.L	Nisarga
14	Varehitha J	Varehitha
15	SNEKHA. A.R	Snekhya
16	P. SHREYAMANI	P. Shreyamani
17	Shreenidhi. Hebbas	Shreenu
18	Akshita	Akshita
19	Pndhu. saradathi	Saradath
20	Chaitra Arun Tailor	Chaitra
21	Amruta. M. kokapur	Amruta
22	Chandana C	Chandana
23	Darshan G.V	Darshan
24	Chetan. S. Nadagoudar	CSW
25	Chethan kumar B.M	Chethan kumar B.M

26	Anagha. G	Anurag
27	Nayana. LS.	Nayana
28	Teethan	Teethan
29	Adhyuth B.S	Adhyuth
30	Kaanya	Kaanya
31	Purabhi P.M	Purabhi P.M.
32	Y. Pami Suresh	Y. Pami Suresh
33	VINAY KUMAR. II	Vinay Kumar
34	Manoj Kumar. N	Manoj Kumar
35	Saikatad. B. Anagawad	Saikatad
36	ROHAN-S.	RU
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Profile of the Resource Person

AMEER ASRA AHMED

Mobile:+919742761713

E-Mail: azraahmed2015@gmail.com



Career Objective

Seeking a challenging position in an educational institution to utilize my skills and abilities in area of Teaching, Education & Research that offers me a professional growth while being resourceful, innovative and flexible and strive towards the benefit of the students & the Institution.

PROFILE SNAPSHOT

KEY Responsibilities

- Possess 12 years of teaching experience and many years of informal research experience. Devoted and innovative educationist with experience in imparting quality education to a wider range of aspiring individuals. Currently working with Dayananda Sagar College of Arts, Science & Commerce, Bangalore as Assistant Professor. Possess keen interest in the field of Management, Computer Engineering and Data Analytics.
- Proactively exploring and implementing innovative teaching techniques to accelerate learning process among students.
- Framing syllabus, setting of examination papers and editing of examination papers at Jain University.
- Reviewing & Developing content for Organizational Behaviour & Human Resource management for iNurture Education Solutions.
- Assuming overall responsibility of a devoted educator covering professional development and assessment of students.
- Monitoring attendance of the students, managing student portfolios and providing individual assistance to the students.

KEY LEARNING'S FROM WORKING WITH INURTURE EDUCATION SOLUTIONS

- Teaching New age industry driven courses
- Handling unique subjects such as Professional Effectiveness,
-
- Innovative pedagogy – Gamification/ simulation exercises
- LMS – Online Learning portal.

SOME INITIATIVES TAKEN AT INURTURE EDUCATION SOLUTIONS

- Student Profiling for Placements: a mapping of Personality assessment, SWOT analysis, Industry & Functional preference of students and identifying the Gap/Need for training.
- Part of the organizing committee of SRC – Student Research Cell
- Resource person for conducting a research methodology workshop for students
- Resource person for SPSS workshop for students
- Curriculum designing for different iNurture programmes running at ADYPU, TMU, Modi University, Rwanda etc.
- SME for reviewing SLMs of general management subjects like HR, OB, IBE etc.
- Authored study materials on OB & HRM