



Dayananda Sagar College of Arts, Science, and Commerce

Internal Quality Assurance Cell

SAMRAKSHA- Students Grievance Redressal Cell

Students Grievance Interaction Session

Department: MCA

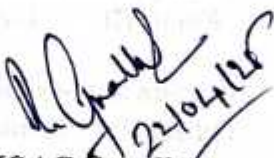
Date of Report: 22-04 -2025

Sl. No.	Particulars	Event related Details			
1.	Event	Interaction Session			
2.	Title of the Event	Students Grievance Interaction Session			
3.	Date of Conduction	21-04-2025	4.	Time	10 AM – 11 AM
5.	Venue	Building No. 17, DSCASC			
6.	Resource Person 1 Details	Name T. KohilaKanagalakshmi Designation Asst. Professor, DSCASC Email ID kohila@dayanandasagar.edu			
7.	Topics Covered	Mission and Vision of the Cell, Types of complaints and Methods to register the complaints			
8.	Resource Person 2 Details (Profile to be enclosed)	Name NA Designation Mobile No. Organization Specialization Email ID			
9.	Topics Covered	NA			
10.	No. Faculty Participants	Internal:	01	External:	
11.	No. Student Participants	Internal:	55	External:	
12.	Faculty Coordinator/s	Full Name T. KohilaKanagalakshmi Department Dept. Computer Applications - MCA, DSCASC Designation Assistant Professor			
13.	Student Coordinator/s	Full Name Muniswaran L (Reg No. P03CJ23S126056) Department Dept. Computer Applications - MCA, DSCASC Designation Student			
14.	Total Expenditure	NA	15	Sponsors and Amount	NA
16.	Agenda of the Event	Attached	17.	Provide the link of the report uploaded on College Website	
18.	Social Media Links		19.	Report sent to Newspapers? If yes, provide cuttings/images:	NA
20.	Certificates Printed?	NA	21.	Feedback Collected?	Yes



Sl. No.	Particulars	Event related Details			
22.	Attendance Sheet Attached?	Yes	23	Photographs of the Event	Attached
24.	Summary of the Event	The Student Grievance Interaction Session was successfully conducted to provide students with a platform to voice their concerns and share feedback directly with the administration. The session witnessed active participation from final-year MCA students, who raised issues related to academics, facilities, and campus services. Grievance Cell member Prof. Kohila addressed each concern with attention and sincerity, assuring timely resolution. The open and respectful dialogue fostered mutual understanding and reinforced trust between students and the institution. Overall, the session proved to be a constructive step toward enhancing student satisfaction and strengthening communication within the academic community.			


Event Coordinator


IQAC Coordinator

IQAC Co-ordinator
Dayananda Sagar College of Arts,
Science & Commerce
Kumara Any Layout, Bengaluru - 560 111


Principal

**Dayananda Sagar College of
Science & Commerce**
Kumaraswamy Layout, Bengaluru - 5



DAYANANDA SAGAR COLLEGE OF ARTS,SCIENCE AND COMMERCE

**IQAC - Internal Quality Assurance Cell
Department of Computer Applications-
MCA(BU)**

SAMRAKSHA-Students Grievance Interaction Sesssion



Date:21-04-2025 Time:10 AM to 11 AM

**Venue:Buildding No 17
Room No 206**



Dayananda Sagar College of Arts, Science, and Commerce
Internal Quality Assurance Cell
SAMRAKSHA- Students Grievance Redressal Cell
Students Grievance Interaction Session

Department: MCA

Date of Report: 22-04 -2025

Program Schedule

Date : 21/04/2025

- | | | |
|----|---|----------|
| 1. | Welcome Speech | 10:00 AM |
| 2. | Introduction about the Cell | 10.05 AM |
| 3. | Methods of Registering Complaints | 10.15 AM |
| 4. | Interaction Session | 10.20 AM |
| 5. | Registering Complaints though College website | 10.45 AM |
| 6. | Vote of thanks | 10.55 AM |



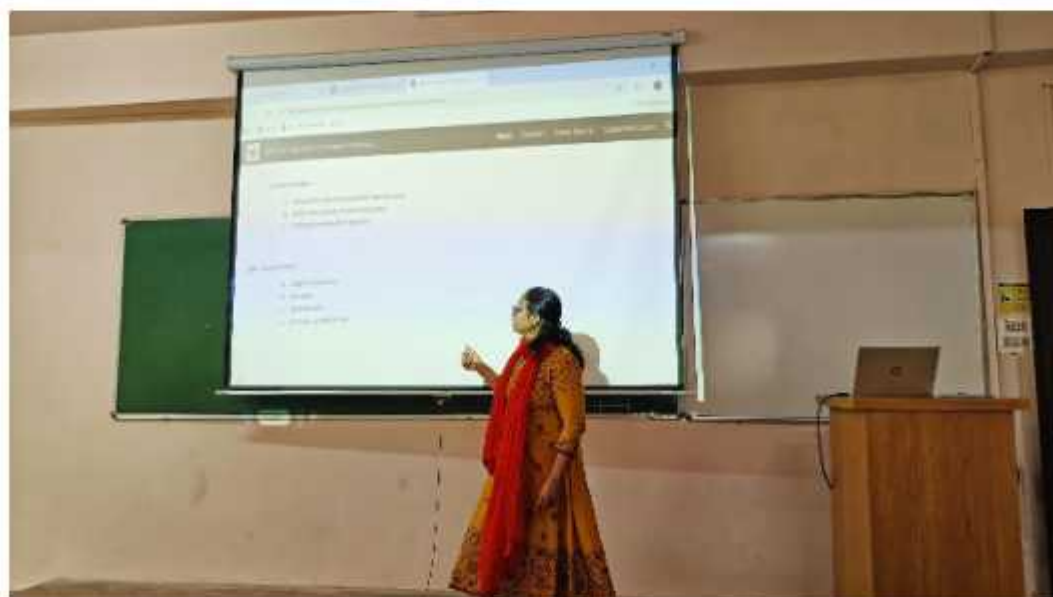
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1. Explaining Vision and Mission of the Cell



2. Explaining the types of Complaints



3. Methods to register complaints



4. Interaction with students

DAYANANDA SAGAR COLLEGE OF ARTS, SCIENCE AND COMMERCE

Department of Computer Applications - MCA

Student Grievance Redressal Cell

Date: 21.04.2025

MCA III Semester

SL. NO.	REG.NO.	NAME	SIGNATURE
1.	P03CJ23S126056	Munishwaras. J	Munishwaras. J
2.	P03CT23S126045	Keeethana. K	Keeethana. K
3.	P03CJ23S126086	Sadhana Subbannavar	Sadhana
4.	P03CT23S126017	chandana T.U	chandana
5.	P03CT23S126050	Madhu. N	Madhu
6.	P03CT23S126108	Vaishnavi. S	Vaishnavi
7.	P03CJ23S126101	Sukanya. Y	Sukanya
8.	P03CJ23S126098	Sindhya. H.K	Sindhya
9.	P03CJ23S126068	Nithya Shree. J	Nithya
10.	P03CJ23S126031	Eksha. G.B.	Eksha
11.	P03CJ23S126041	Harshitha. S.	Harshitha S
12.	P03CJ23S126040	Harshitha. R.	Harshitha R
13.	P03CJ23S126035	Gagana M	Gagana. M
14.	P03CJ23S126027	ASHOK G.M	ASHOK
15.	P03CJ23S126060	Navaneeth N	Navaneeth
16.	P03CJ23S126054	E. Shanmuka	E. Shanmuka
17.	P03CJ23S126034	Gagan HN	Gagan
18.	P03CJ23S126051	Madhusudhan. J	Madhusudhan
19.	P03CJ23S126018	Darshan N	Darshan
20.	P03CJ23S126043	Joshwanth. MK	JMK
21.	P03CJ23S126039	Gururath. M. Kitagavi	Gururath
22.	P03CT23S126022	Devanarayana. V	Devanarayana
23.	P03CT23S125036	Ganesh Naik	Ganesh
24.	P03CJ23S126059	G. Bhaskar	G. Bhaskar
25.	P03CJ23S126019	Deepa. K	Deepa. K
26.	P03CJ23S126117	Vinay. S.V	Vinay
27.	P03CJ23S126062	Nagaraj. K	Nagaraj
28.	P03CJ23S126097	Shikant. Y.H	Shikant
29.	P03CJ23S126100	Suhay Kote	Suhay



SL. NO.	REG.NO.	NAME	SIGNATURE
30	P03CJ23S126074	Rahul Kumar	Rahul Kumar
31	P03CJ23S126094	Shamshu Kumar Tai	Shamshu
32	P03CJ23S126096	Shiram Ravi	Shiram
33	P03CJ23S126076	Rajarshi Datta	Rajarshi
34	P03CJ23S126118	Sushil Gupta	Sushil Gupta
35	P03CJ23S126085	Rudraksh Khatrui	Rudraksh
36	P03CJ23S126009	Ankita Shiwani	Ankita
37	P03CJ23S126092	SARASWATHI. D	Saraswathi. D
38	P03CJ23S126104	SWATI. S. BAADKAR	Swati
39	P03CJ23S126073	RAHIMA	Rahima
40	P03CJ23S126042	Hreshitha. S	Hreshitha
41	P03CJ23S126004	Aishwarya. A. P	Aishwarya. A. P
42	P03CJ23S126032	Esha. G.B	Esha
43	P03CJ23S126015	Bhoomika. D.	Bhoomika
44	P03CJ23S126088	Sandeepa E	Sandeepa
45	P03CJ23S126078	Nagur. R	Nagur
46	P03CJ23S126077	Rakesh Mutnal P	Rakesh Mutnal P
47	P03CJ23S126103	Surendra	Surendra
48	P03CJ23S126010	Ankitha C.R	Ankitha
49	P03CJ23S126007	Amulya	Amulya
50	P03CJ23S126006	ALIYA HASSAN	Aliya
51	P03CJ23S126047	Kishore Minon. A	Kishore
52	P03CJ23S126032	Adarsh. S	Adarsh
53	P03CJ23S126066	Pallavi. A	Pallavi
54	P03CJ23S126069	Pooja M	Pooja
55	P03CJ23S126083	Pohan H K	Pohan



Feedback ~~on~~^x on Students Grievance Interaction Session

The recent Student Grievance Interaction session was a valuable and impactful initiative that showcased the department's dedication to fostering open communication and addressing student concerns. The enthusiastic participation of final-year MCA students demonstrated the importance of such forums in giving students a voice. The session encouraged honest dialogue in a respectful atmosphere, promoting a deeper understanding between students and the administration. It was refreshing to see such a collaborative approach toward problem-solving and continuous improvement. This interactive session not only provided clarity on key matters but also strengthened the sense of community and trust within the campus. Initiatives like these go a long way in building a supportive academic environment where students feel heard and valued. We appreciate the effort behind organizing this session and hope to see more in the future.



22-04-2025

Swati S Baidkar

P03CJ23S126104

Feedback on Students Grievance Interaction Session

The session was a commendable initiative that truly reflected the institution's commitment to student welfare and transparent communication. The active involvement of the final-year MCA students highlighted their trust in the platform and the administration's willingness to listen. Prof. Kohila's thoughtful and sincere approach to addressing concerns added great value to the session, reassuring students that their voices are heard and respected. The respectful and solution focused dialogue created a positive environment that encouraged openness and mutual respect. This session not only addressed immediate issues but also strengthened the foundation of trust and collaboration between students and the institution. It serves as a great example of how constructive interaction can lead to meaningful improvements. We appreciate the efforts of all involved and look forward to more such sessions in the future.



22-04-2025
Pallavi.A

P03CJ23S126066
Pallavi.A