

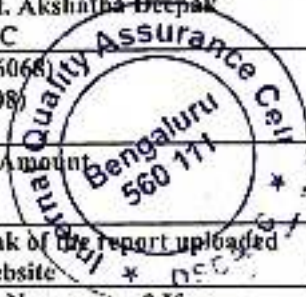


**Dayananda Sagar College of Arts, Science, and Commerce**  
Internal Quality Assurance Cell  
**SAMRAKSHA- Students Grievance Redressal Cell**  
Students Grievance Interaction Session

Department: MCA

Date of Report: 30/08/2025

| Sl. No. | Particulars                | Event related Details                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |     |                                                             |
|---------|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|-------------------------------------------------------------|
| 1.      | Event                      | Interaction Session                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |     |                                                             |
| 2.      | Title of the Event         | Students Grievance Interaction Session                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |     |                                                             |
| 3.      | Date of Conduction         | 29/08/2025                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 4.  | Time: 10.30 AM to 12.30 PM                                  |
| 5.      | Venue                      | Building No. 17, Seminar Hall                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |     |                                                             |
| 6.      | Resource Person 1 Details  | Prof. T. Kohila Kanagalakshmi, Prof. Akshatha Deepak DSCASC                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |     |                                                             |
| 7.      | Topics Covered             | Mission and Vision of the Cell, Types of complaints and Methods to register the complaints                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |     |                                                             |
| 8.      | Resource Person 2 Details  | NA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |     |                                                             |
| 9.      | Topics Covered             | NA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |     |                                                             |
| 10.     | No. Faculty Participants   | Internal:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 02  | External:                                                   |
| 11.     | No. Student Participants   | Internal:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 110 | External:                                                   |
| 12.     | Faculty Coordinator/s      | Prof. Kohila Kanagalakshmi T and Prof. Akshatha Deepak Dept. of Computer Applications, DSCASC                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |     |                                                             |
| 13.     | Student Coordinator/s      | Ms. Noor Fathima (RegNo. P03CJ24S126068)<br>Ms. Tanmaye R (RegNo. P03CJ24S126108)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |     |                                                             |
| 14.     | Total Expenditure          | Nil                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 15. | Sponsors and Amount NA                                      |
| 16.     | Agenda of the Event        | Attached                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 17. | Provide the link of the report uploaded on College Website  |
| 18.     | Social Media Links         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 19. | Report sent to Newspapers? If yes, provide cuttings/images: |
| 20.     | Certificates Printed?      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 21. | Feedback Collected? Attached                                |
| 22.     | Attendance Sheet Attached? | Attached                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 23. | Photographs of the Event Attached                           |
| 24.     | Summary of the Event       | The Student Grievance Interaction Session was held successfully, offering students an opportunity to express their concerns and provide feedback directly to the administration. First year MCA students participated actively, highlighting matters related to academics, campus facilities, and services. Prof. Kohila and Prof. Akshatha from the Grievance Cell carefully listened to each issue and assured prompt action. The session encouraged open communication and mutual respect, strengthening the bond of trust between students and the institution. Overall, it was a positive initiative to improve student satisfaction and campus engagement. |     |                                                             |



*[Signature]*  
Event Coordinator

*[Signature]*  
Deputy Director

*[Signature]* 30/08/25  
IOAC Co-ordinator  
Dayananda Sagar College of Arts, Science & Commerce  
Kumara - 1st Layout, Bengaluru - 560 111

*[Signature]* 30/08/25  
Principal  
Dayananda Sagar College of Arts, Science & Commerce  
Kumara - 1st Layout, Bengaluru - 560 111



# **DAYANANDA SAGAR COLLEGE ARTS SCIENCE AND COMMERCE**

**Shavige Malleshwara Hills, Kumarswamy Layout,  
Bengaluru - 78**

**Department of Computer Applications - MCA**

## **SAMRAKSHA- Students Grievance Redressal Cell Interaction Session**



**Date : 29-08-2025**

**Time : 3 PM To 4 PM**

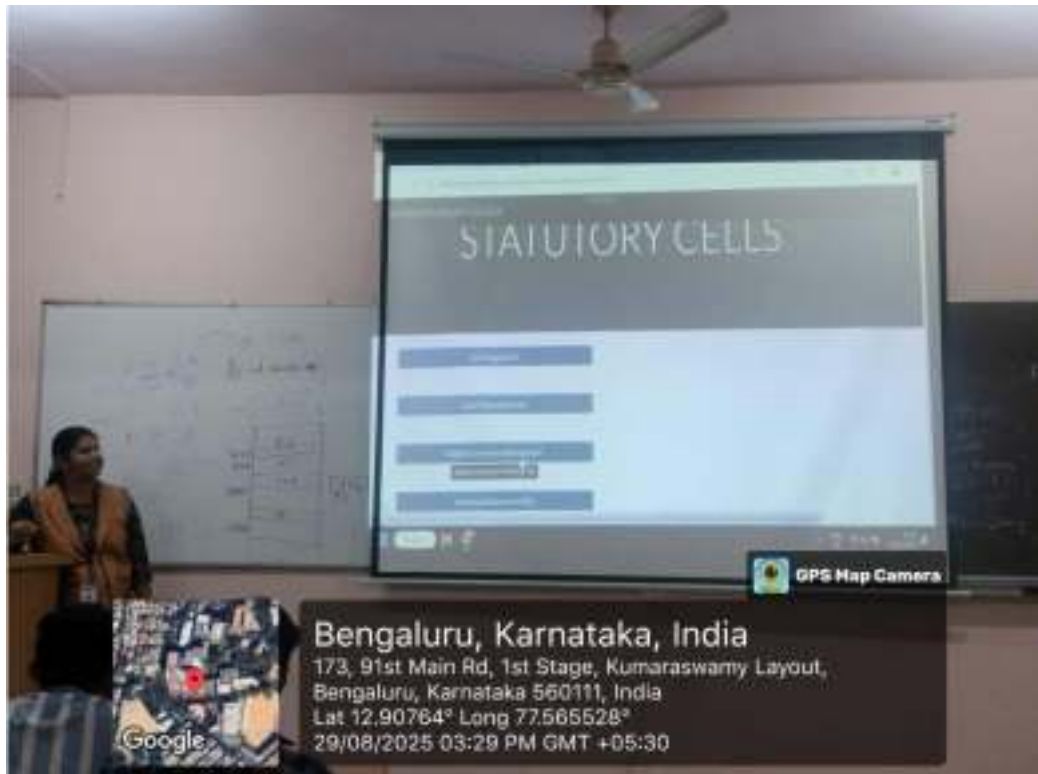
**Venue : Building No 17  
Seminar Hall**



**Dayananda Sagar College of Arts, Science, and Commerce**  
Internal Quality Assurance Cell  
**SAMRAKSHA- Students Grievance Redressal Cell**  
Students Grievance Interaction Session

Department: MCA

Date of Report: 30/08/2025



**1. Introduction to Students Grievance Redressal Cell**



**2. Discussion on types of Grievances**



### 3. Interaction with students



### 4. Mode of Lodging the Grievances



# DAYANANDA SAGAR COLLEGE OF ARTS, SCIENCE AND COMMERCE

Kumara Swamy Layout, Bangalore - 560 111  
(Affiliated to Bangalore University, Approved by AICTE, NAAC Accredited)

Name of the Activity: "Student Grievance Cell - Interaction Session"

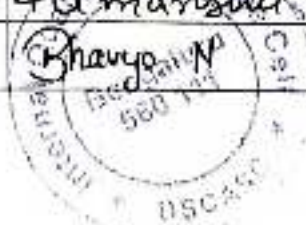
Department: Department of Computer Applications - MCA

Date: 29.08.2025

Course: II Sem MCA

Time: 3.00 to 4.00 PM

| Sl.No. | Reg.No.        | Student Name           | Signature   |
|--------|----------------|------------------------|-------------|
| 1      | P03CJ248126057 | Manish. M              | Manish      |
| 2      | P03CJ245126030 | Darshan. M             | Darshan     |
| 3      | P03CJ245126028 | Darshankumar. M        | Darshan     |
| 3      | P03CJ245126043 | Jaya Prakash P         | Jaya        |
| 4      | P03CJ245126044 | Kushal K. T            | Kushal      |
| 5      | P03CJ245126006 | Akhil S.               | Akhil       |
| 6      | P03CJ245126007 | Ajay                   | Ajay        |
| 7      | P03CJ245126010 | Ashwetha. V            | Ashwetha    |
| 8      | P03CJ245126035 | Ghasadiya Manik H      | Ghasadiya   |
| 9      | P03CJ245126017 | Bhadani Chaitan B      | Bhadani     |
| 10     | P03CJ245126029 | Devdutta               | Devdutta    |
| 11     | P03CJ245126018 | Bharath Kumar G        | Bharath     |
| 12     | P03CJ245126051 | H. Udit Nageswara      | Udit        |
| 13     | P03CJ245126053 | K. Sajid               | Sajid       |
| 14     | P03CJ245126052 | Kushal M               | Kushal      |
| 15     | P03CJ245126026 | Chandana. R            | Chandana    |
| 16     | P03CJ245126044 | Jayavardhan Ramaraju M | Jayavardhan |
| 17     | P03CJ245126023 | Bhargav B              | Bhargav     |
| 18     | P03CJ245126036 | Girish. R              | Girish      |
| 19     | P03CJ245126004 | Akhil. G               | Akhil       |
| 20     | P03CJ245126042 | Hemanth Raj            | Hemanth     |
| 21     | P03CJ245126021 | Shanya P               | Shanya      |



| SL.No. | Reg.No.        | Student Name         | Signature     |
|--------|----------------|----------------------|---------------|
| 22     | P03CT24S126020 | Basava Tyothi.V      | Basava Tyothi |
| 23     | P03CT24S126056 | M. Saranya           | M Saranya     |
| 24     | P03CT24S126025 | Chiranth. D. Jain    | Ch. D. Jain   |
| 25     | P03CT24S126032 | Emmanuel.            | Emuel         |
| 26     | P03CT24S126022 | Bangaru. S           | Bangaru       |
| 27     | P03CT24S126055 | Likith R.            | Likith R.     |
| 28     | P03CT24S126058 | Sadly madhwar        | Sadly         |
| 29     | P03CT24S126032 | Nancy                | Nancy         |
| 30     | P03CT24S126011 | Ashwath Pratap Singh | Ashwath       |
| 31     | P03CT24S126059 | Mohammed Junaid      | Mohammed      |
| 32     | P03CT24S126048 | Kiran Kumar G.S.     | Kiran         |
| 33     | P03CT24S126015 | ALTAH AHMAD MIR      | Altaf         |
| 34     | P03CT24S126016 | Arfath               | Arfath        |
| 35     | P03CT24S126037 | Manikanta            | Manikanta     |
| 36     | P03CT24S126013 | Archana kumar H.Y    | Archana kumar |
| 37     | P03CT24S126008 | Ananya N             | A             |
| 38     | P03CT24S126003 | Amulya-H             | Amulya        |
| 39     | P03CT24S126014 | Ashwini-T            | Ashwini       |
| 40     | P03CT24S126012 | Anundathi            | Anundathi     |
| 41     | P03CT24S126049 | Kavyanjali S         | Kavyanjali    |
| 42     | P03CT24S126039 | Harini. P            | Harini        |
| 43     | P03CT24S126060 | Harsha.B             | Harsha        |
| 44     | P03CT24S126033 | Girish.S             | Girish        |
| 45     | P03CT24S126001 | Anuradha             | Anuradha      |
| 46     | P03CT24S126002 | Ananya.R             | Ananya        |
| 47     | P03CT24S126019 | Bharathi             | Bharathi      |
| 48     | P03CT24S126040 | Hemalatha B.A        | Hemalatha     |



| SL.No.         | Reg.No.                   | Student Name                 | Signature |
|----------------|---------------------------|------------------------------|-----------|
| 49             | <del>P03CT248126027</del> | Chandana. S                  |           |
| 50             | P03CT248126050            | Keerthana. Y                 |           |
| 51             | P03CT248126041            | Hausika.. B                  |           |
| 52             | P03CT245126009            | Abhishwaram. R               |           |
| B - Sec        |                           |                              |           |
| <del>100</del> | P03CT245126116            | Vyshnavi. G                  |           |
| 02             | P03CT245126112            | Usha. B.A                    |           |
| 03             | P03CT245126111            | Usha S.P                     |           |
| 04             | P03CT245126120            | Yashaswini F                 |           |
| 05             | P03CT245126073            | Prathusha                    |           |
| 06             | P03CT245126104            | Sneha N.S                    |           |
| 07             | P03CT245126064            | Naryashree K. N.             |           |
| 08             | P03CT245126113            | Vaishnavi                    |           |
| 09             | P03CT245126095            | Shravya Lavagal              |           |
| 10             | P03CT245126076            | Priyanka S Rayaji            |           |
| 11             | P03CT245126068            | Noor Fathema                 |           |
| 12             | P03CT245126062            | Neha V                       |           |
| 13             | P03CT245126084            | Sahana S.B                   |           |
| 14             | P03CT245126074            | Priyanka .S                  |           |
| 15             | P03CT245126094            | Sushmitha .S                 |           |
| 16             | P03CT245126088            | Shanath S                    |           |
| 17             | P03CT245126115            | Veena B B                    |           |
| 18             | P03CT245126118            | Yashaswini N                 |           |
| 19             | P03CT245126077            | Pushpalatha T                |           |
| 20             | P03CT245126083            | Sahana. Patil                |           |
| 21             | P03CT245126089            | Shreigauri. Venkatesh. Patil |           |

Event Coordinator Name: T. Kohila

Signature:



| SL.No. | Reg.No.        | Student Name          | Signature |
|--------|----------------|-----------------------|-----------|
| 22     | 099            | Sudeep P. G. Babal    |           |
| 23     | 114            | Varun S.              |           |
| 24     | 065            | Nidhi. Deshpande      |           |
| 25     | 090            | Shashank B. S         |           |
| 26     | 100            | Sudeep Kharvi         |           |
| 27     | 098            | Shivaraddi B.         |           |
| 28     | 108            | TANMAYI. R            |           |
| 29     | P03CJ24S126117 | Vishwas R. Koppal     |           |
| 30     | 82             | Laxminarayan Mudaliar |           |
| 31     | 81             | Rushikesh Shahapurkar |           |
| 32     | 78             | Rajen Kumar Verma     |           |
| 33     | 106            | Syed Ubaid            |           |
| 34     | 105            | Suhaib Ayub Khan      |           |
| 35     | 107            | T.A. Kishan           |           |
| 36     | 110            | Ullas L. U            |           |
| 37     | 103            | Sumit M               |           |
| 38     | 85             | Sandesh. M            |           |
| 39     | 86             | Saurav Gupta          |           |
| 40     | P03CJ24S126119 | Yadavacharya. T. N    |           |
| 41     | 67             | Nithesh Gonda H. G    |           |
| 42     | 101            | Sujith V Nair         |           |
| 43     | 61             | M.V. Purnith          |           |
| 44     | 109            | Udith B. R            |           |
| 46     | 66             | Id. Nishchal Kumar    |           |
| 47     | 63             | Nagaraj. S. Kulkarni  |           |
| 48     | 71             | Prajwal               |           |

