

Dayananda Sagar College of Arts, Science and Commerce

Cell Annual Report June 2023- May 2024

Cell Name: **Student Grievance Redressal Cell (SAMRAKSHA)**

The Student's Grievance Cell (SAMRAKSHA) desires to promote and maintain a conducive and unprejudiced educational environment. The objectives of Students Grievance Cell include the following:

1. To support, those students who have been deprived of the services offered by the College, for which he/she is entitled.
2. To make officials of the College responsive, accountable and courteous in dealing with the students.
3. To ensure effective solution to the student's grievances with an impartial and fair approach.

The Cell enables a student to express feelings by initiating and pursuing the grievance procedure in accordance with the rules and regulations of the College. 'Student's Grievance Cell' enquires and analyses the nature and pattern of the grievances in a strictly confidential manner. Emphasis on procedural fairness has been given with a view to "the right to be heard and right to be treated without bias". From June-2022 to May-2023 various events were organised in different departments of DSCASC. Awareness to students pertaining to Grievance Redressal Mechanism, specially focused on Academic and Non-Academic Grievances and using Suggestion Box for expressing their grievances was highlighted


Sl No	Event Name	Dept	Date	Weblink (24 Point format)	No of Students benefited
1	Drugs Awareness Programme	BCOM	21-9-2023	https://www.dscasc.edu.in/images/news-bba-bcomm/pdf/DrugA.pdf	40

2	Inauguration for Freshers and Students Grievance Cell Orientation	BCOM	02-08-2023	https://www.dscasc.edu.in/images/dseptIT-BBA-BCOM/Inauguralf.pdf	580
3	E-Quiz on self Awareness	BCA	7-11-2023	https://www.dscasc.edu.in/images/BCA/news/SAeq.pdf	59
4	Feedback from students - Online Survey through Google form on	MCA	06-06- 2023	https://www.dscasc.edu.in/images/iqac/cell-events/Os.pdf	50
5	Student's Grievance Redressal Cell - Awareness	MCA	22-04-2024	https://www.dscasc.edu.in/images/iqac/cell-events/Awp.pdf	42
6	Handling Students Grievances through Students Peer Mentoring	MBA	17-10-2023	https://www.dscasc.edu.in/images/MBA/initiatives/Hsg.pdf	38
7	Group Discussion on Overcoming Students Grievances through Interactions	MBA	30-04-2024	https://www.dscasc.edu.in/images/MBA/initiatives/Osgi.pdf	36

Cell Members

S/no	Name	Designation	Department
1	Prof V. R Rajendra Kumar	Cell Head	BCOM/BBA
2	Prof Ranjini K.S	Cell Member	BCA
3	Prof Parimala. R	Cell Member	BCOM/BBA
4	Prof Ameer Asra	Cell Member	MBA
5	Prof Kohila Kanagalaskshmi	Cell Member	MCA


Cell-Coordinator


IQAC Co-ordinator
Dayananda Sagar College of Arts,
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Principal



Principal
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