

**DAYANANDASAGAR COLLEGE OF ARTS SCIENCE AND COMMERCE**

ShavigeMalleshwara Hills, Kumaraswamy Layout, Bangalore-560082

Internal Quality Assurance Cell (IQAC) Cell


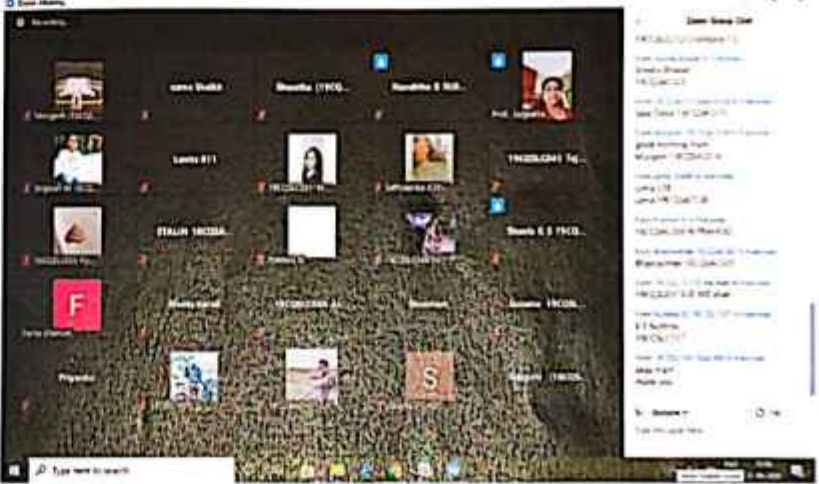

**Report of the Event Conducted**

Department: MCA

Date: 17<sup>th</sup> June 2020

Sl. No.	Particulars	Event related Details			
1.	Event*	Interaction session with students			
2.	Title of the Event	Student's Grievance Redressal Program			
3.	Date	17 <sup>th</sup> June 2020			
4.	Time	10:00 - 11:00			
5.	Venue	Online using zoom App			
6.	Resource Person 1 Details (Profile to be enclosed)	Name: Prof. T. Kohilakanagalakshmi Organisation: Dayananda Sagar College of Arts, Science and Commerce Designation: Asst. Professor			
7.	Topics Covered	To Whom and How student can report grievances and addressed students grievances			
8.	Resource Person 2 Details (Profile to be enclosed)	Name: Nil Organisation: Nil Designation: Nil Area of Expertise:			
9.	Topics Covered	Nil			
10.	No. Faculty Participants (Enclose a copy of names with signatures)	Internal:	3	External:	Nil
11.	No. Student Participants (Enclose a copy of names with signatures)	Internal:	85	External:	Nil
12.	Faculty Coordinator/s	Prof. Suneetha V Prof. T. Kohilakanagalakshmi			
13.	Student Coordinator/s	Lithin D (17CQSLC011) Sabyasachi Prusty (19CQSAC021)			

No.	Particulars	Event related Details
14.	Total Expenditure (Details to be enclosed)	-NIL-
15.	Sponsors and Amount (if any)	-NIL-
16.	Agenda of the Event (Attach a copy)	<ol style="list-style-type: none"> <li>1. Presenting students redressal procedure</li> <li>2. Collecting Students complaints and feedbacks</li> <li>3. Addressing the Issues</li> </ol>
17.	Report uploaded on college website? If yes, give details:	In progress
18.	Report sent to media? If yes, give details:	-NIL-
19.	Report uploaded in Social Media? If yes, give details:	-NIL-
20.	Certificates Printed? (Attach a copy**)	-NIL-
21.	Feedback Collected? (Attach a copy**)	-NIL-
22.	Attendance Sheet Attached?*	YES
23.	Summary of the Event (Minimum 100 words)	<p>The program started by highlighting the vision and mission of the cell and also encouraged them how to approach the cell or the member of the cell without any hesitation or bias. Students were addressed about how to file the complaints and feedbacks through online.</p> <p>HOD Prof. Suneetha mam encouraged students to give the feedback and the following grievances were collected.</p> <ol style="list-style-type: none"> <li>1. Students wanted hands-on practice session for lab programs before taking exam.</li> <li>2. Students raised complaints for permanent ID Card.</li> <li>3. II Semester MCA students wanted project guidance.</li> <li>4. II and IV Sem students wanted career guidance session</li> <li>5. Students enquired about the results of previous semester.</li> </ol> <p>Students were given commitment that their problems will be solved as the earliest and promised to arrange lab sessions once the college reopens.</p>
24.	Photographs of the Event (At least 10 relevant, clear, and appropriate photos with title and explanation. The jpg files need to	Attached (PI attach photos with caption)

Sl. No.	Particulars	Event related Details
	be attached)	 <p data-bbox="735 775 1477 808">Photo 1: Prof. T. Kohila Kanagalakshmi addressing the students</p>  <p data-bbox="724 1391 1485 1424">Photo 2 : Prof. Suneetha V – HOD (MCA) addressing the students</p>  <p data-bbox="715 2029 1485 2063">Photo 3. Prof. T. Kohila explaining the vision &amp; mission of the cell.</p>



No. Particulars

Event related Details

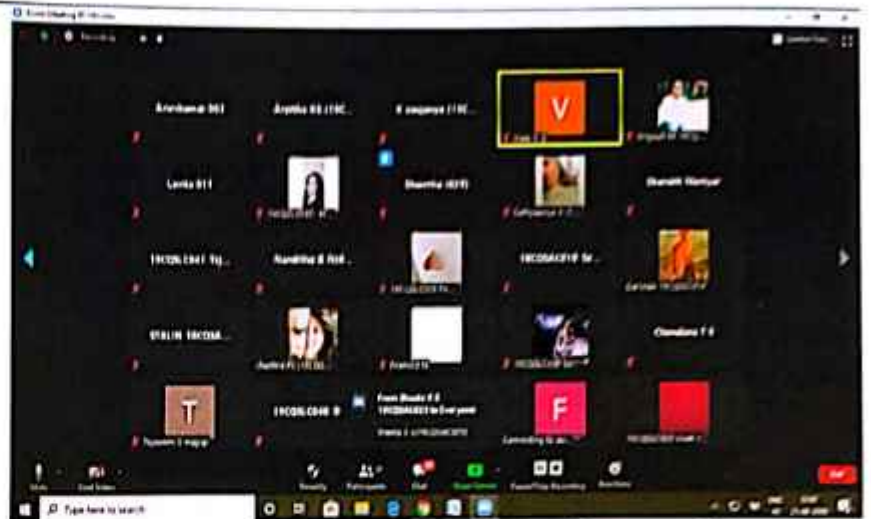


Photo 4. Student Vijay V of II MCA is raising complaints



Photo 5: Student K. Soujanya of IV MCA is giving feedback



Photo 6: Students attending the session

# Participants List

Close	Participants (88)	Close	Participants (88)	Close	Participants (88)
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	<a href="#">Invite</a>		<a href="#">Invite</a>		<a href="#">Invite</a>

Close	Participants (87)	Close	Participants (88)	Close	Participants (88)
	<a href="#">Invite</a>		<a href="#">Invite</a>		<a href="#">Invite</a>

*Sankarajalakshi*  
Event Coordinator

*H. Suresh*  
HOD/Director

*[Signature]*  
IQAC Co-ordinator

*[Signature]*  
Principal