

**Dayananda Sagar College of Arts, Science and  
Commerce**



**Criterion 2**

**Teaching-Learning and Evaluation**

**Student Satisfaction Survey Analysis**

**Academic Year 2021 – 2022**

## SSS Questions

### Guidelines for Students

NAAC (National Assessment and Accreditation Council) is conducting a student satisfaction Survey regarding Teaching-Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with his/her sincere effort and thought. His/her identity will not be revealed.

B.Com-597 BBA-221 BCA 252 BSc 8 M.Com 35 MBA 196 MCA 48

### Course \*

Sl. No	BBA	BCA	B Com	B Sc.,	MBA	MCA	M Com
1	221	252	597	8	196	48	35

**Q1. How much of the curricula and syllabi are covered in the Discipline in which you are studying? \***

Sl. No	90-100%	75-89%	55-74%	30-54%	Below 30%
1	527	539	191	56	44

**Q2. How much of the syllabus was covered in the class? \***

Sl. No	85% to 100%	70 to 84%	55 to 69%	30 to 54%	Below 30%
1	541	453	233	81	49

**Q3. How was the internal assessment conducted? \***

Sl. No	Online	Offline	Hybrid
1	59	1222	77

**Q4. Was your performance in internal assessment discussed with you?**

Sl. No	Every time	Usually	Occasionally/ Sometime	Rarely	Never
1	427	516	219	103	92

**Q5. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students. \***

Sl. No	Regularly	Often	Sometimes	Rarely	Never
1	320	323	311	176	227

**Q6. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.\***

Sl. No	Very Well	Significantly	Moderately	Marginally	Not at all
1	514	212	414	128	89

**Q7. The institution provides multiple opportunities to learn and grow? \***

Sl. No	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	249	598	383	71	56

**Q8. Teachers inform you about your expected competencies, course outcomes and programme outcomes. \***

Sl No.	Every time	Usually	Occasionally/Sometime	Rarely	Never
1	337	569	282	111	58

**Q9. Your mentor does a necessary follow-up with an assigned task to you \***

Sl. No	Every time	Usually	Sometimes	Rarely	I don't have a Mentor
1	403	525	252	94	83

**Q10. The teachers illustrate the concepts through examples and applications. \***

Sl. No	Every time	Usually	Sometimes	Rarely	Never
1	453	552	236	84	32

**Q11. The teachers identify your strengths and encourage you with providing right level of challenges.**

Sl. No	Fully	Partially	Reasonably	Slightly	Unable to
1	353	296	432	134	142

**Q12. Teachers are able to identify your weaknesses and help you to overcome them. \***

Sl. No	Every time	Usually	Sometimes	Rarely	Never
1	321	437	275	174	150

**Q13. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.. \***

Sl. No	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	256	531	408	92	70

**Q14. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning. \***

Sl. No	To a great Extent	Moderate	Somewhat	Very Little	Not at all
1	257	576	322	124	78

**Q15. Teachers encourage you to participate in online extracurricular activities.. \***

Sl. No	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	324	590	314	70	59

**Q16. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. \***

Sl. No	To a great Extent	Moderate	Somewhat	Very Little	Not at all
1	327	576	262	115	77

**Q17. The overall quality of teaching-learning process in your institute is very good.. \***

Sl. No	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	306	549	387	73	42

**Q18. Were all your queries/issues met during the lockdown? \***

Sl. No	Every time	Usually	Sometimes	Rarely
1	319	622	259	157

**Q19. What percentage of teachers is effectively communicating domain knowledge / IT skills / Soft Skills in the Teaching-Learning Process? \***

Sl. No	90-100%	75-89%	55-74%	30-54%	Below 30%
1	361	602	259	88	47

**Q20. To what extent practical facilities related to your discipline have been made available to you? \***

Sl. No	90-100%	75-89%	55-74%	30-54%	Below 30%
1	361	572	277	77	70

**Q21. What extent of training you are provided in the skill and simulation labs and lab exercises related to your discipline?\***

Sl. No	90-100%	75-89%	55-74%	30-54%	Below 30%
1	330	529	285	83	130

**Q22. What percentage of teachers use ICT-enabled methods like multimedia, web-based learning and national e-resources while teaching?\***

Sl. No	90-100%	75-89%	55-74%	30-54%	Below 30%
1	319	552	278	100	108

**Q23. What categories of teachers are involved in the theory and practical classes in your discipline?\***

Sl. No	Professors, Associated Professors, Assistant Professors and Others (Lecturers, Tutors, Demonstrators and Residents)	Associated Professors, Assistant Professors and others	Assistant Professors and others	Others	None of the above
1	583	476	177	62	59

**Q24. Does your mentor do necessary follow up of the tasks assigned to you? \***

Sl. No	Every time	Usually	Occasionally	Rarely	I don't have a Mentor
1	391	547	251	71	97

**Q25. What is the level of opportunities provided by your institution to develop employability and entrepreneurship skills to prepare you for your career?\***

Sl. No	High Level	Appreciable Level	Marginal Level	Satisfactory Level	No Opportunity
1	297	472	156	333	99

**Q26. What is the level of value-added courses / training given by your institution in the area of professional ethics and values, community service, preventive health care and rural health care? \***

Sl. No	High Level	Appreciable Level	Marginal Level	Satisfactory Level	No Opportunity
1	280	478	156	350	93

**Q27. What level of monitoring and evaluation is available in your institution for assessing the effectiveness and instructiveness of the classroom/learning sessions? \***

Sl. No	High Level	Appreciable Level	Marginal Level	Satisfactory Level	No Opportunity
1	276	490	143	395	53

**Q28. How frequently your performance in academic assignments are discussed and reviewed with you by the teachers? \***

Sl. No	Regularly	Often	Sometimes	Rarely	Never
1	355	472	359	103	68

**Q29. What is the average time taken by the department for declaration of internal examination results? \***

Sl. No	Within 3 days	4-7days	7-10days	10-15days	Beyond 15 Days
1	336	595	264	96	66

**Q30. What is the level of transparency and Redressal mechanisms for grievances with reference to Internal Assessment Processes (like Internal Tests, Assignments, Presentations, Attendance, etc.)?\***

Sl. No	Always Fair	More often fair	Sometimes fair	Usually Unfair	Always Unfair
1	387	518	352	63	37

**Q31. How do you rate the procedures involved in the pre examination, examination and post examination processes of the evaluation system adopted by your institution?\***

Sl. No	Excellent	Very Good	Good	Average	Poor
1	263	493	418	134	49

**Q32. Do your teachers enable you to identify your strengths and weaknesses and help you to develop your strengths and overcome your weaknesses by providing timely?\***

Sl. No	Every time	Usually	Occasionally	Rarely	Never
1	282	496	316	146	117

**Q33. Did the institution take necessary Covid prevention protocols during the University Examinations as well as while conducting offline classes? \***

Sl. No	Yes	No
1	1151	206

**Q34. If you were to award rating of your institution in terms of "stars" in relation to quality of teaching learning and evaluation, what would be your rating? \***

Sl. No	***** (5 Star)	**** (4 Star)	*** (3 Star)	** (2 Star)	* (1 Star)
1	341	494	365	93	64



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